

# Technical Service Bulletin



## 94 Headlight internal diagnosis before replacement, various concerns

94 14 49 2038058/1 August 11, 2014.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2011 - 2015	All	Not Applicable

## Condition

- A headlight system warning may be illuminated in the instrument cluster.
- One of the following symptoms is present:
  - A: Cornering light and/or headlight range control inoperative.
  - B: Xenon high beam inoperative on one side.
  - C: LED low beam inoperative or all LEDs inoperative in headlight on one side.
- Diagnosis of the concern indicates that the headlight is at fault.

## Technical Background

Connector in the headlight is not properly seated.

## Production Solution

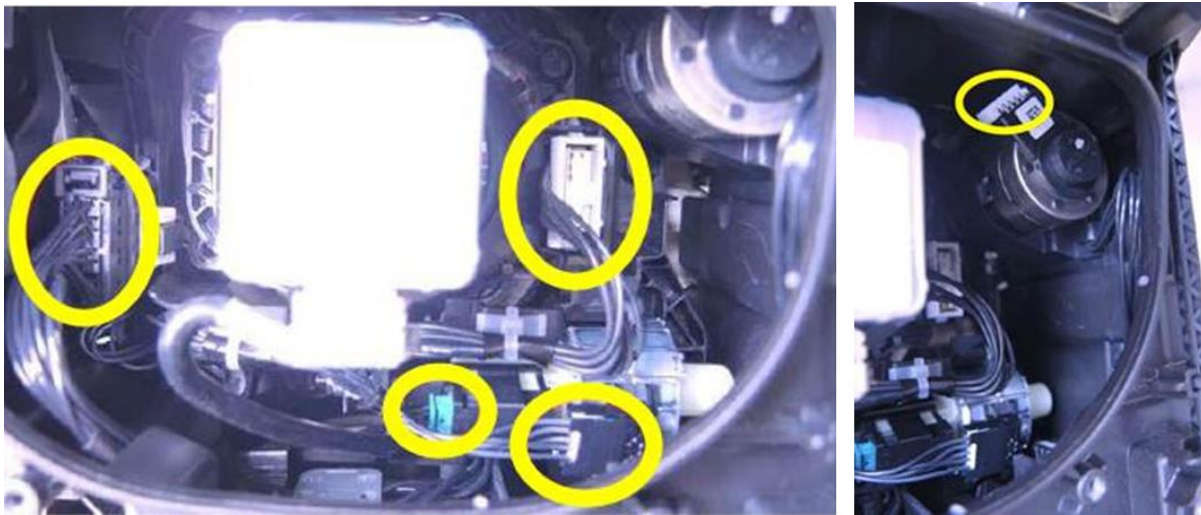
Improved checks at supplier.

## Service

1. Remove the affected headlight. Open the service cap.
2. Based on the symptom, check the appropriate connectors (by lightly pulling on them) as listed below:

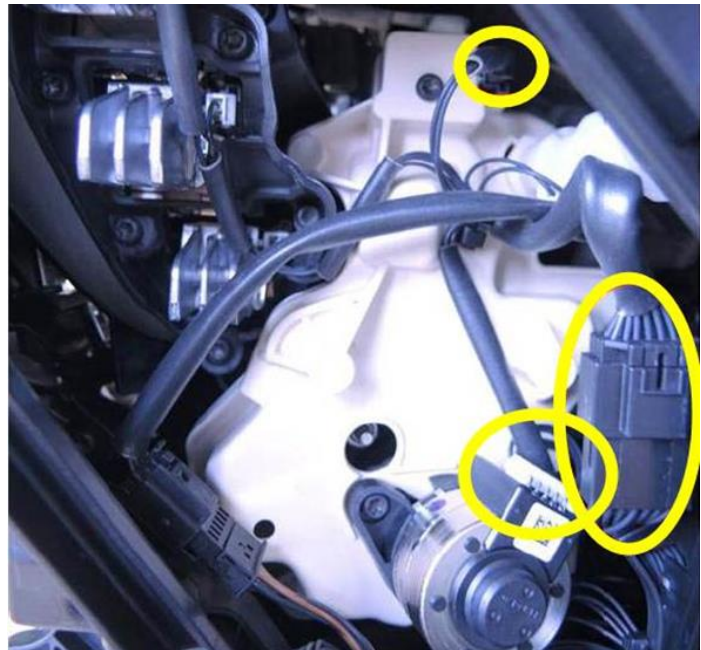
### **For symptom A (Cornering light and/or headlight range control inoperative):**

- If the vehicle is equipped with one of the following PR codes, check the connectors shown below (Figure 1):
  - **8Q3** (Automatic headlight-range adjustment dynamic (self-adjusting while driving))
  - **8Q5** (Headlight-range adjustment automatic/dynamic with dynamic bending light(AFS 1))
  - **8Q7** (Headlight-range adjustment).



