

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION

APPLICABILITY: All Models

NUMBER: 01-172-14

SUBJECT: Subaru Select Monitor III (SSMIII) Usage Tips

DATE: 08/13/14

INTRODUCTION

The purpose of this Service Information bulletin is to provide helpful tips for using the SSMIII diagnostic tool. For some, this information may seem basic or even remedial but for others, very relevant and helpful, especially for those technicians who are new to the Subaru brand. Some of the topics will be especially beneficial when working with the Techline or field staff as part of repair escalation or reporting of new quality concerns. Knowing the proper way to access, save and send (e-mail) requested electronic data and information files can often help expedite accurate repair recommendations and solutions.

Topics covered include:

- Identifying DTCs Stored in Memory
- Accessing and Saving Freeze-Frame Data
- Locating Calibration Identification (CID) and Calibration Verification (CVN) Information
- Saving OBD Data Files
- How To Send (or E-Mail) Saved Data Files

SERVICE PROCEDURE

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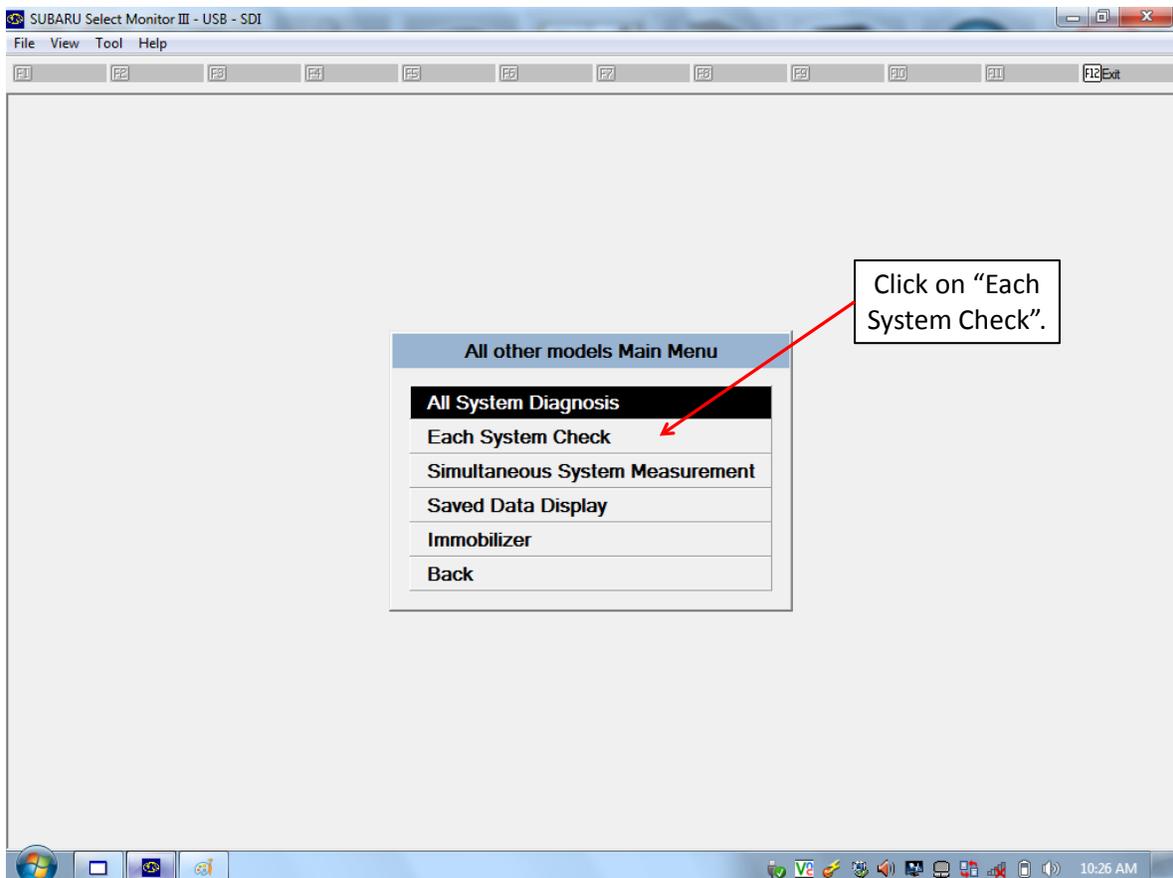
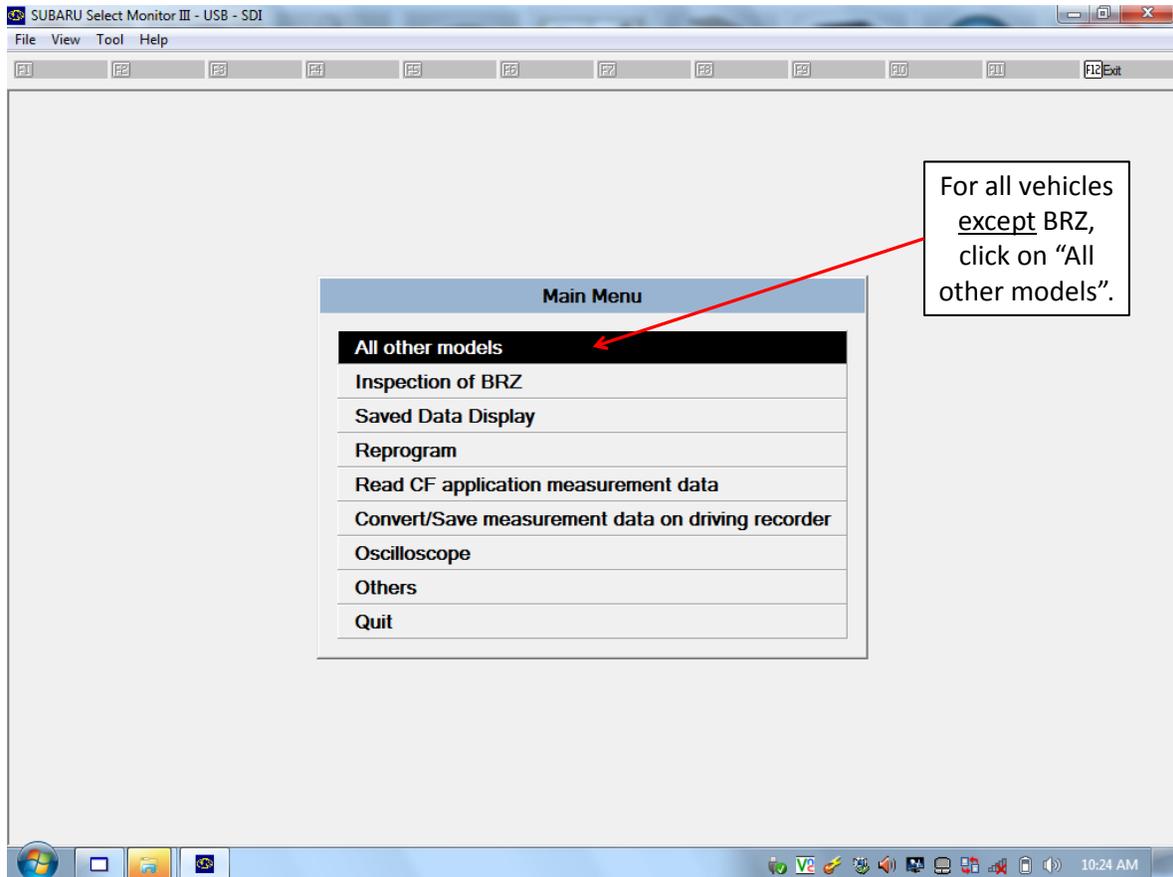
CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

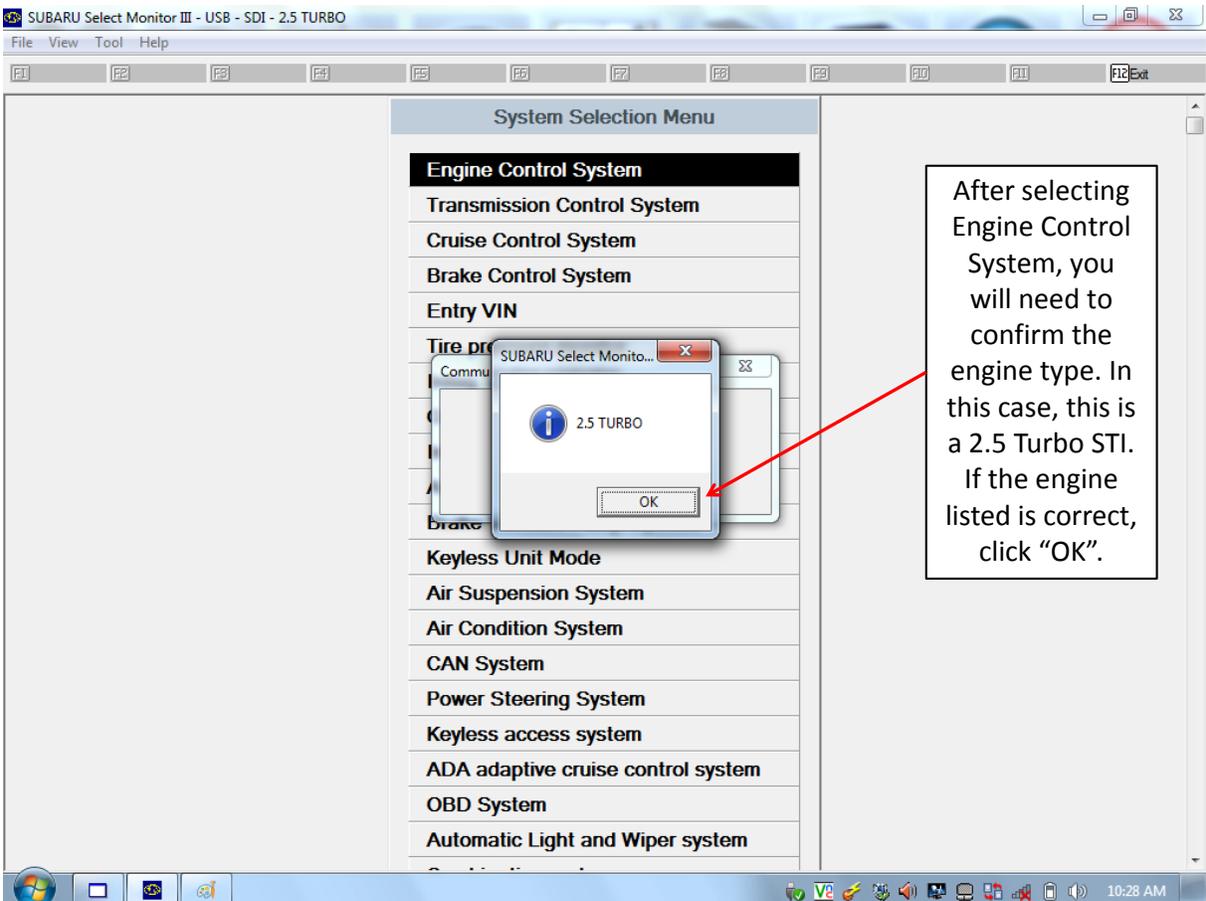
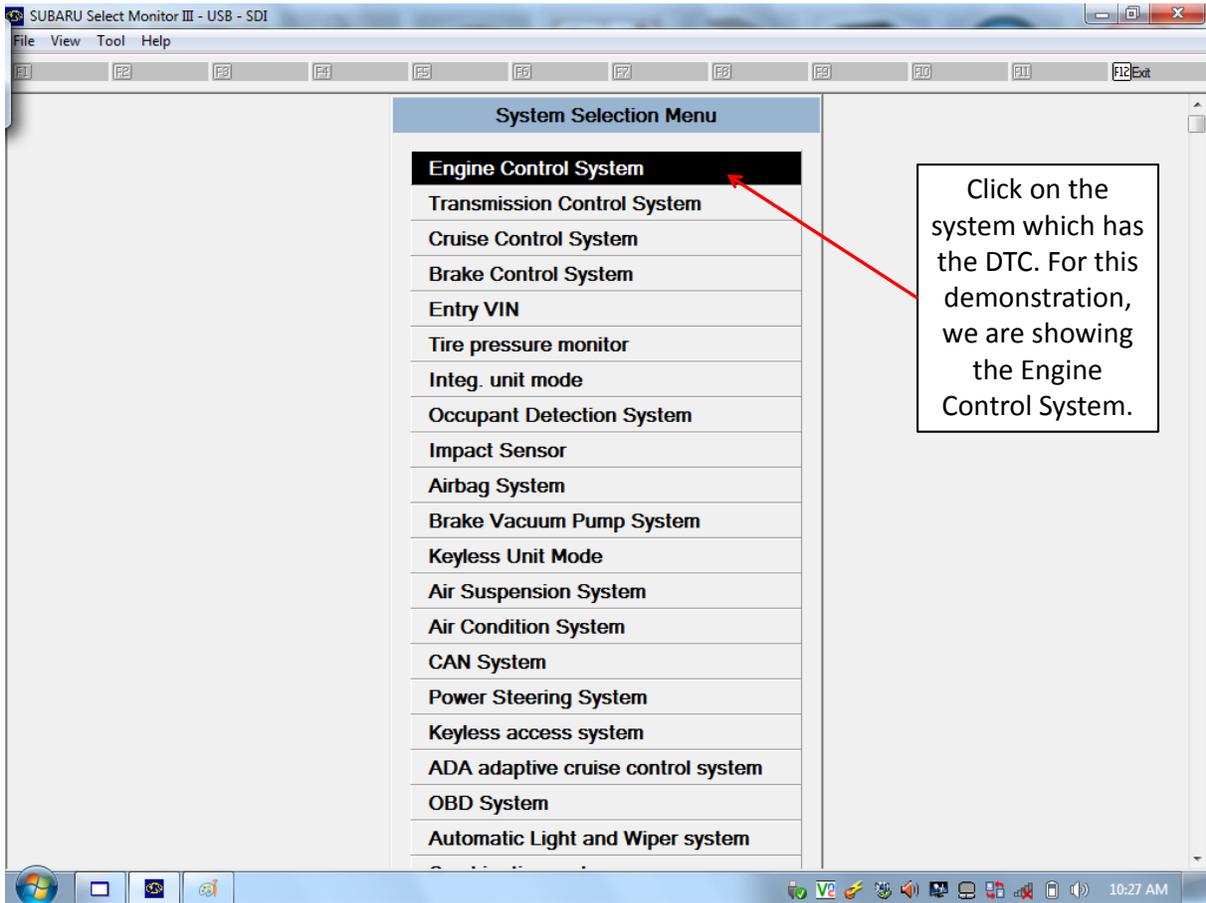
SUBARU OF AMERICA, INC. IS ISO 14001 COMPLIANT

