

Technical Service Bulletin

66 Paint flakes off radiator grille or license plate holder

66 14 42 2038652/1 October 9, 2014.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A5, Q5	2013 - 2015	All	Not Applicable

Condition

The paint is flaking off of the radiator grille or front license plate holder (Figure 1).



Figure 1. Example of flaked-off paint.

Technical Background

The surfaces of these components were too smooth (due to high-gloss polishing tools), which led to weak adhesion of the paint during production. Only components with color index T94 are affected.

Production Solution

Polishing tools have been modified to create a rougher surface for better paint adhesion.

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Page 1 of 3

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Technical Service Bulletin



Service

Replace the components according to the instructions in Elsa at Repair Manual >> Body >> Body Exterior >> 66 Exterior Equipment >> Radiator Grille/Front Trim.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.				
Service Number:	6605				
Damage Code:	0030				
Labor Operations:	For A4, A5:				
	Radiator grille remove + reinstall (without parking aid sensor)	6605 1950	20 TU		
	Radiator grille remove + reinstall (with parking aid sensor)	6605 1951	30 TU		
	Front bumper cover remove + reinstall	6329 1900	70 TU		
	For allroad:				
	Radiator grille remove + reinstall	6605 1952	40 TU		
	Front bumper cover remove + reinstall	6329 1910	70 TU		
	Fog light adjusted (if necessary)	9464 1600	20 TU		
	For Q5:				
	Radiator grille remove + reinstall (without parking aid sensor)	6605 1950	40 TU		
	Radiator grille remove + reinstall (with parking aid sensor)	6605 1951	50 TU		
	Front bumper cover remove + reinstall	6329 1900	90 TU		
	For SQ5:				
	Radiator grille remove + reinstall	6605 1956	20 TU		
	Front bumper cover remove + reinstall	6329 1900	90 TU		

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Technical Service Bulletin

Diagnostic Time:	GFF	No allowance	0 TU	
	Road test prior to service procedure	No allowance	0 TU	
	Road test after service procedure	No allowance	0 TU	
	Technical diagnosis at dealer's discretion			
	(Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)			
Claim Comment:	As per TSB #2038652/1			

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2038652) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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