

## 64 Creaking noises from the A-pillar, dash panel, or windshield - caused by centering pin assembly

64 14 34 2037934/1 July 25, 2014.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8	2011 - 2014	All	Not Applicable
A8	2015	000001 - 006699	Not Applicable

## Condition

Creaking noises can be heard from the A-pillar, dash panel, or windshield.

## Technical Background

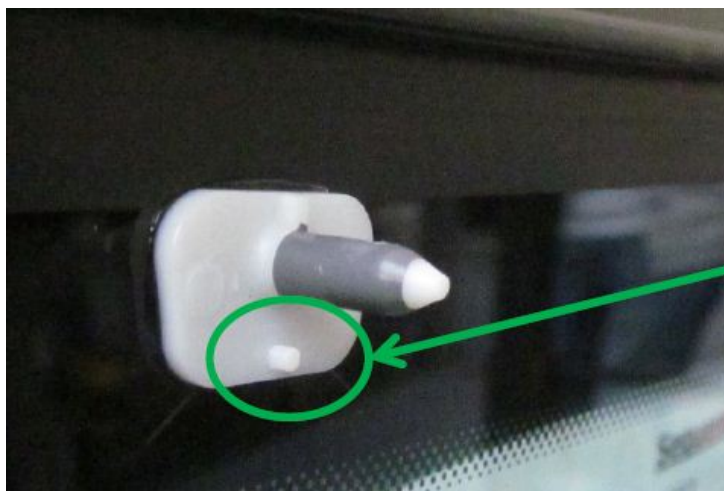
The small lug on the centering pins of the windshield can cause the creaking noises.

## Production Solution

The small lug has been removed from the locating pin assembly, as it is not needed.

## Service

1. Remove the windshield.
2. Use side-cutting pliers to remove the small lug from the centering pin (Figure 1 and Figure 2).



*Figure 1. Small lug to be removed from centering pin.*

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**Figure 2.** Centering pin with lug removed.

3. Re-install the windshield.

## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	6412		
<b>Damage Code:</b>	0010		
<b>Labor Operations:</b>	Windshield remove + reinstall	6410 1900	370 TU
	ECM head-up display adjusted (if necessary)	9091 1550	40 TU
	Camera for lane assist adjust (if necessary)	9638 1550	40 TU
	Radar sensor checked + adjusted (if necessary)	9163 0550	30 TU
	Vehicle front + rear checked (if necessary)	4495 0100	70 TU
<b>Diagnostic Time:</b>	GFF (if necessary)	0150 0000	20 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2037934/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

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## Additional Information

All parts and service references provided in this TSB (2037934) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.