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

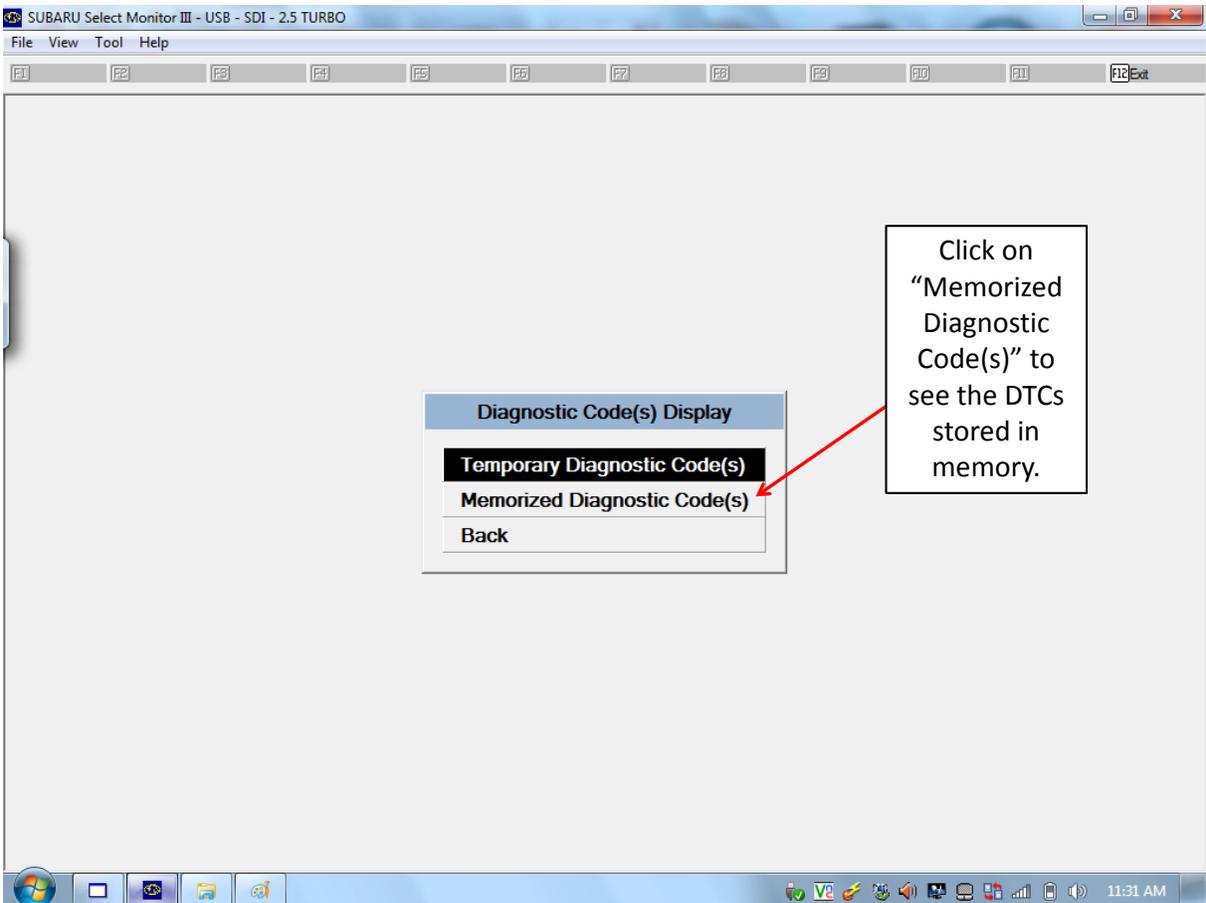
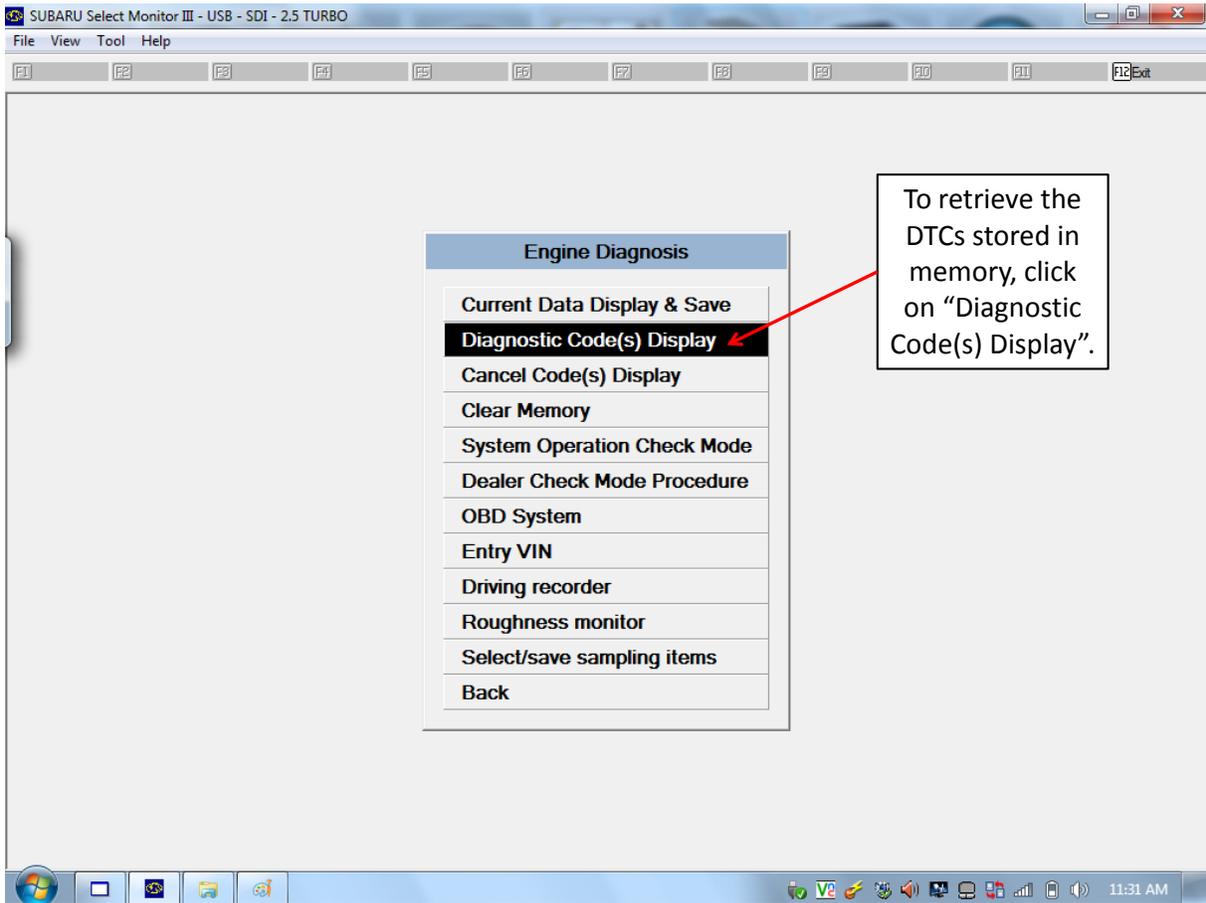
Identifying DTCs Stored In Memory



