

## Technical Service Bulletin

#### 66 Paint flakes off radiator grille or license plate holder

66 14 43 2038652/2 October 17, 2014. Supersedes Technical Service Bulletin Group 66 number 14-42 dated October 9, 2014 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A5, Q5	2013 - 2015	All	Not Applicable

## Condition

REVISION HIS	STORY	
Revision	Date	Purpose
2	-	Revised Warranty (Updated Service Number)
1	10/9/2014	Initial publication

The paint is flaking off of the radiator grille or front license plate holder (Figure 1).



Figure 1. Example of flaked-off paint.

### **Technical Background**

The surfaces of these components were too smooth (due to high-gloss polishing tools), which led to weak adhesion of the paint during production. Only components with color index T94 are affected.

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## **Production Solution**

Polishing tools have been modified to create a rougher surface for better paint adhesion.

## Service

Replace the components according to the instructions in Elsa at *Repair Manual* >> Body >> Body Exterior >> 66 Exterior Equipment >> Radiator Grille/Front Trim.

### Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.				
Service Number:	Use one of the following:				
	6330 (For front trim molding)				
	<ul> <li>6683 (For license plate trim)</li> </ul>				
Damage Code:	0030				
Labor Operations: For A4, A5:					
	Radiator grille remove + reinstall (without parking aid sensor)	6605 1950	20 TU		
	Radiator grille remove + reinstall (with parking aid sensor)	6605 1951	30 TU		
	Front bumper cover remove + reinstall	6329 1900	70 TU		
For allroad:					
	Radiator grille remove + reinstall	6605 1952	40 TU		
	Front bumper cover remove + reinstall	6329 1910	70 TU		
	Fog light adjusted (if necessary)		20 TU		
For Q5:					
	Radiator grille remove + reinstall (without parking aid sensor)	6605 1950	40 TU		
	Radiator grille remove + reinstall (with parking aid sensor)	6605 1951	50 TU		
Front bumper cover remove + reinstall		6329 1900	90 TU		

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	For SQ5:				
	Radiator grille remove + reinstall	6605 1956	20 TU		
	Front bumper cover remove + reinstall	6329 1900	90 TU		
Diagnostic Time:	GFF	No allowance	0 TU		
	Road test prior to service procedure	No allowance	0 TU		
	Road test after service procedure	No allowance	0 TU		
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance				
Claim Comment:	As per TSB #2038652/2				

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## **Additional Information**

All parts and service references provided in this TSB (2038652) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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