**Figure 1.** Check these connectors on vehicles with PR codes 8Q3, 8Q5, and 8Q7.

- If the vehicle is equipped with one of the following PR codes, check the connectors shown at right (Figure 2):
  - **8EX** (LED headlights)
  - **8EY** (LED headlights)



**Figure 2.** Check these connectors on vehicles with PR codes 8EX and 8EY.

## For symptom B (Xenon high beam inoperative):

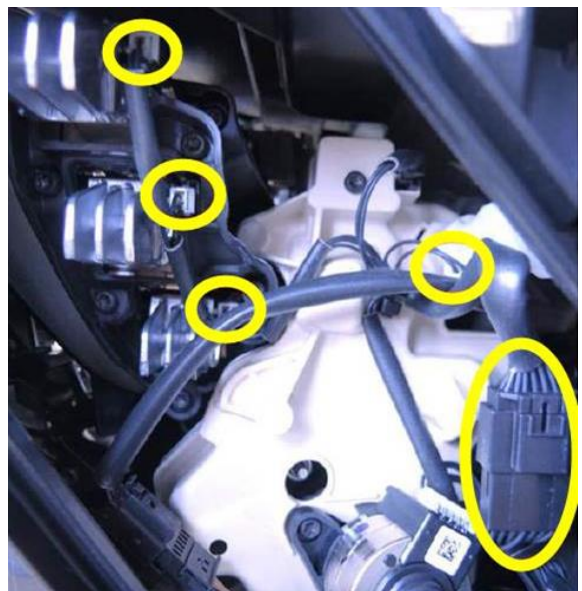
- If the vehicle is equipped with one of the following PR codes, check the connector at high beam shutter shown at right (Figure 3):
  - **8Q3** (Automatic headlight-range adjustment dynamic (self-adjusting while driving))
  - **8Q5** (Headlight-range adjustment automatic/dynamic with dynamic bending light(AFS 1))



**Figure 3.** Check this connector (connector at high beam shutter) on vehicles with PR codes 8Q3 and 8Q5.

## For symptom C (LED low beam inoperative and/or one or all LEDs inoperative):

- If the vehicle is equipped with one of the following PR codes, check the connectors shown at right (Figure 4):
  - **8EX** (LED headlights)
  - **8EY** (LED headlights)



**Figure 4.** Check these connectors on vehicles with PR codes 8EX and 8EY.

3. If any connectors are not correctly plugged in, check connector for damage. If no damage is found, reconnect the connector. Do not use a screwdriver or other metal object. If all connectors were plugged in correctly, this bulletin does not apply.
4. Reconnect the headlight to the vehicle, then check the headlight operation. It is not necessary to fully install the headlight to test the headlight operation.
5. If headlight operation is fully restored, fit and adjust the headlight. Additional adaptations (radar sensor, overhead camera, night vision) may be necessary, depending on vehicle equipment.

# Technical Service Bulletin



## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	9415 Headlight assembly (Illumination concern) 9494 Headlight range control motor		
<b>Damage Code:</b>	0023		
<b>Labor Operations:</b>	One headlight assembly remove + reinstall	9415 1950	20 TU
	Front bumper cover remove + reinstall	6329 1900	90 TU
	Headlight assembly adjust	9415 1600	20 TU
	Repair one headlamp	9415 4199	20 TU
	Radar sensor adjust (if necessary)	9163 1650	90 TU
	Radar sensor checked + adjusted (if necessary)	9163 0550	30 TU
	Vehicle front and rear checked (if necessary)	4495 0100	70 TU
	Overhead view camera adjust (if necessary)	9083 1500	70 TU
	Camera for night vision system adjust (if necessary)	9080 1550	40 TU
<b>Diagnostic Time:</b>	GFF	0150 0000	Time stated on diagnostic protocol (Max 100 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2038058/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



## Additional Information

All parts and service references provided in this TSB (2038058) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.