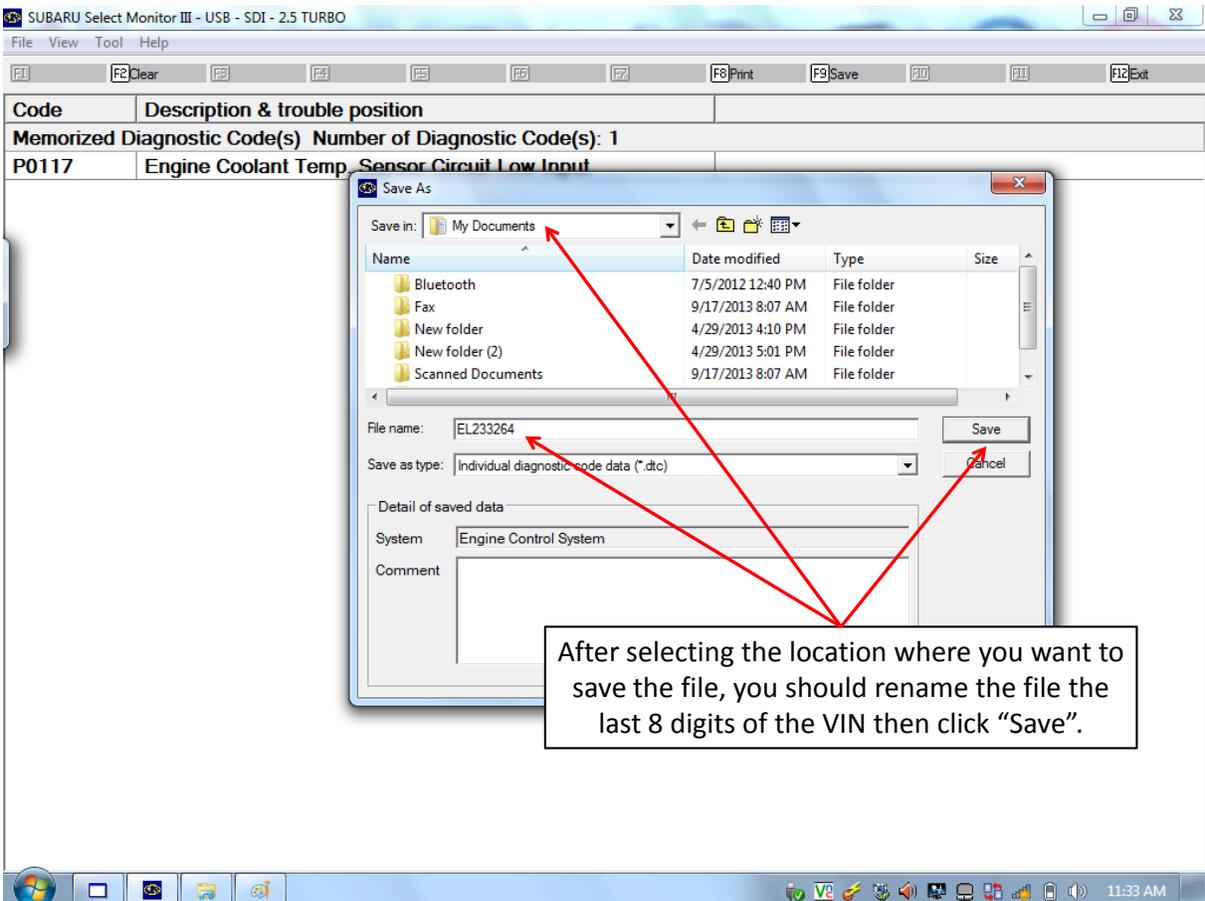
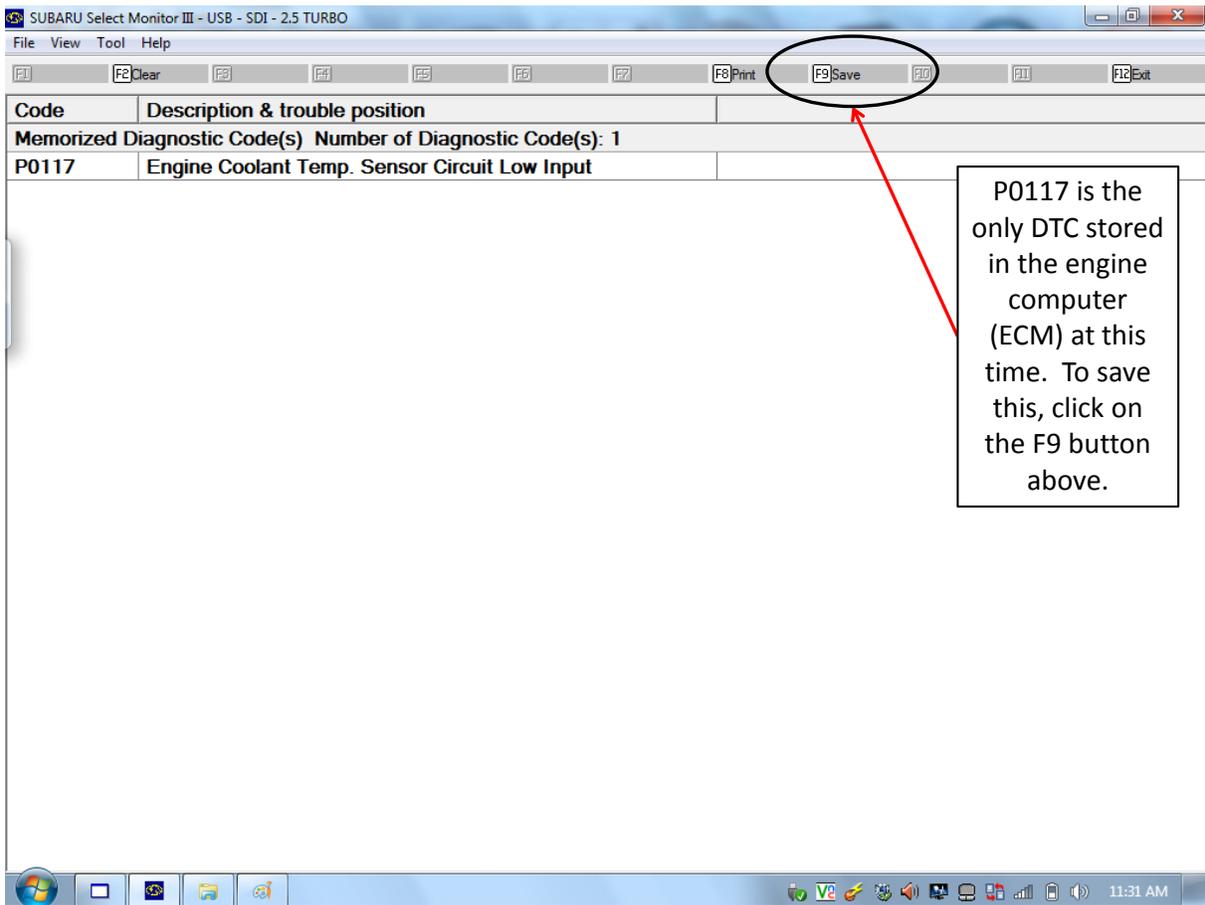
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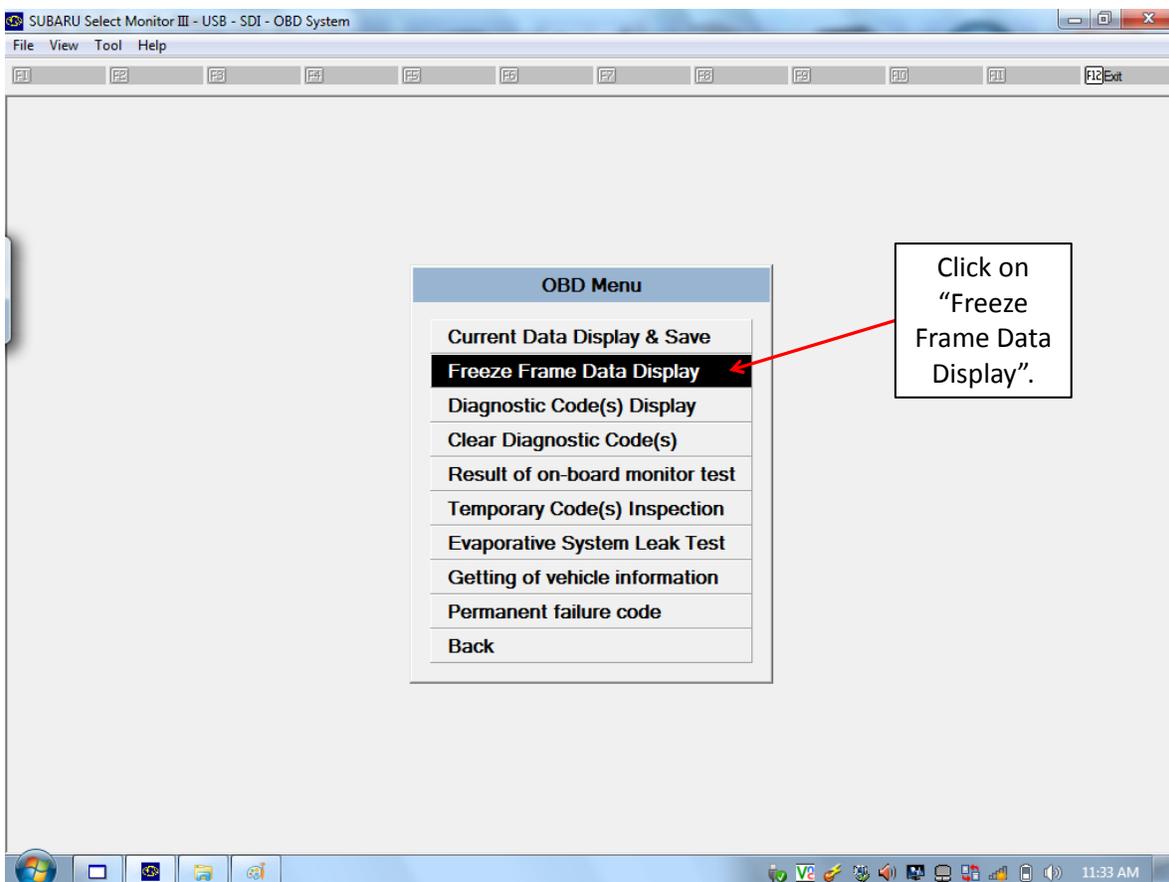
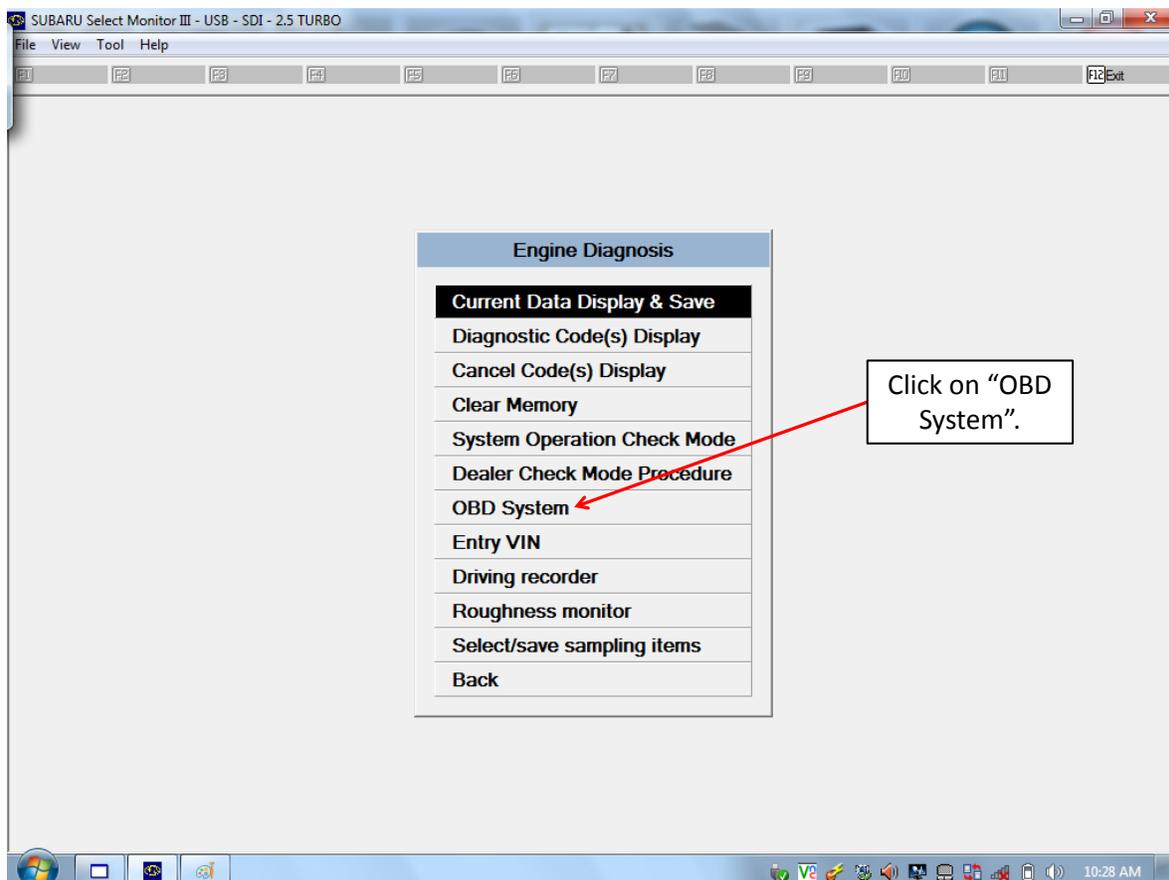


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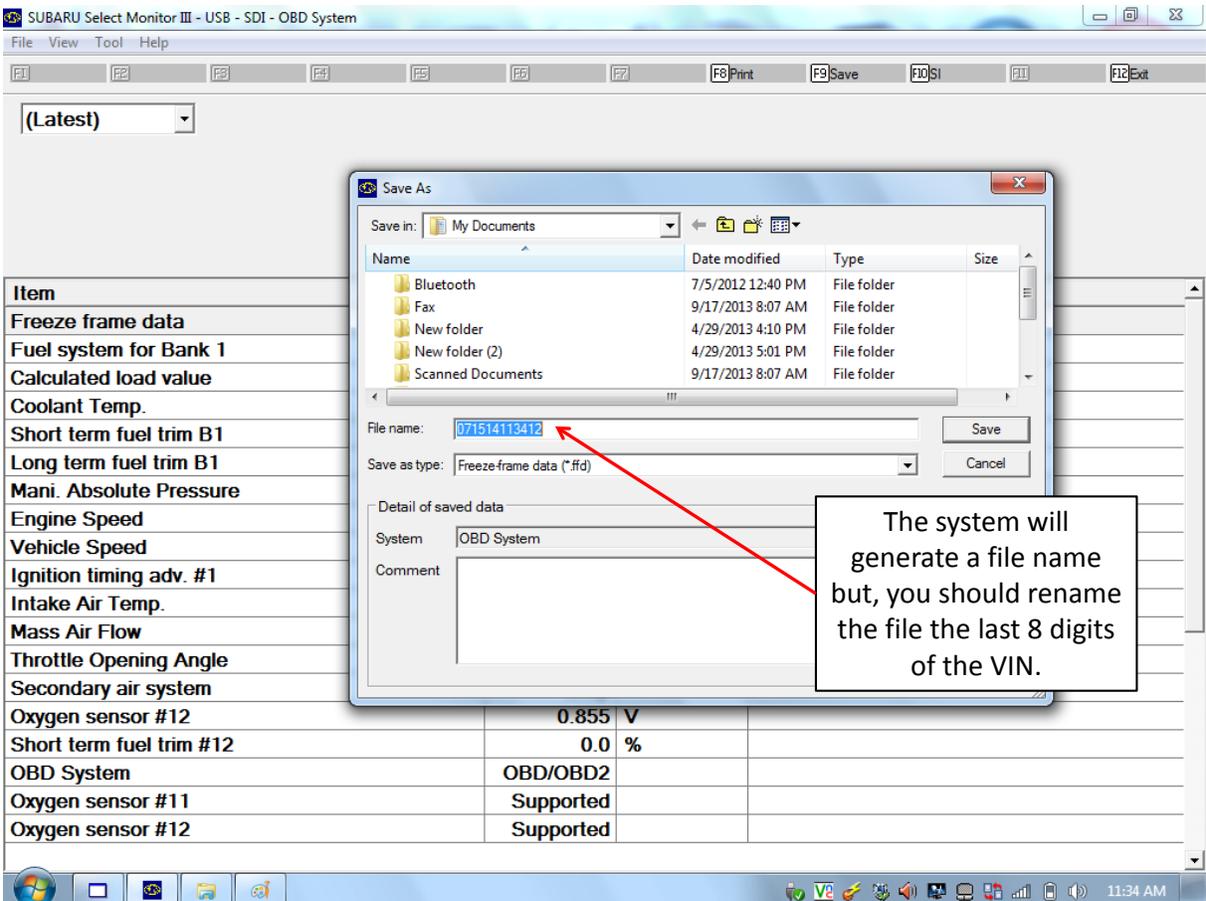
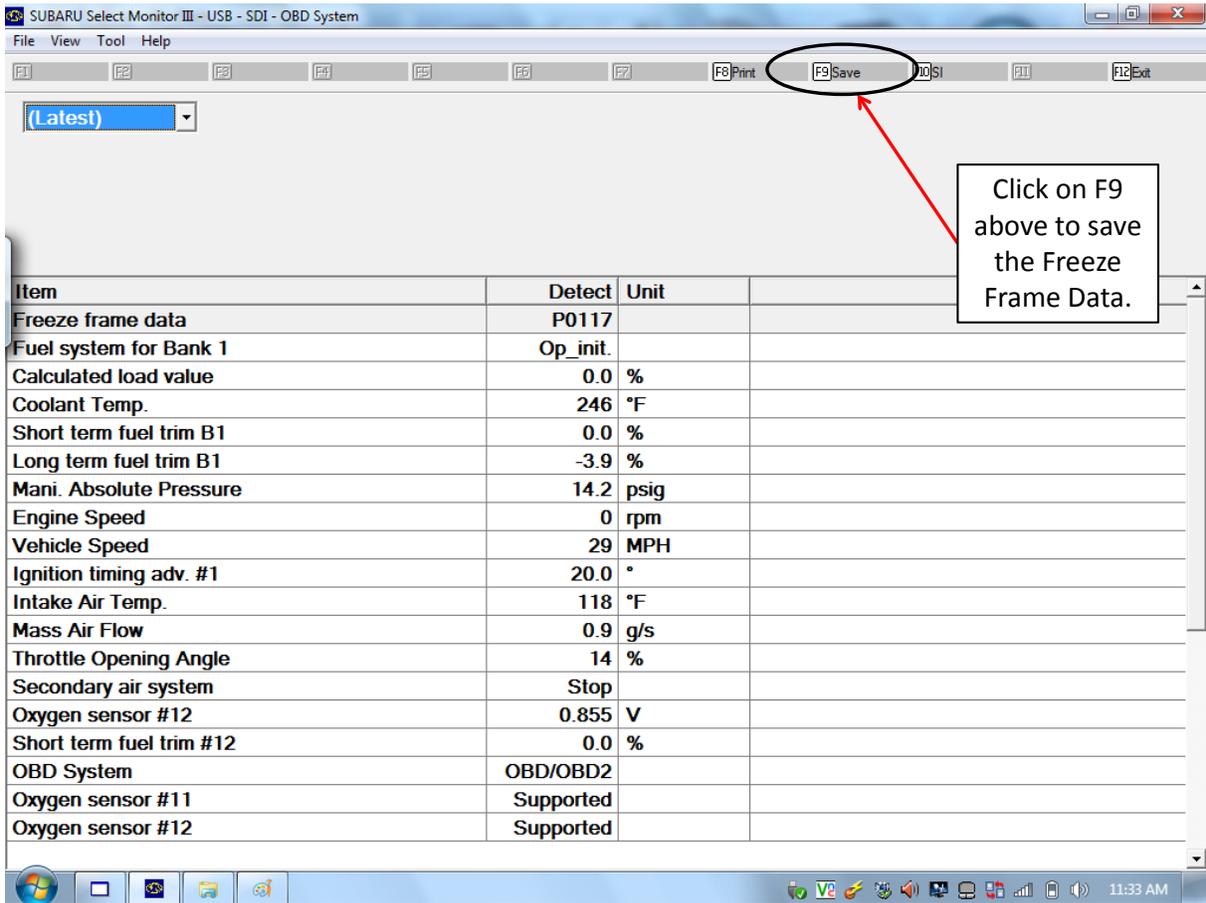


