

# Technical Service Bulletin



## 93 Electric drive does not work; hybrid warning light illuminated in instrument cluster (DTC P0AD600)

93 14 00 2038152/1 August 19, 2014.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2012 - 2015	All	Hybrid engine

## Condition

- The following warning is shown in the instrument cluster: “Hybrid drive: system error. Please go to workshop”.
- Electric and hybrid operation are no longer possible.
- **DTC P0AD600** (Hybrid Battery Pack Air Flow Valve “A” Control Circuit Range/Performance) is stored in the hybrid battery management module, J841 (address word 8C).

## Technical Background

Because of a software problem, the hybrid battery management control module unlearns the end stops of the air supply valve in the cooling module.

## Production Solution

Software update.

## Service

### SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the hybrid battery management module, J841 (address word 8C) using the SVM action code as listed in the table below, if necessary.

Model	New Software Version (or higher)	SVM Code Input
Q5 Hybrid	0543	8CA001

# Technical Service Bulletin



## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	3903		
<b>Damage Code:</b>	0040		
<b>Labor Operations:</b>	Software update	0151 0000	Time stated on diagnostic protocol (Max 80 TU)
<b>Diagnostic Time:</b>	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2038152/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732 *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2038152) are subject to change and/or removal. Always check with your Parts Dept. and service manuals for the latest information.