

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION

APPLICABILITY: 2015MY Legacy and Outback Models with Fujitsu Ten (F10) Navigation / Audio System

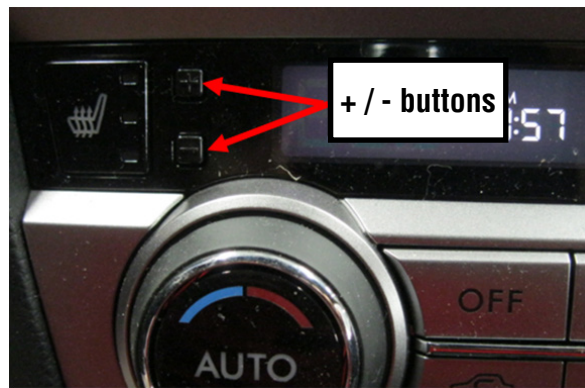
NUMBER: 15-174-14

DATE: 08/07/14

SUBJECT: Clock Time Will Not Adjust or Displays Dashes

INTRODUCTION

This Service Information outlines a procedure to address a customer concern of either the clock display time adjustment buttons do not work or 3 “dashes” appear when they are pressed. The concern may also be that the displayed time cannot be adjusted when using the “+” or “-“ buttons. These concerns can be addressed with a customizable setting function of the Navigation / Audio system.



COUNTERMEASURE IN PRODUCTION

A production change was made to the clock display during July, 2014 on Legacy after VIN **F*010077** and on Outback after VIN **F*209668**.

The + / - buttons are inoperative when the automatic adjustment of the clock by the GPS function is selected. Using them will result in either no change to the display (on vehicles prior to VIN breakpoint shown above) or a change in the display to “- - -“ (after the VIN breakpoint).



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CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

SERVICE PROCEDURE / INFORMATION

The time displayed on the clock is adjustable in 2 ways:

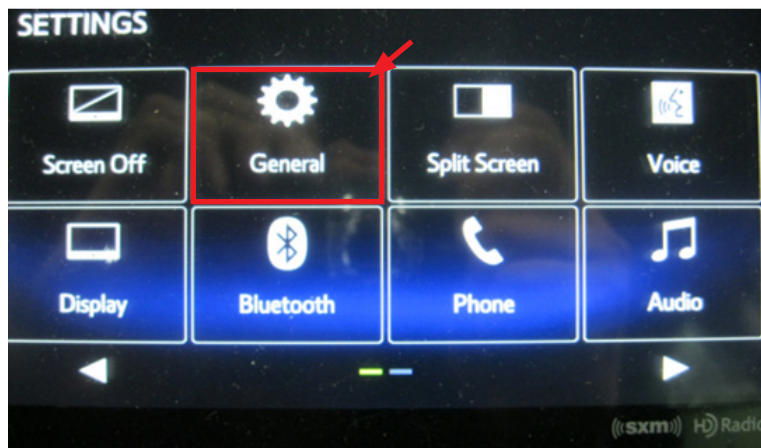
- Time displayed is automatically set by the GPS function of the Navigation system.
- Time displayed is manually set by the operator by using the + / - buttons.

To change from GPS function to operator (manual) adjustment, follow the 7 steps below:

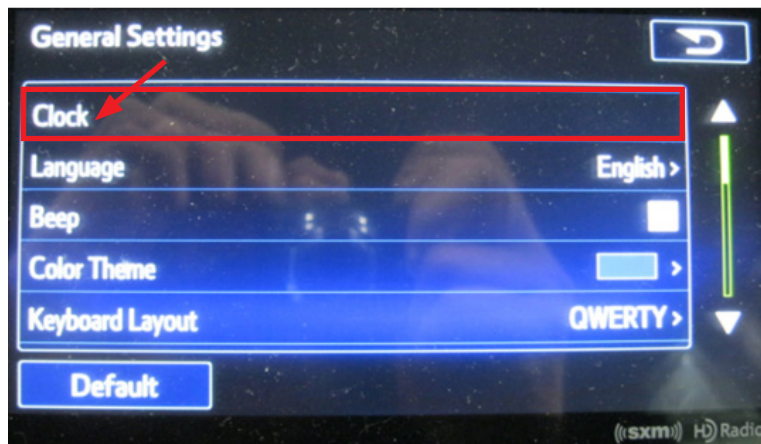
STEP 1- Press the “**HOME**” button on the face of the unit to display the HOME screen then press “**SETTINGS**”.



STEP 2- From the **SETTINGS** screen, press “**General**”.



STEP 3- From the General Settings screen, press “**Clock**”.



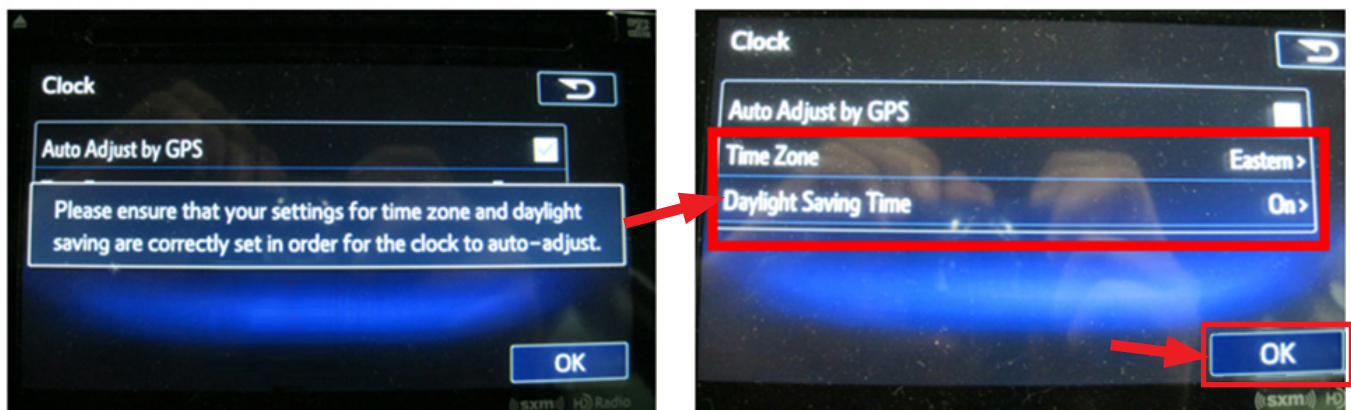
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STEP 4- From the Clock screen, press “**Auto Adjust by GPS**” to turn the function on or off. In the white box, there is a check mark which turns from blue to gray when switching the function from on to off. **NOTE:** The color change from blue to gray may be somewhat hard to distinguish.



- When the check mark is gray (OFF), the time can be adjusted by the operator using the + / - buttons.
- When the check mark is blue (ON), the time is adjusted automatically by the GPS function of the Navigation system.

STEP 5- Once your selection is made, a pop-up reminder screen will appear as a reminder to confirm the Time Zone and Daylight Saving Time selections are correct before proceeding.



STEP 6- After confirming the Time Zone and Daylight Saving Time selections are correct, press “**OK**” then press the **HOME** button again on the face of the unit.

STEP 7- If a change from GPS to manual adjustment was made, confirm pressing the + / - buttons makes the desired change to the displayed time to complete the procedure.