

TECHNICAL BULLETIN
Q238NAS2
18 JUN 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

Changes are highlighted in gray

SECTION: 501-08

Service Action: Rear Spoiler Load Spreading Bracket

AFFECTED VEHICLE RANGE:

Range Rover Sport (LS)

Model Year: 2012-2013
VIN: CA717173-DA764544

MARKETS:

NAS

CONDITION SUMMARY:

Changes are limited to the extension of the expiry date.

Situation: A limited number of 2012-2013 Range Rover Sport (L320 [Autobiography and Limited Edition]) vehicles equipped with the extended rear roof spoiler and within the listed VIN range may experience a concern with the extended rear spoiler coming adrift during transportation when the vehicle is loaded facing backwards and generally when on the top deck of a transporter

Action: Retailers are required to **HOLD** all affected vehicles that are within your control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:



NOTE: * when ordering parts, order only the expected percentage demand of parts identified

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % of VEHICLES REQUIRING PARTS*
Spoiler Fixing Kit	VPLSB0116	1	100

SPECIAL TOOLS:

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY:



NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q238' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 May 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
Q238	B	Tailgate spoiler modification	76.42.89.31	0.3	VPLSB0116	1
Q238	C	Tailgate spoiler modification Drive in/drive out	76.42.89.31 02.02.02	0.3 0.2	VPLSB0116	1

Normal Warranty policies and procedures apply

SERVICE INSTRUCTION:



CAUTION: Protect the surrounding paintwork to avoid damage.

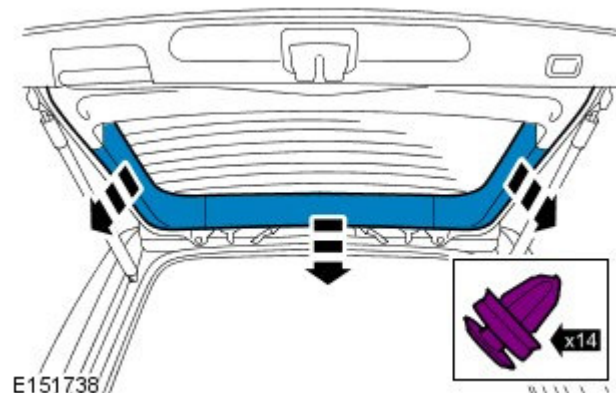


NOTE: Some variation in the illustrations may occur, but the essential information is always correct.



NOTE: Removal steps in this procedure may contain installation details.

1. Open the tailgate.
2. Remove the three (3) trim panels.
 - Release the 14 clips.



3. Remove the two (2) fixing bolts.

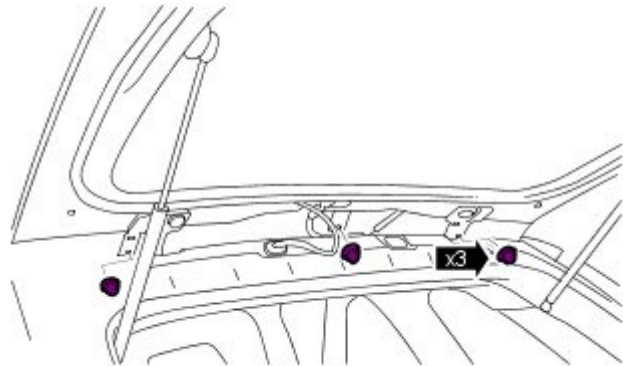
- Tighten to 6.5Nm.



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4. Remove the three (3) fixing nuts.

- Tighten to 8Nm.

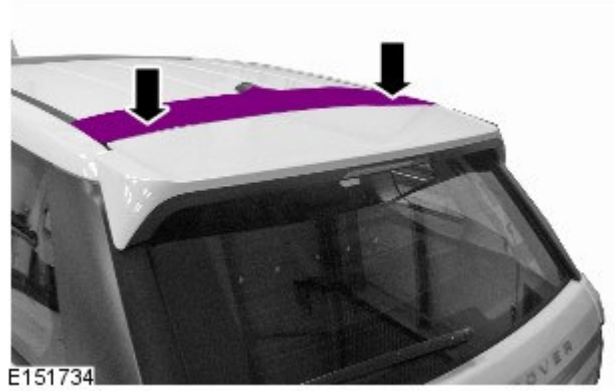


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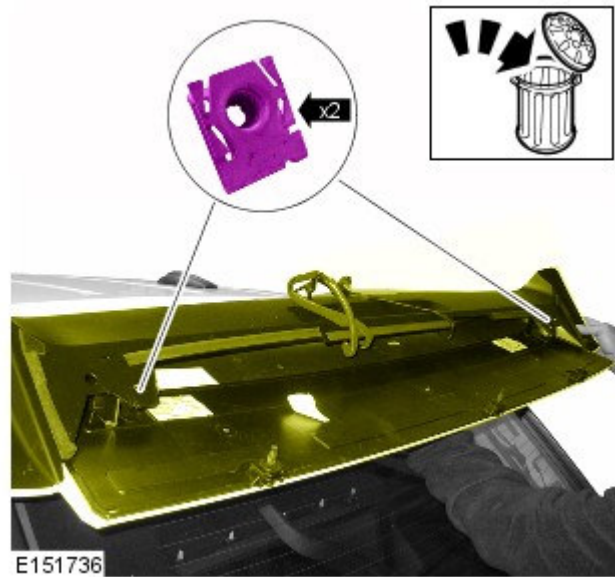
5. Lower the tailgate.

6.  **CAUTION: Protect the surrounding paintwork to avoid damage.**

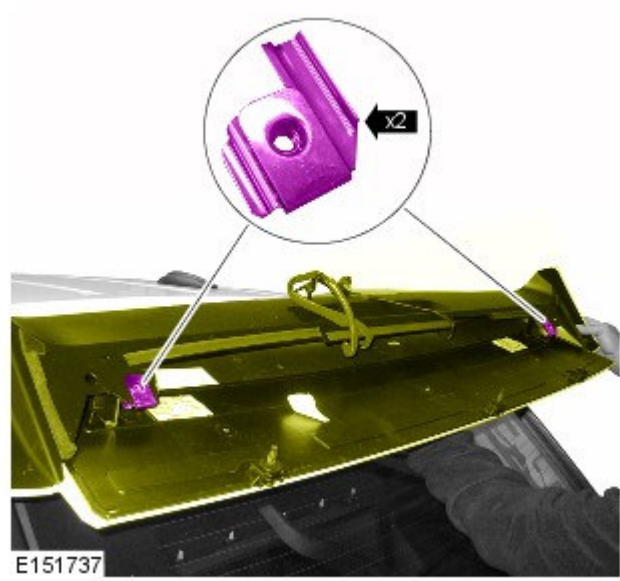
Apply protection as shown.



7. Remove the two (2) clips.



8. Install the two (2) new clips.



9. To install, reverse 1-8.