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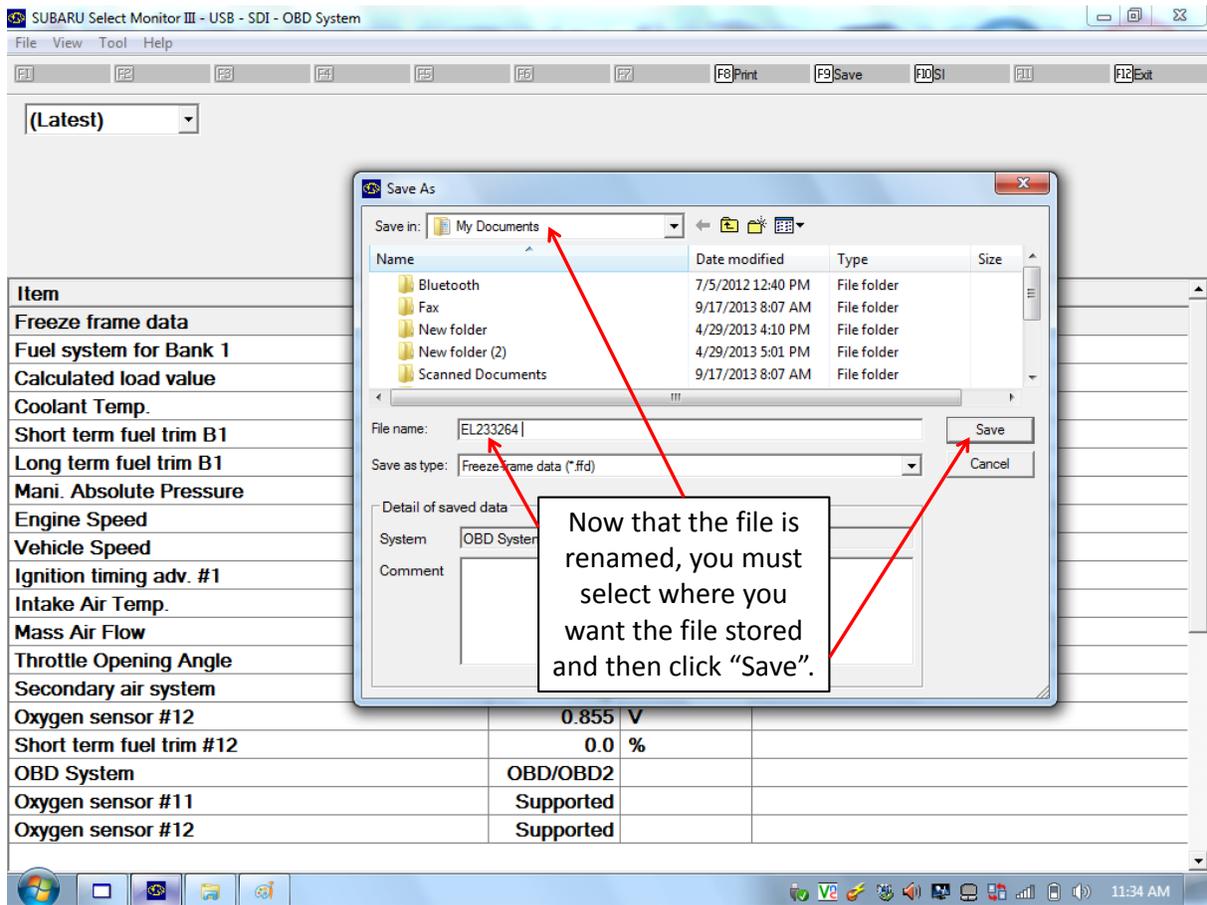
Accessing and Saving Freeze Frame Data



