

TECHNICAL BULLETIN  
Q382NAS1  
03 JUN 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

**SECTION: 204-01**

Service Action: Front Suspension Lower Control Arm-to-Knuckle Nut

**AFFECTED VEHICLE RANGE:**

**Range Rover Evoque (LV)**  
**Model Year:** 2014  
**VIN:** EH888926-EH903896

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**Situation:** An issue has been identified on a number of 2014 model year Range Rover Evoque (L538) vehicles within the listed VIN range which may have been manufactured away from process with an incorrect torque specification of the front suspension lower control arm-to-knuckle retaining nuts.

**Action:** Retailers are required to **HOLD** all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

**PARTS:**

No parts required

**SPECIAL TOOLS:**

Refer to Workshop Manual / Service Instruction for any required tools

**WARRANTY:**



**NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.**

Warranty claims must be submitted quoting Program Code 'Q382' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action

alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 May 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE*
Q382	B	Torque front suspension lower control arm retaining nut to 175Nm - both sides	05.10.20	0.2	-	-
Q382	C	Torque front suspension lower control arm retaining nut to 175Nm - both sides Drive in/drive out	05.10.20 02.02.02	0.2 0.2	- -	- -

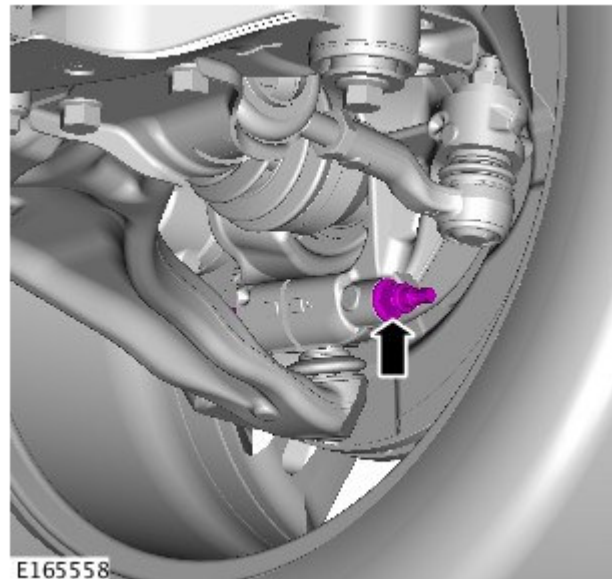
Normal Warranty policies and procedures apply

### **SERVICE INSTRUCTION:**

1. Raise the vehicle on a ramp (see TOPIx Workshop Manual, section 100-02).

2.  **NOTE: Front right shown; front left similar.**

Torque the front suspension right-hand lower control arm-to-knuckle retaining nut to 175Nm.



3. Torque the front suspension left-hand lower control arm-to-knuckle retaining nut to 175Nm.
4. Lower the vehicle.