

Technical Service Bulletin



96 Audi side assist false warning - warning light on with no object to the side of vehicle

96 14 84 2021739/5 July 10, 2014. Supersedes Technical Service Bulletin Group 96 number 12-36 dated June 8, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2009 - 2011	All	Audi side assist

Condition

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised <i>Service</i> (updated SVM table) Revised <i>Warranty</i> (Updated Labor Operations)
4	6/8/2012	Revised header data (added model year 2011)
3	10/20/2010	Revised <i>Service</i> and <i>Warranty</i>
2	8/02/2010	Revised Title and <i>Condition</i> for clarification
1	10/05/2009	Original publication

- False warning from lane change assistant (Audi side assist). The warning light in the side mirror(s) illuminate when nothing is in the monitored areas to the sides of the vehicle.
- No relevant DTC(s) are stored in the lane change assistance control module, J769 (address word 3C).

Technical Background

Software issue.

Production Solution

New software in the lane change assistance control module addresses the condition.

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Service

Replacement of the control module is not necessary. Warranty claims for control module replacement without application of this TSB will be denied.

SVM Update Instructions

1. Follow all instructions in TSB 2011732, *00 Software Version Management (SVM), operating instructions*.
2. Check the software version of the lane change assistance control module, J769 (address word 3C). Update the software as needed using the SVM action code listed in the table below.

Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
Q5	8R0907566A	<0040	8R0907566A	0040	3CA001
	8R0907566	<0050	8R0907566	0050	

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9635		
Damage Code:	0039		
Labor Operations:	Update J769 module software	0150 0000	Time stated on diagnostic protocol (50 TU max)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB # 2021739/5		

All warranty claims submitted for payment must be in accordance with the *Audi Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

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Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732 *00 Software Version Management (SVM), operating instructions.*

All parts and service references provided in this TSB (2021739) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.