

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.



QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2013-14MY BRZ

NUMBER: 12-167-14

SUBJECT: Door Latch / Actuator Freezing

DATE: 04/29/14

INTRODUCTION

This bulletin provides a repair procedure to prevent water from accumulating then freezing inside the door latch / actuator assembly in cold temperatures and binding the mechanism. Application of a self-adhesive sealing tape to cover the water entry points will reduce the possibility of this condition occurring.

COUNTERMEASURE IN PRODUCTION

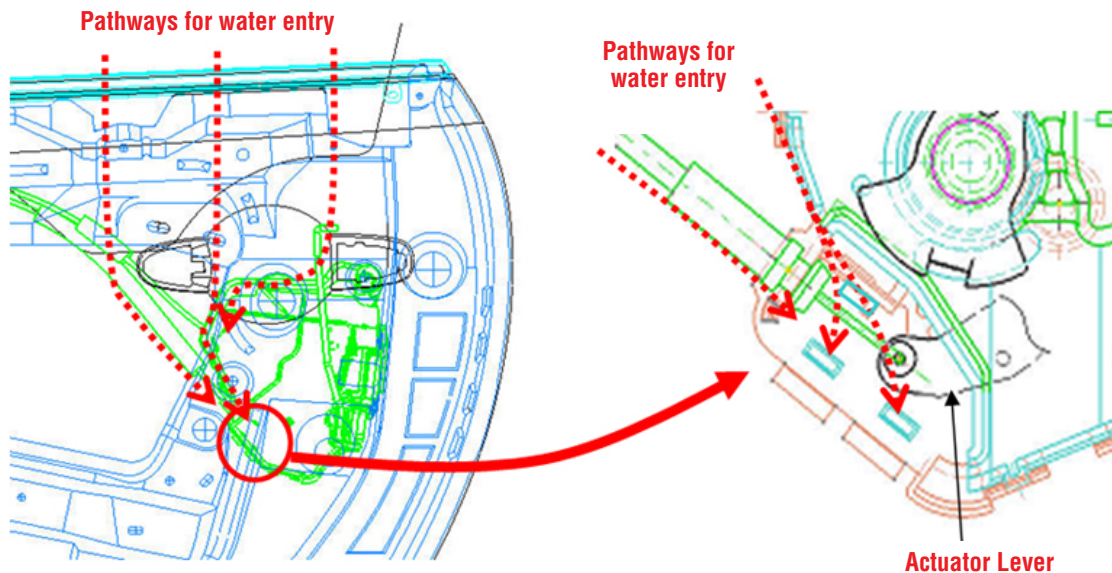
The sealing tape has been added to the latch / actuator assembly in production starting with VIN **E*602754**.

PART INFORMATION

The Sealing Tape part number is: **61039CA000**. 2pcs. (1 per side) are required per vehicle.

SERVICE PROCEDURE / INFORMATION

The illustrations below show the different pathways water can travel to enter the latch / actuator.



Continued...

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

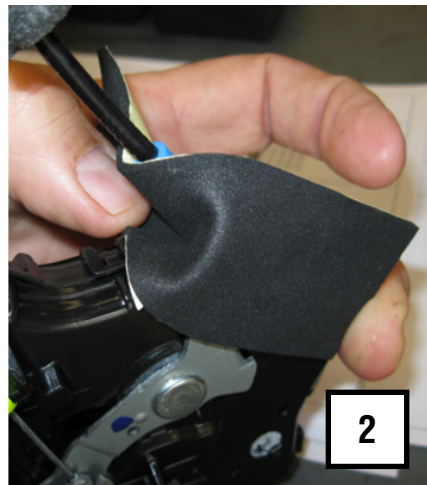
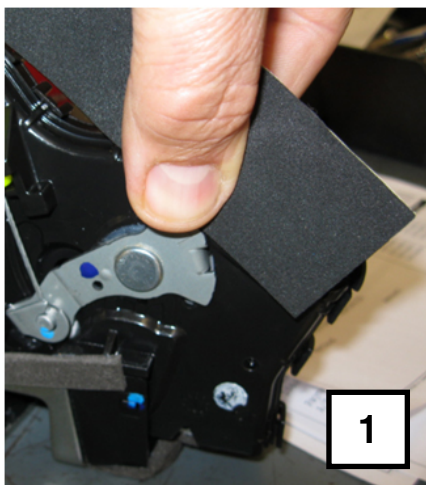
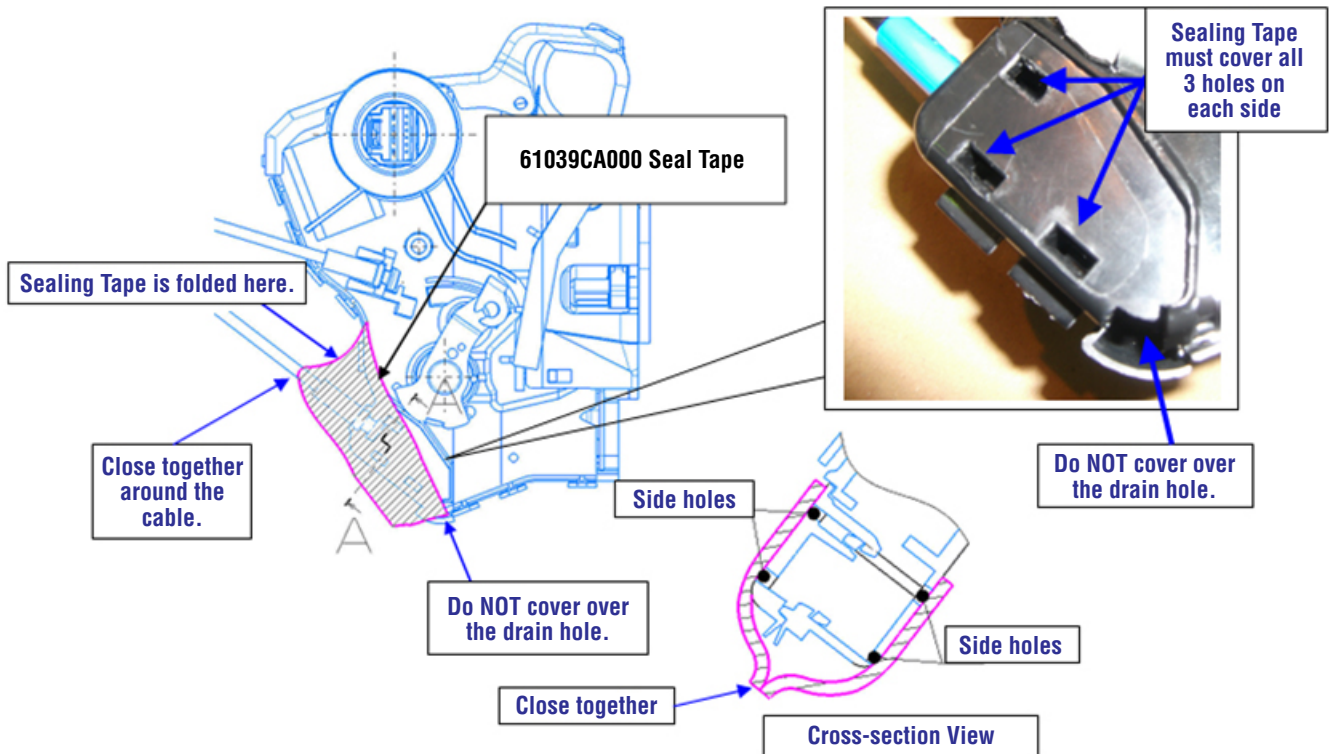
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The international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

