

Technical Service Bulletin



87 Climate control panel sporadically does not work after ignition is cycled off/on

87 14 53 2029222/2 July 15, 2014. Supersedes Technical Service Bulletin Group 87 number 12-28 dated May 7, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2012	000001 - 001644	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Revised SVM code and software level)
1	5/7/2012	Initial publication

The customer may report that the climate control is sporadically in the "off" state after the vehicle is restarted, when the climate control was previously "on" before the ignition was shut off.

Technical Background

The climate control unit sporadically does not recognize the ignition cycle change.

Production Solution

New software in the climate control unit (J255) addressed the condition.

Service

Update the control unit of the air conditioning and heating electronics with SVM code 08A019.

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the climate control unit (J255) using the SVM action code as listed in the table below if necessary.

Model	Old Software Version	New Software Version (or higher)	SVM Code Input
A6, A7	800	810	08A019

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	8704		
Damage Code:	0039		
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 60 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2029222/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732 *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2029222) are subject to change and/or removal. Always check with your Parts Dept. and service manuals for the latest information.