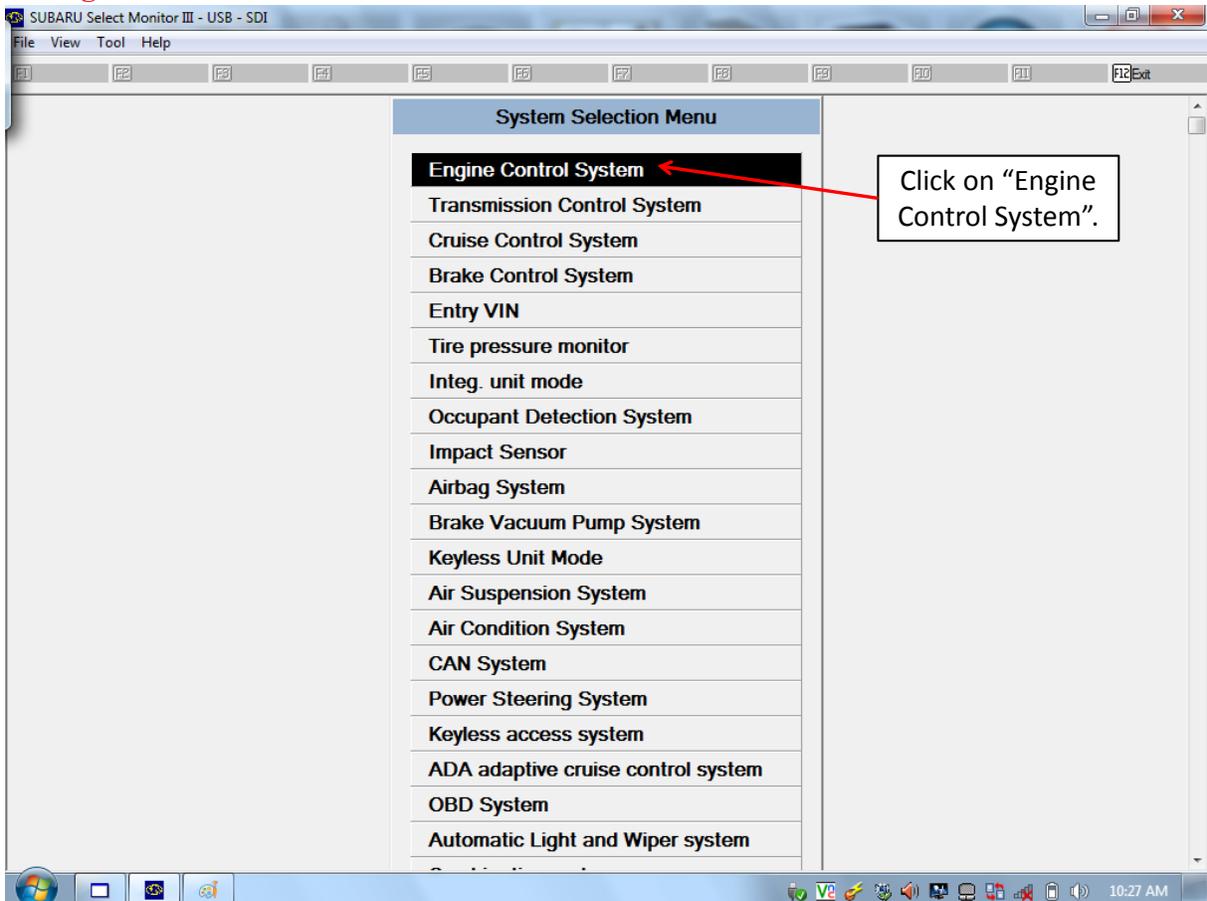
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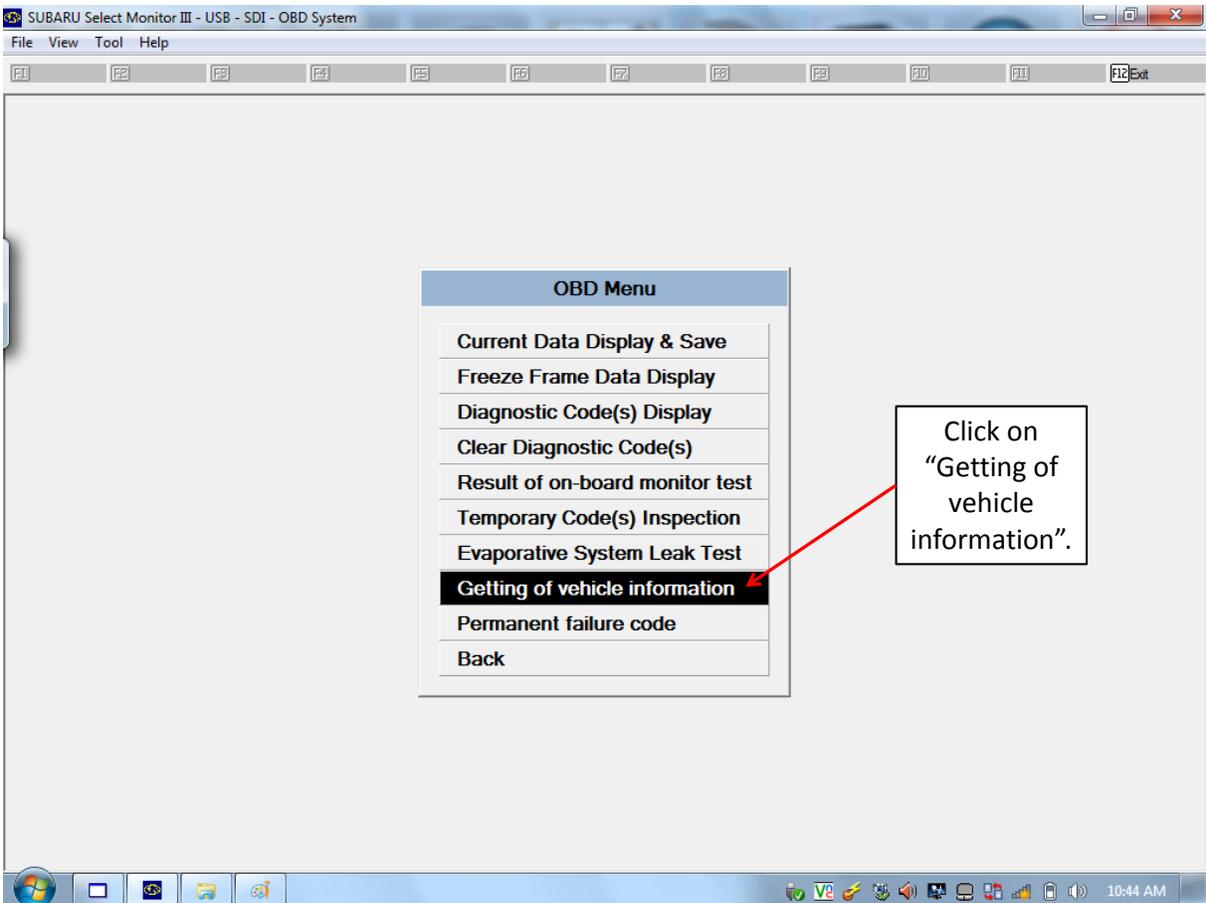
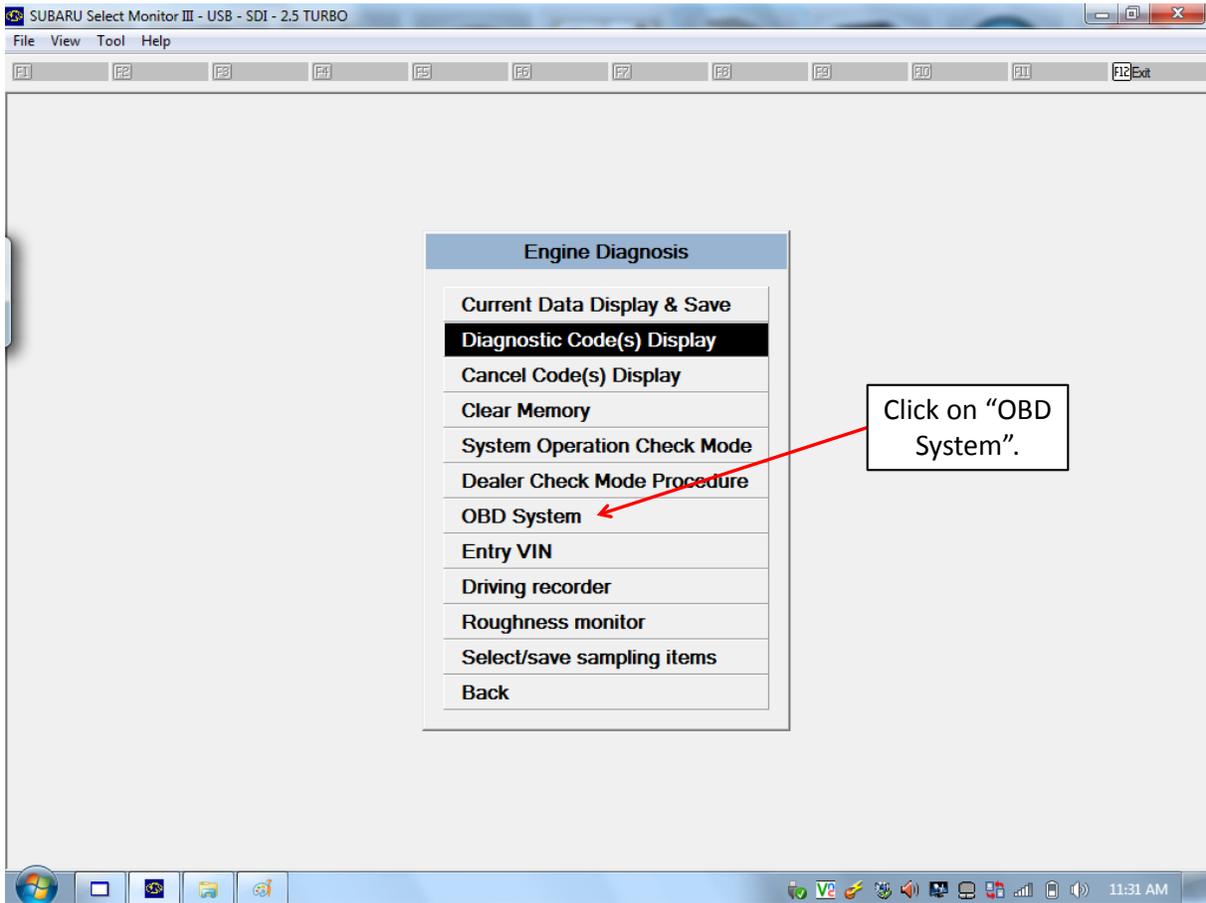
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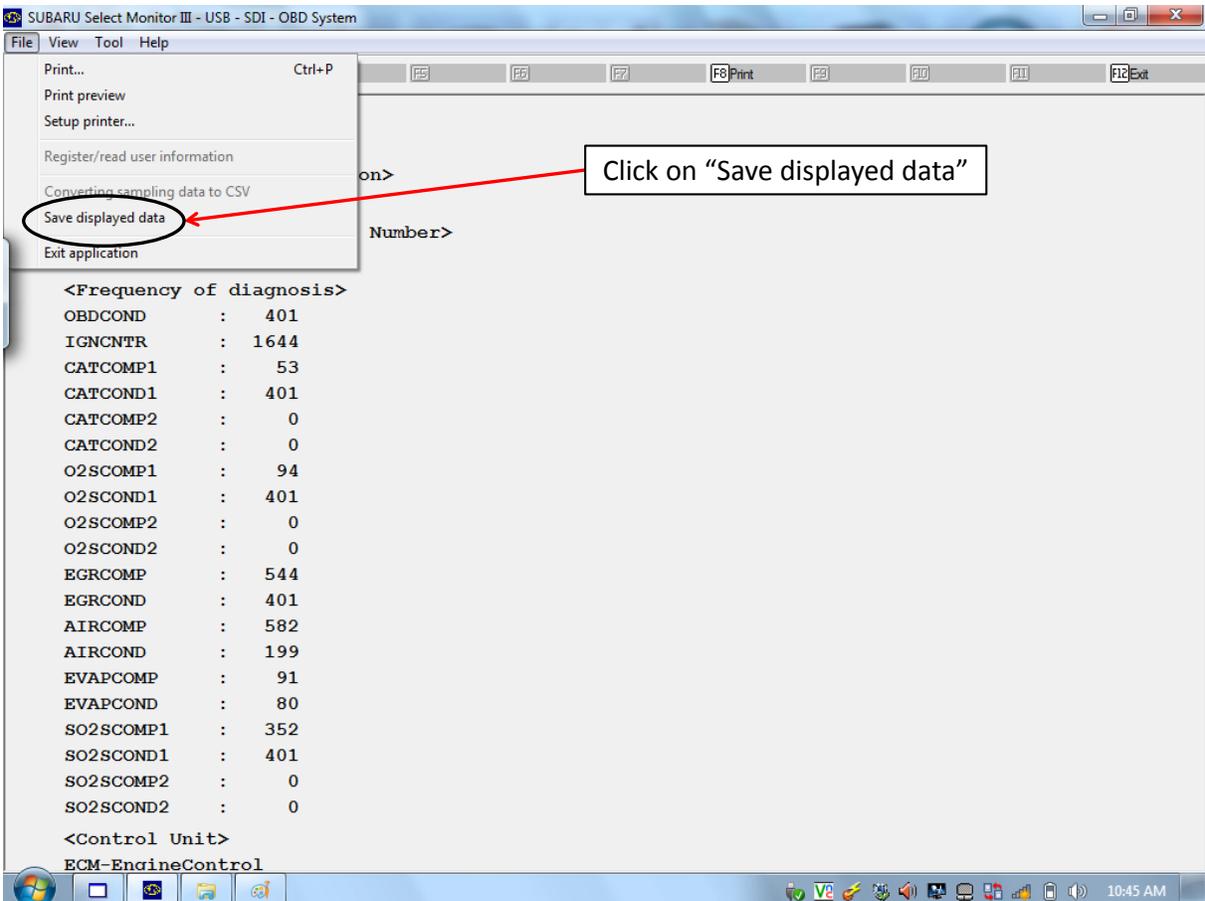
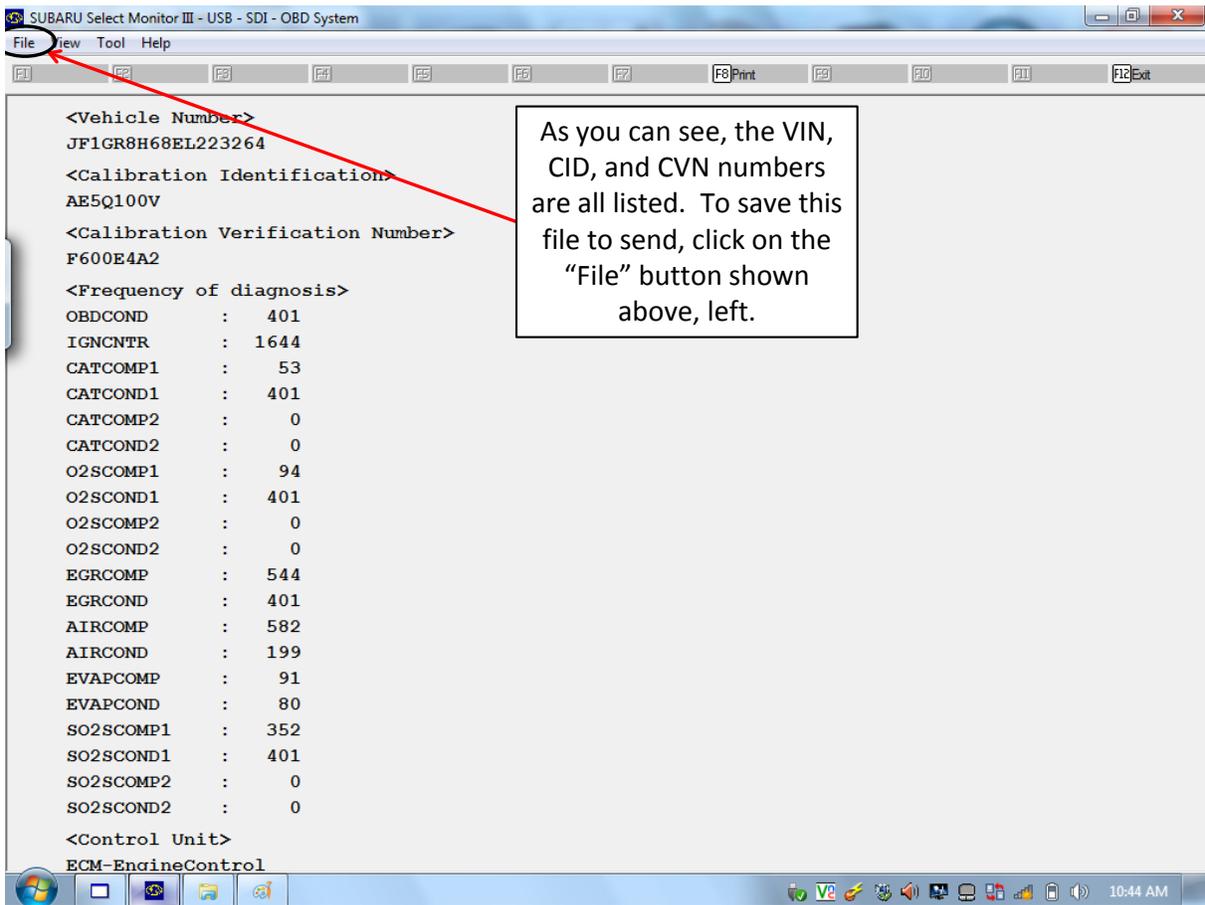
Locating CID / CVN Information



