

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2015 Legacy and Outback Models

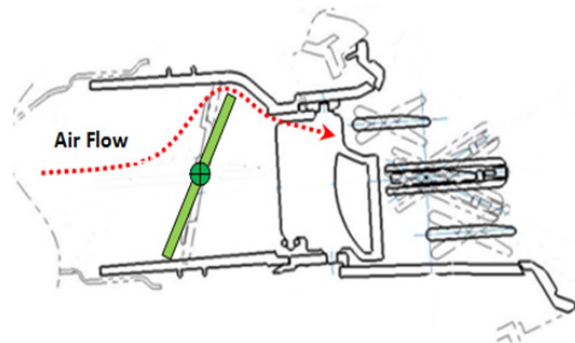
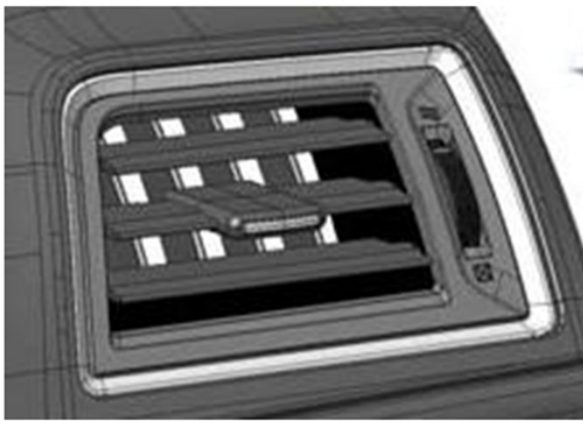
NUMBER: 10-80-14

SUBJECT: Whistling Sound from Side Dash Vents

DATE: 09/02/14

INTRODUCTION

This bulletin provides a service procedure to address a customer concern of a whistling sound coming from the side dash vents when their air flow is adjusted to almost the fully closed position.



Side dash vent shown in almost fully closed position

PART INFORMATION

An 8" X 11" sheet of the self-adhesive non-woven tape material is available through normal parts channels by ordering p.n. **SOA963W110**.

COUNTERMEASURE IN PRODUCTION

A countermeasure to address this condition is scheduled to be implemented into production during September, 2014.

SERVICE PROCEDURE / INFORMATION

- Once the condition has been confirmed, remove the affected side dash vent assembly(s) following the procedure in the applicable Service Manual.
- After making sure affected area of the vent assembly is free of grease and dirt, affix a piece of .5mm thick, self-adhesive non-woven tape, 95mm long by 12mm wide to the inside / top of the vent housing in the area where the vent flap would seal against if fully closed as shown in the illustrations below.

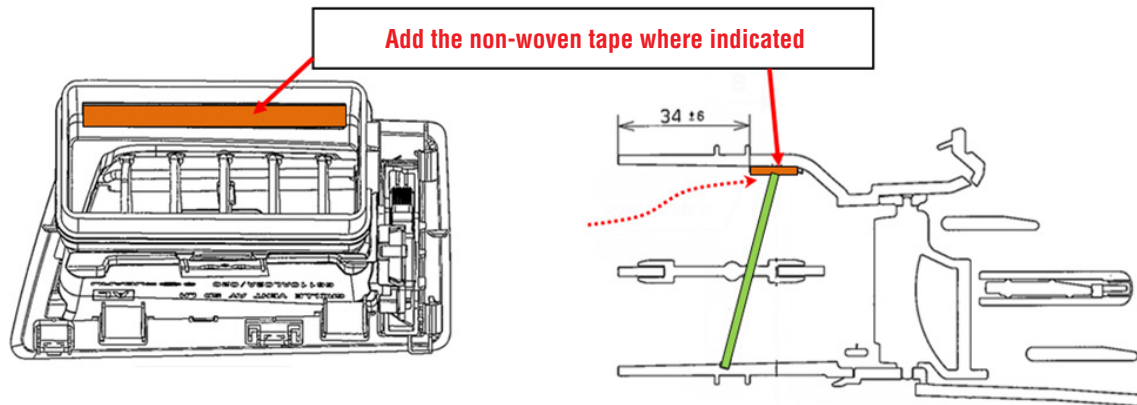
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CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.



- Reinstall the dash vent assembly(s) in the reverse order of removal.

WARRANTY / CLAIM INFORMATION

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
Dash Vent Grille Modification, One or Both Sides	A726-213	YBD-48	0.3

NOTE: Up to \$3.00 can be claimed in Sublet to cover the cost of the non-woven tape material.