91 MIB satellite radio reception differs from MMI3G/3G+ vehicle, or no reception in Puerto Rico

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Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2015 - 2016	All	SIRIUS Satellite Reception

Condition

One of the following conditions is present:

- The customer says that the vehicle's reception for SIRIUS radio differs from the reception in his or her other Audi vehicle.
- The customer says that the vehicle's reception for SIRIUS radio only shows "Linking" when the vehicle is driven in Puerto Rico.

Technical Background

Starting with the MY15 A3 sedan, the MIB Standard and MIB High hardware use a different SDARS chipset than what was used with MMI3G/3G+. The new SDARS chipset uses the XM band to receive SIRIUS programming, whereas MMI3G/3G+ used the SIRIUS band to receive SIRIUS programming. Both bands transmit the same programming, but are independent signals.

- Because the infrastructure supporting the XM band is different than the infrastructure supporting the SIRIUS band, a performance difference may be perceived. There may be a difference in signal strength compared to MMI3G/3G+, but the overall reception should remain the same or be improved.
- Additionally, the SIRIUS band is transmitted over Puerto Rico via satellite, but the XM band satellite signal is not. Because there are no ground repeaters in Puerto Rico, MIB radios will not receive any satellite radio stations.

Tip: MIB radios using the XM band have an enhanced channel line-up which includes channels that are not available on the SIRIUS band (for example, channel 11 KIIS FM and channel 12 Z100).

Production Solution

Not applicable. Glove box inserts are being updated to clarify that service in Puerto Rico is limited based on hardware capability.

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Technical Service Bulletin



Service

Explain the Technical Background to the customer.

Interimity Tip: All Audi brand sales representatives should be provided with the information in this bulletin.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2037073) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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