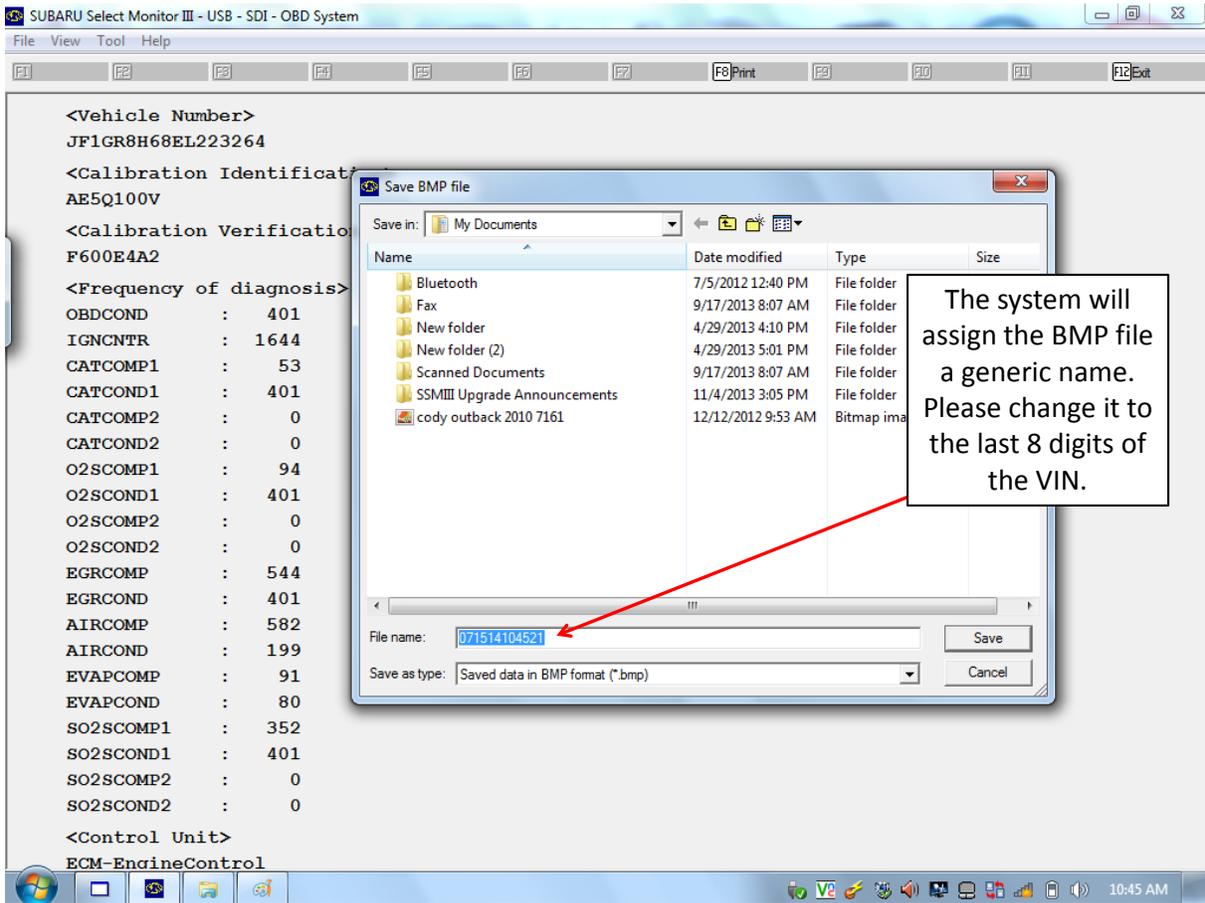
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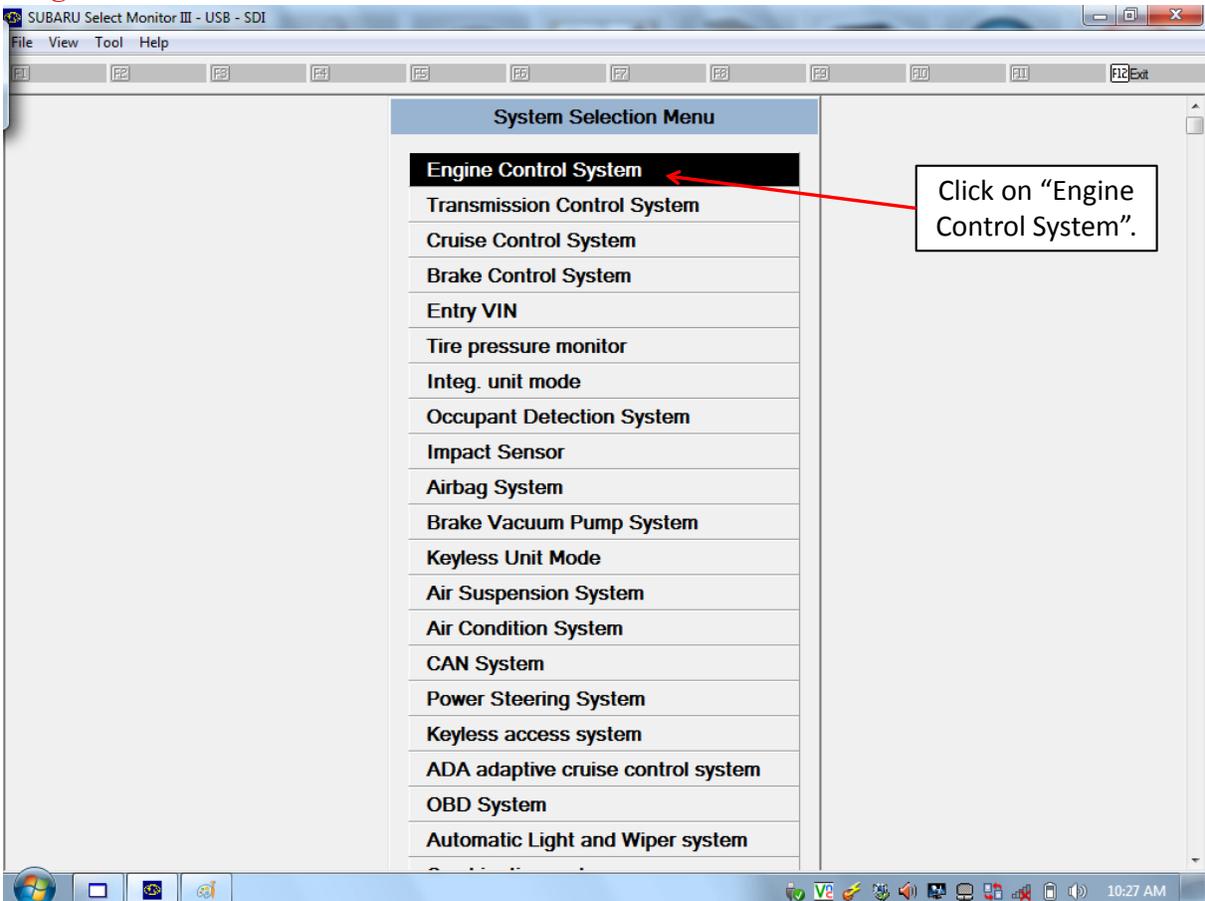
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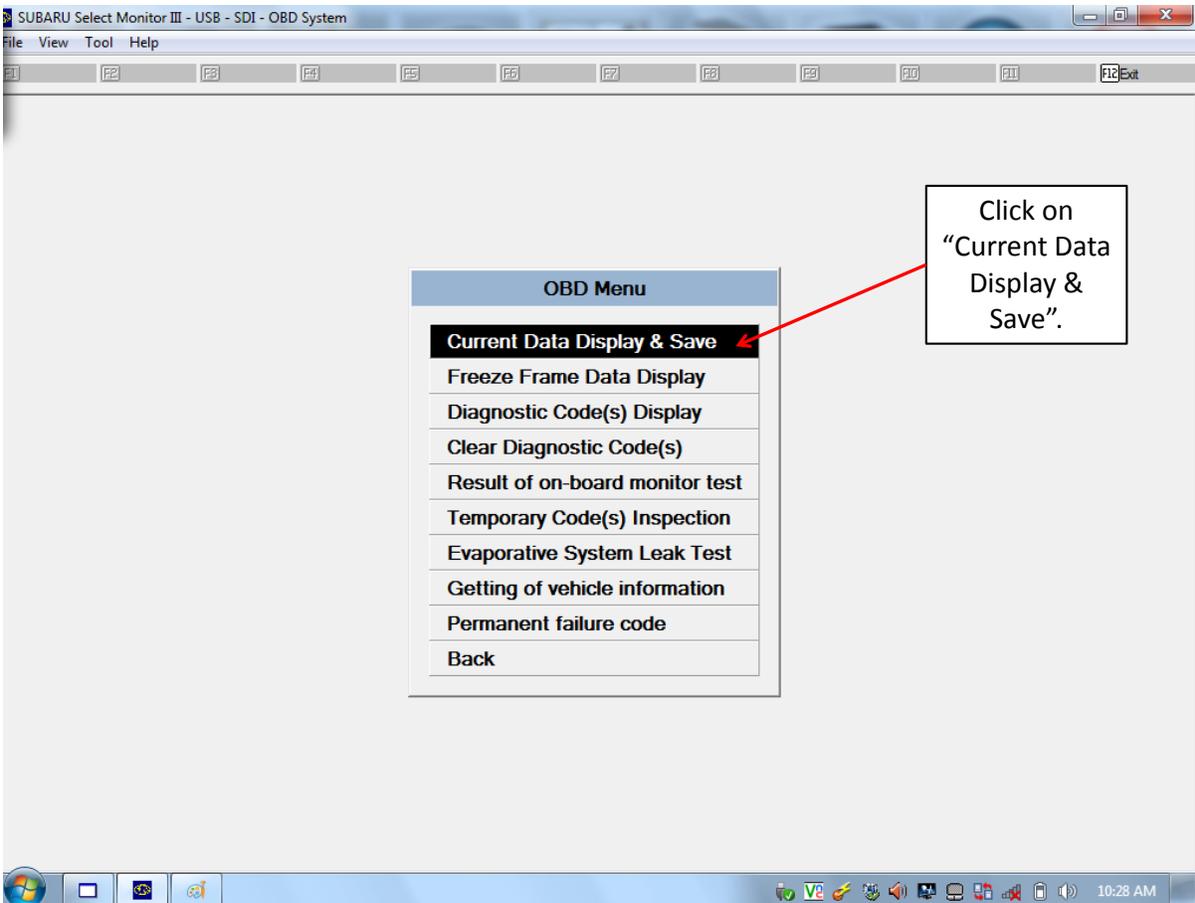
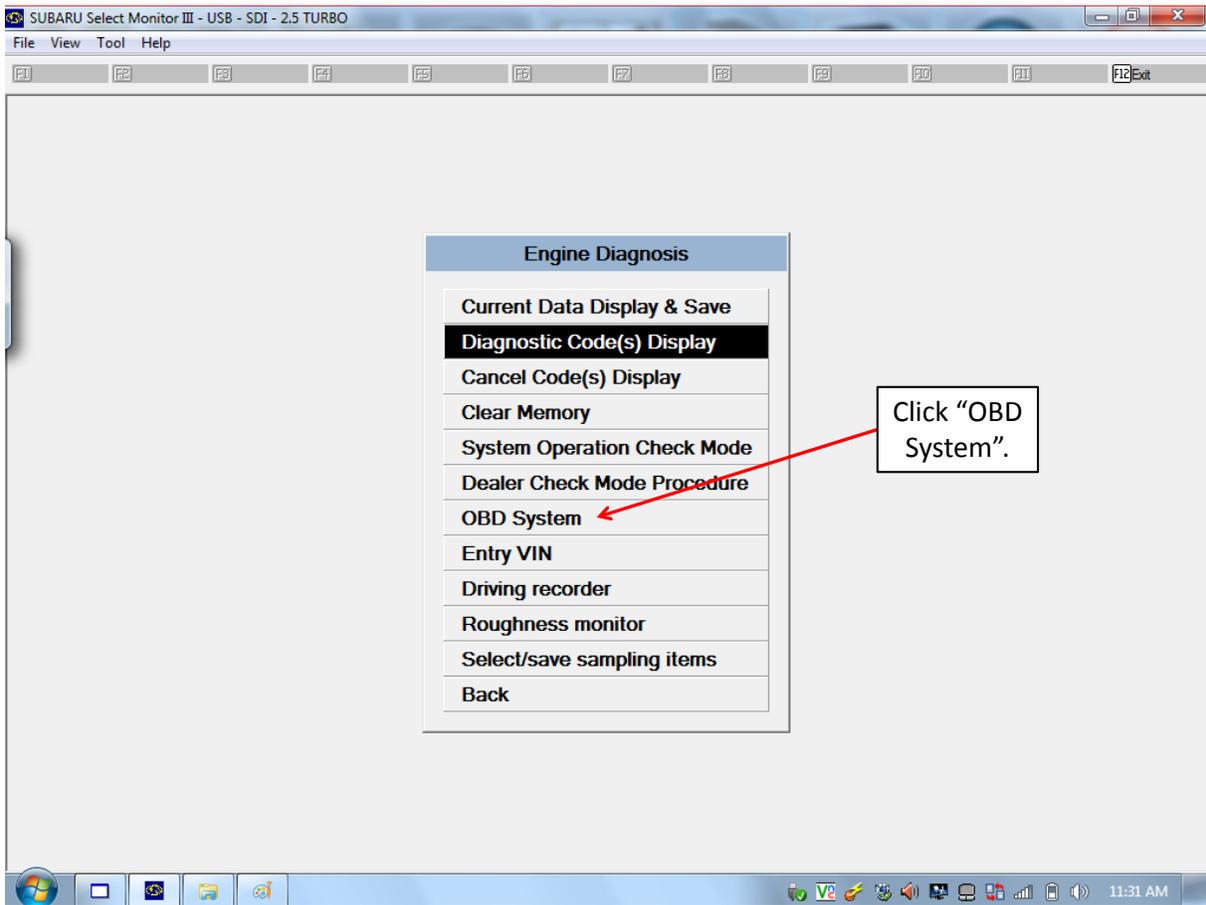
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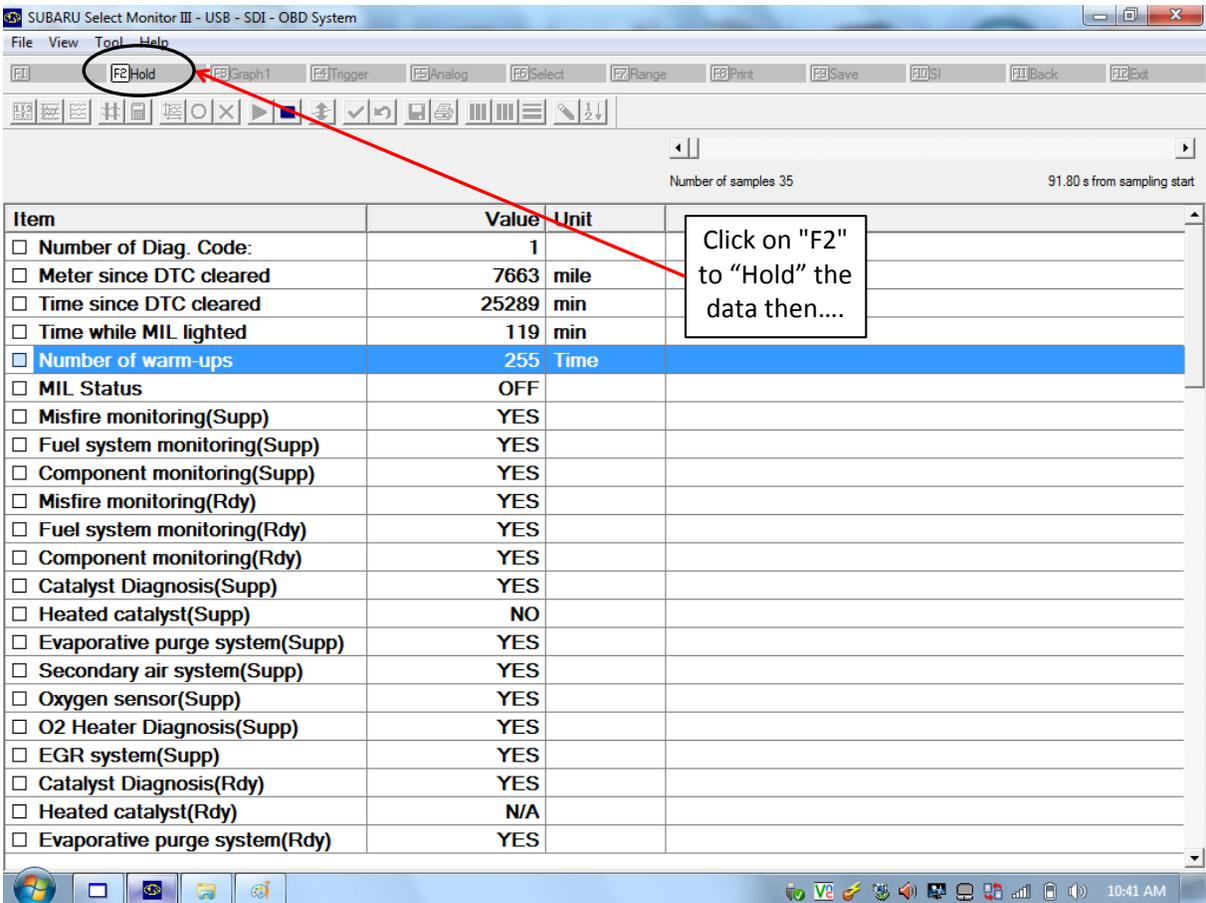
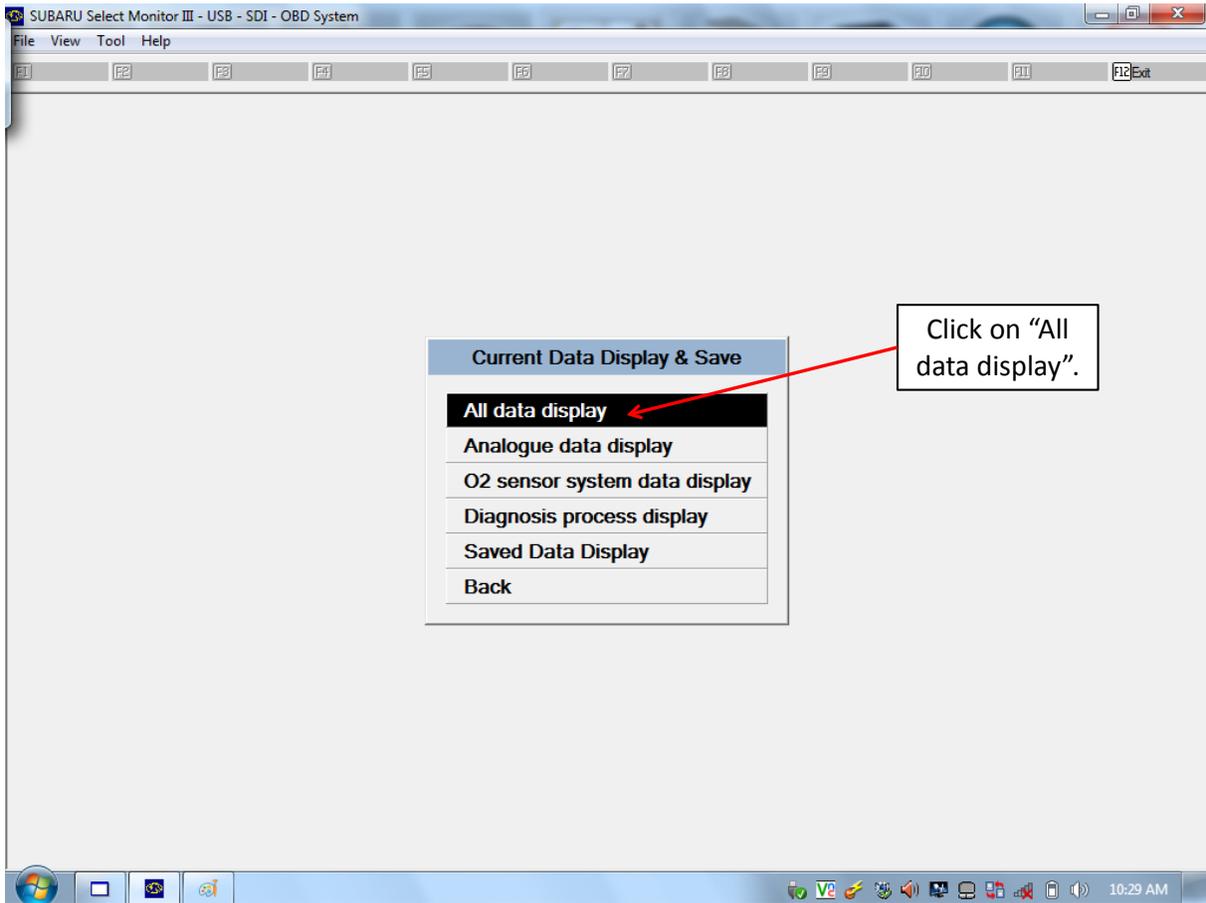
Saving OBD Data Files