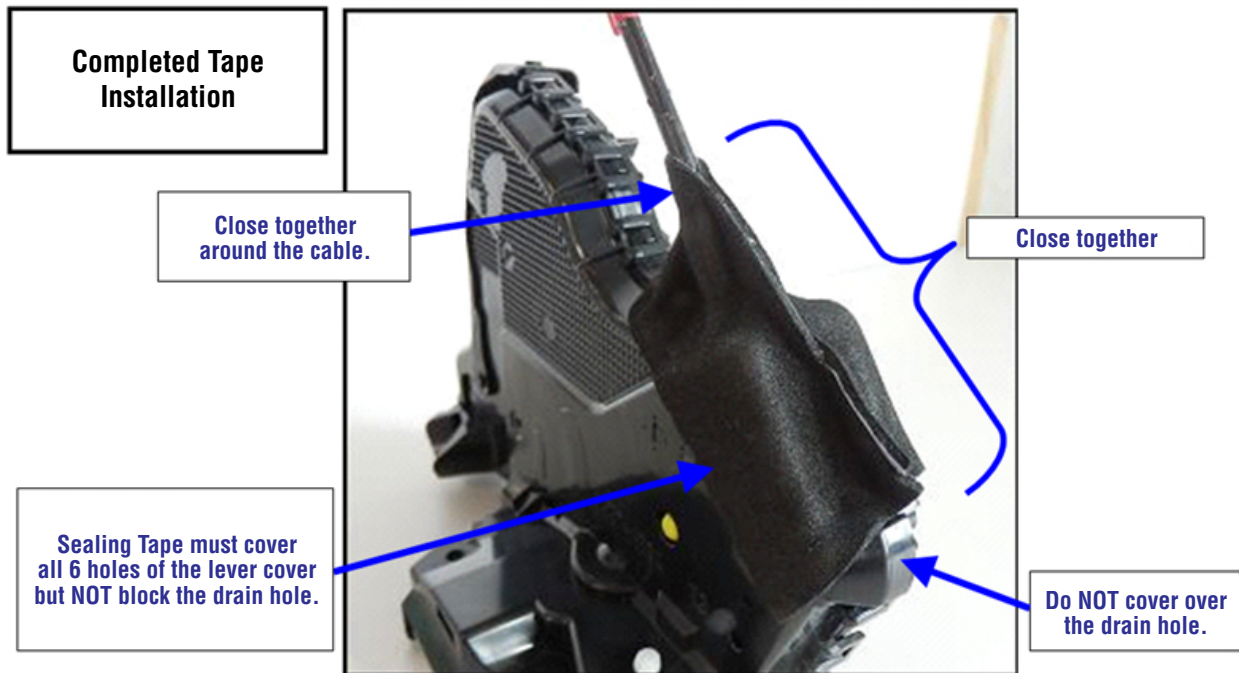
- **CAREFULLY** remove the door trim panels and the latch / actuator assemblies following the procedures outlined in the applicable Service Manual. Always store the trim panels in a safe place to avoid damage while they are removed from the vehicle.

IMPORTANT: Review the illustrations below for proper application of the sealing tape. A “dry run” with the sealing tape is recommended before peeling the adhesive backing to prevent improper installation.

The illustrations and step-by-step photos below are provided as a reference for how the sealing tape needs to be applied to the latch / actuator assembly. The term “close together” refers to areas where the sealing tape material is adhered to itself to form a “seal”.



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- Reassemble the doors in reverse order and verify proper operation to complete the repair.

NOTE: In the event a latch / actuator assembly is being replaced and the replacement part does not have the sealing tape, it must be applied before installation.

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be claimed using the following information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
2013-14 BRZ DOOR LATCH FREEZING REPAIR	A915-254	SCD-48	1.1