



# **NONCOMPLIANCE RECALL**

SUBJECT: Stop Lamp Flickering

**Recall Bulletin** 

MODELS: 2014 Chevrolet SONIC

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

#### CONDITION

General Motors has decided that **certain** 2014 model year Chevrolet Sonic vehicles may intermittently illuminate all of the stop lamps for a short period of time when the service brake pedal is not depressed due to an abnormal capacitor in the Body Control Module (BCM).

#### **CORRECTION**

Dealers are to replace the Body Control Module.

#### VEHICLES INVOLVED

All involved vehicles are identified by Vehicle Identification Number on the Investigate Vehicle History screen in GM Global Warranty Management system. Dealership service personnel should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be sent directly to export dealers. Dealers will not have a report available if they have no involved vehicles currently assigned.

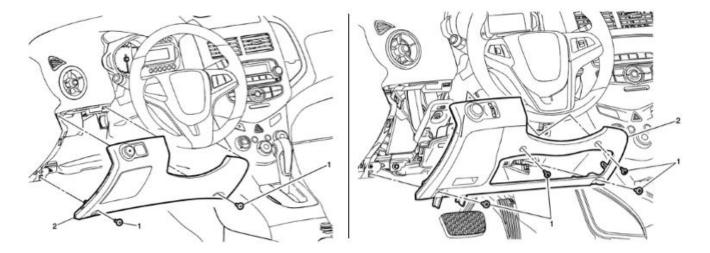
The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

# PART INFORMATION

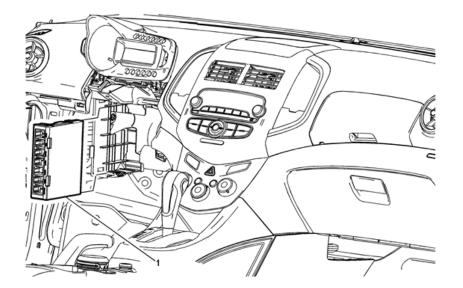
Parts required to complete this program are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
13592590	Body Control Module	1

## SERVICE PROCEDURE



- 1. Disconnect the battery cable.
- 2. Remove the instrument panel lower trim pad cover.
  - → Use a flat bladed plastic trim tool in order to disengage the retainers securing the lower trim pad cover to the instrument panel assembly.
- 3. Disconnect the electrical connectors.



- 4. Push tabs to release the body control module from the bracket.
- 5. Replace the Body Control Module.
- 6. Reconnect the electrical connectors.
- 7. Reinstall the instrument panel lower trim pad cover.
- 8. Reconnect the battery cable.
- 9. Program the Body Control Module.

## WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

Labor Code	Description	Labor Time
9100437	Replace Body Control Module	0.7

#### CUSTOMER NOTIFICATION

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

#### DEALER RECALL RESPONSIBILITY

All unsold new vehicles in dealer's possession and subject to this recall <u>must</u> be held and inspected/repaired per the service procedure of this recall bulletin <u>before</u> customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the involved vehicle listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your facility for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

## May 2014

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



We Support Voluntary Technician Certification Dear Chevrolet Owner,

We would like to inform you of our decision to implement a non-compliance recall for certain 2014 model year Chevrolet Sonic.

Chevrolet has discovered the possibility that certain Chevrolet Sonic vehicles may intermittently illuminate all stop lamps for a short period of time when the service brake pedal is not depressed. In such case, the Cruise control function of the subject vehicle may be disengaged and Drivers of vehicles behind the vehicle may perceive incorrect braking signals in maintaining proper vehicle speed and distance.

According to our records, you own a vehicle subject to this non-compliance recall. We hereby request that you visit your nearest dealer or authorized service center to have your vehicle inspected. Your dealer or authorized service center will replace the BCM free of charge.

Please contact your dealer or authorized service center to schedule an appointment for this non-compliance recall. Service instructions have already been sent to your dealer or authorized service center and this service can be completed in less than 1 hour.

If you have any questions or concerns, please feel free to contact your dealer or Customer Relations Department at -----

We apologize for inconvenience.

Sincerely, [Put you company name]