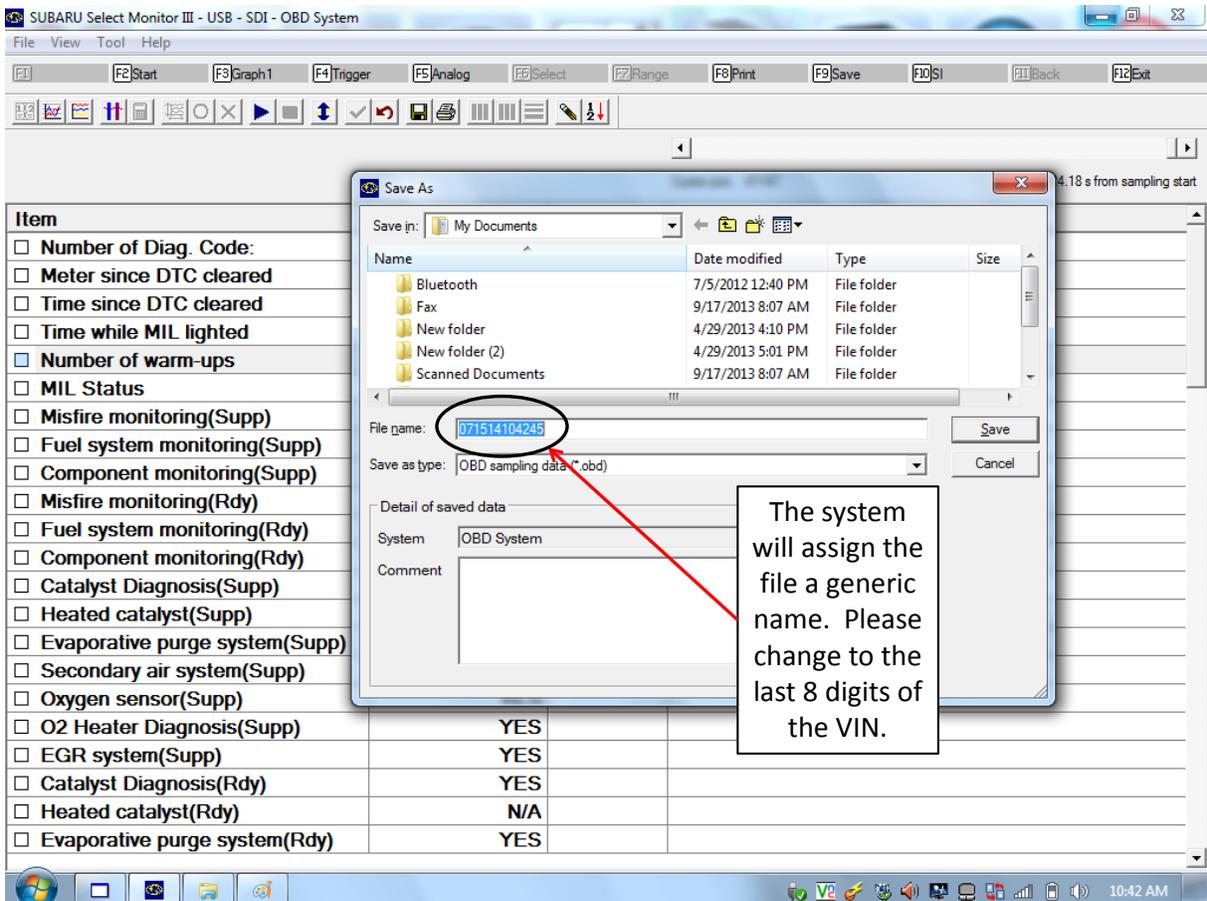
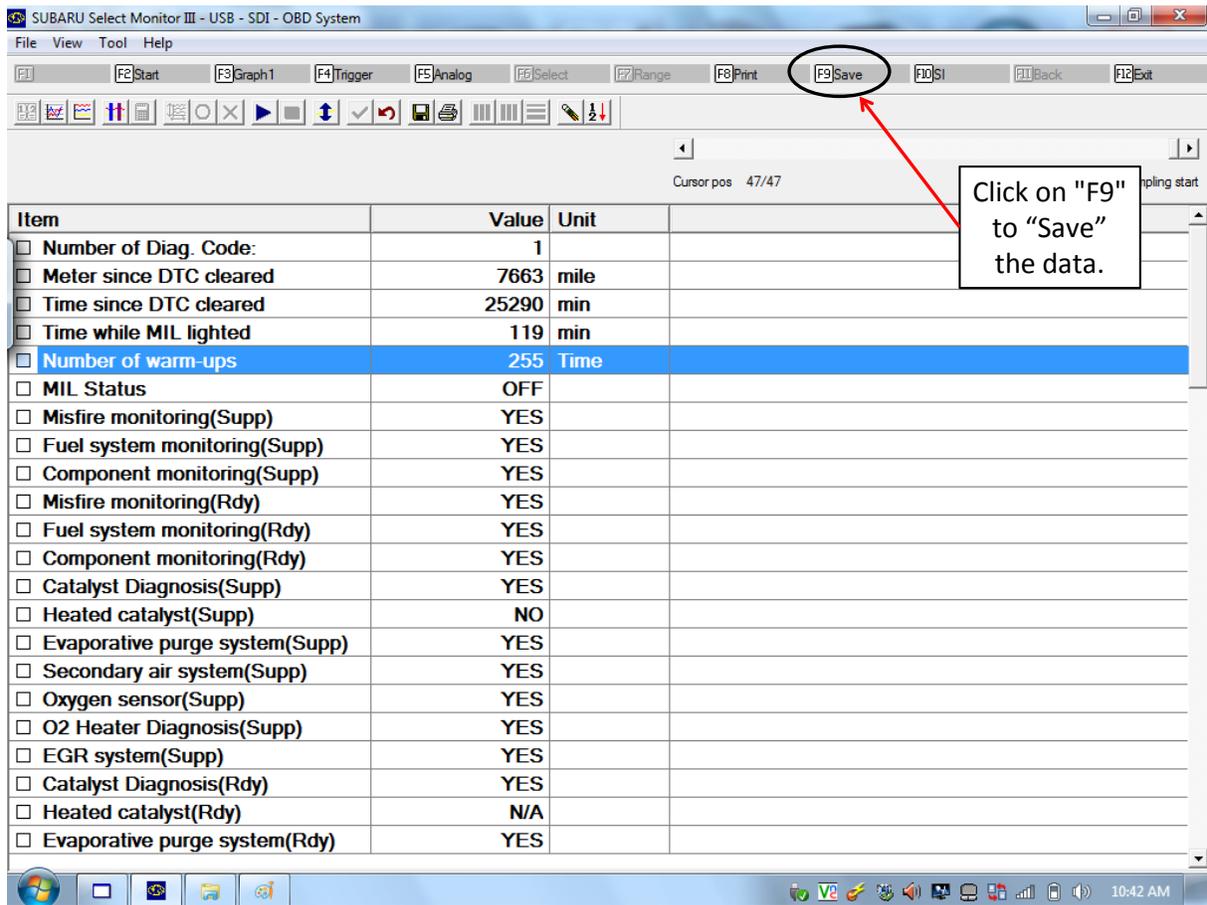
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SUBARU Select Monitor III - USB - SDI - OBD System

File View Tool Help

F1 F2 Start F3 Graph1 F4 Trigger F5 Analog F6 Select F7 Range F8 Print F9 Save F10 SI F11 Back F12 Exit

4.18 s from sampling start

Save As

Save in: My Documents

Name	Date modified	Type	Size
Bluetooth	7/5/2012 12:40 PM	File folder	
Fax	9/17/2013 8:07 AM	File folder	
New folder	4/29/2013 4:10 PM	File folder	
New folder (2)	4/29/2013 5:01 PM	File folder	
Scanned Documents	9/17/2013 8:07 AM	File folder	

File name: EL223264

Save as type: OBD sampling data (*.obd)

Detail of saved data

System: OBD System

Comment:

Save Cancel

Make sure the file is saved where you want it to be then click "Save".

Item

- Number of Diag. Code:
- Meter since DTC cleared
- Time since DTC cleared
- Time while MIL lighted
- Number of warm-ups
- MIL Status
- Misfire monitoring(Supp)
- Fuel system monitoring(Supp)
- Component monitoring(Supp)
- Misfire monitoring(Rdy)
- Fuel system monitoring(Rdy)
- Component monitoring(Rdy)
- Catalyst Diagnosis(Supp)
- Heated catalyst(Supp)
- Evaporative purge system(Supp)
- Secondary air system(Supp)
- Oxygen sensor(Supp)
- O2 Heater Diagnosis(Supp) YES
- EGR system(Supp) YES
- Catalyst Diagnosis(Rdy) YES
- Heated catalyst(Rdy) N/A
- Evaporative purge system(Rdy) YES

How To Send (or E-Mail) Saved Data Files

Vehicle Info Subaru Tech Info SMART SubaruNet.com Tool Catalog My Documents Print Help Exit

Image Loader

Flashwrite

Select Monitor III

e-QMR

Send Message

SLTG

Labor Time Guide Utilities BMIS

SUBARU
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In order to send the file message, you must be logged in. Please log in.

Log On

Log Off

Nuspire Support: (877) 782-7404

Version 1.21 build 1 (2/16/2014 10:50:22 PM)

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Vehicle Info Subaru Tech Info SMART SubaruNet.com Tool Catalog My Documents Print Help Exit

Image Loader

Flashwrite

Select Monitor III

e-QMR

Send Message

SLTG

Labor Time Guide Utilities BMIS

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Click on the "Send Message" icon.

Nuspire Support: (877) 782-7404

Version 1.21 build 1 (2/16/2014 10:50:22 PM)

11:47 AM

Vehicle Info Subaru Tech Info SMART SubaruNet.com Tool Catalog My Documents Print Help Exit

Image Loader

Flashwrite

Select Monitor III

e-QMR

Send Message

SLTG

Labor Time Guide Utilities BMIS

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Send Message

From: namehere@uremail.com (name@domain.ext) Send

To: Close

CC:

Dealer Name: Anytown Subaru Phone: 8889991234

Subject:

Attach Detach

Your name will automatically show up in the "From" box. Please click the "To": drop down arrow then select who you want to send the information to.

Nuspire Support: (877) 782-7404

Version 1.21 build 1 (2/16/2014 10:50:22 PM)

11:48 AM

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Vehicle Info Subaru Tech Info SMART SUBARU SubaruNet.com Tool Catalog My Documents Print Help Exit

Image Loader
Flashwrite
Select Monitor III
e-QMR
Send Message

SLTG Utilities BMIS

Nuspire Support: (877) 782-7404

Version 1.21 build 1 (2/16/2014 10:50:22 PM)

11:49 AM

Log On
Log Off

This open area is where you should state why you are sending the information. This is a required field and must be filled out in order to send the e-mail.

Vehicle Info Subaru Tech Info SMART SUBARU SubaruNet.com Tool Catalog My Documents Print Help Exit

Image Loader
Flashwrite
Select Monitor III
e-QMR
Send Message

SLTG Utilities BMIS

Nuspire Support: (877) 782-7404

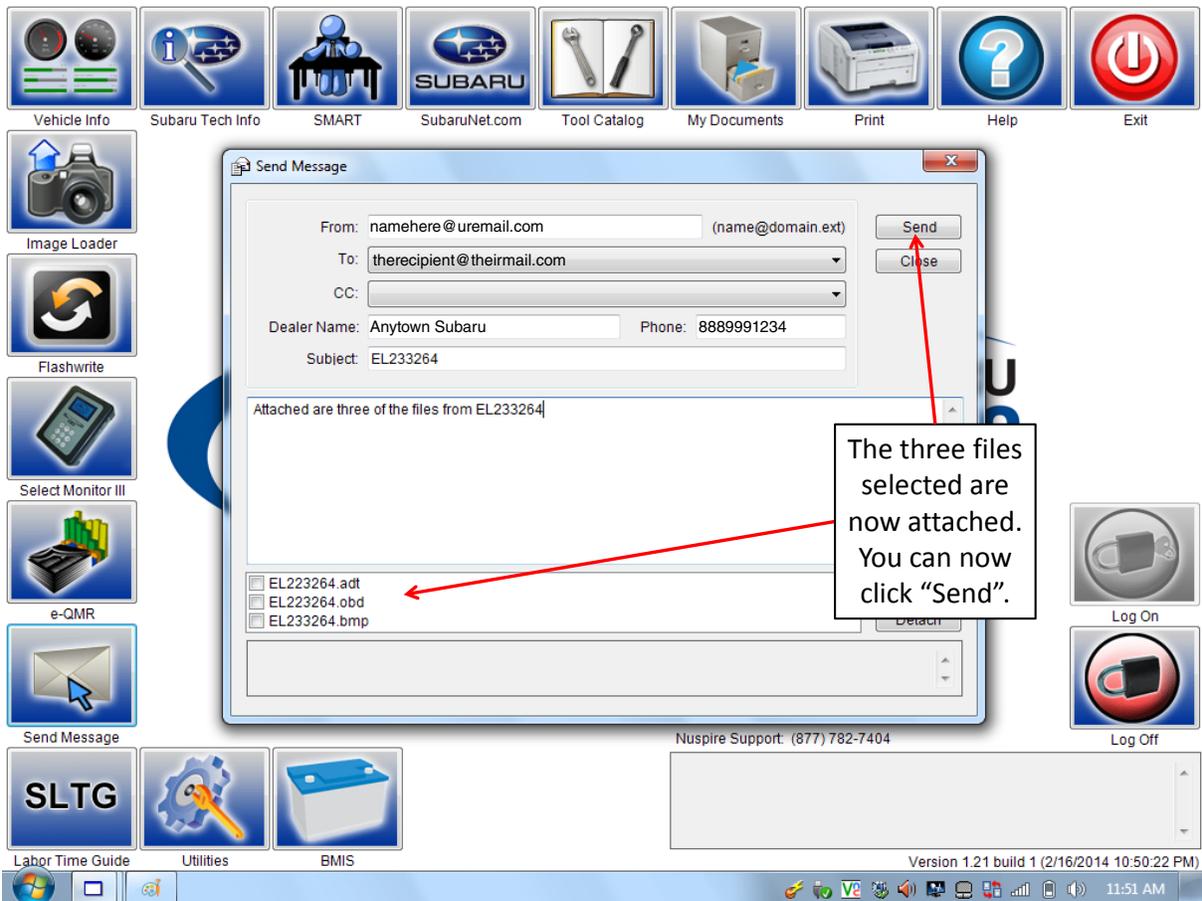
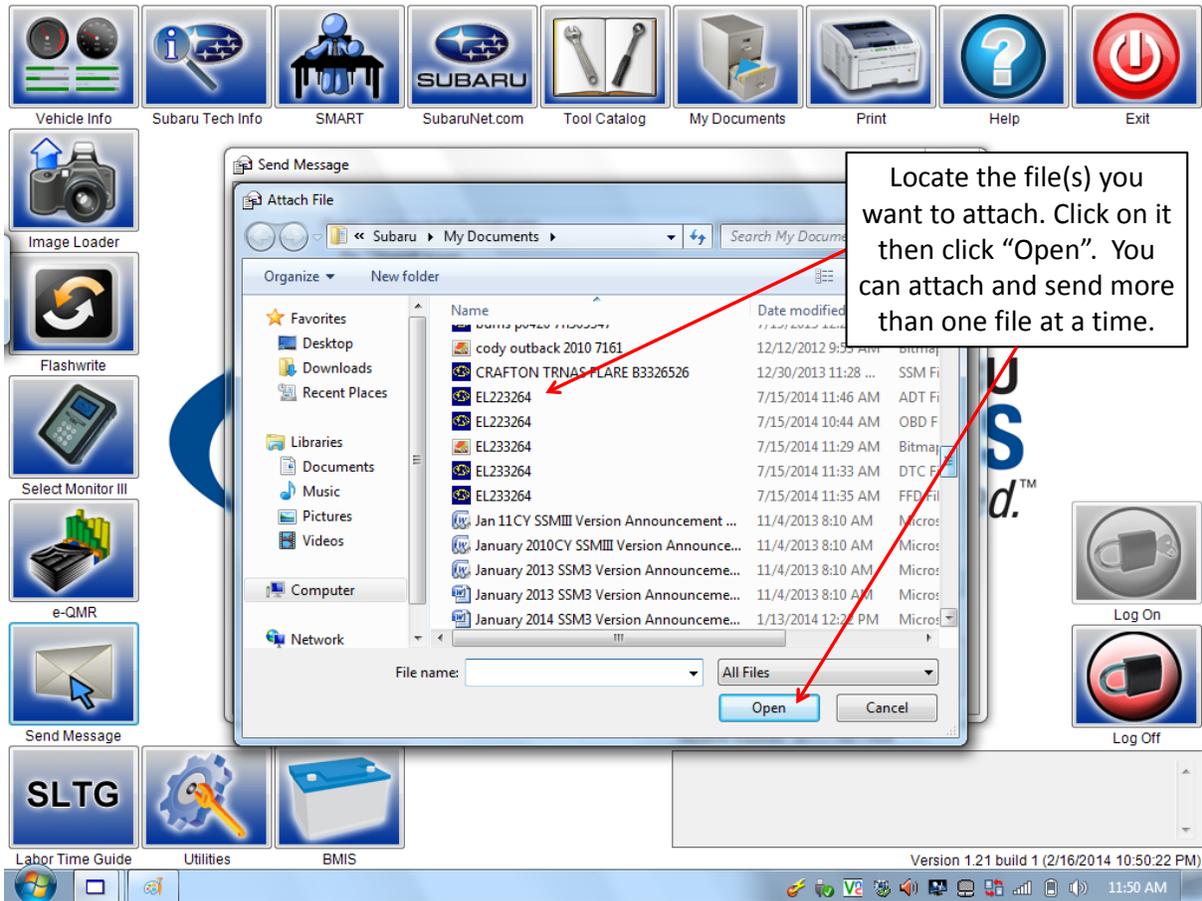
Version 1.21 build 1 (2/16/2014 10:50:22 PM)

11:49 AM

Log On
Log Off

Click on the "Attach" button to include your downloads in the e-mail.

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The screenshot displays a software interface with a top navigation bar containing icons for Vehicle Info, Subaru Tech Info, SMART, SubaruNet.com, Tool Catalog, My Documents, Print, Help, and Exit. A central 'Send Message' dialog box is open, showing fields for From (namehere@uremail.com), To (therecipient@theirmail.com), CC, Dealer Name (Anytown Subaru), Phone (8889991234), and Subject (EL233264). Below these fields, it states 'Attached are three of the files from EL233264' and lists three files: EL233264.adt, EL233264.obd, and EL233264.bmp. A green checkmark and the text 'Message Sent Successfully' are visible at the bottom of the dialog. A callout box with a red arrow pointing to the success message contains the text: 'Your message has now been sent. If you could not fit all the items you wanted to send in one e-mail, simply repeat the process and send another e-mail.' The interface also includes a sidebar with icons for Image Loader, Flashwrite, Select Monitor III, e-QMR, and Send Message, and a bottom taskbar with icons for Labor Time Guide, Utilities, and BMIS. The system tray shows 'Nuspire Support: (877) 782-7404', 'Version 1.21 build 1 (2/16/2014 10:50:22 PM)', and the time '11:54 AM'.