Technical Service Bulletin



64 Creaking noises from the A-pillar, dash panel, or windshield - caused by centering pin assembly

64 14 34 2037934/1 July 25, 2014.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8	2011 - 2014	All	Not Applicable
A8	2015	000001 - 006699	Not Applicable

Condition

Creaking noises can be heard from the A-pillar, dash panel, or windshield.

Technical Background

The small lug on the centering pins of the windshield can cause the creaking noises.

Production Solution

The small lug has been removed from the locating pin assembly, as it is not needed.

Service

- 1. Remove the windshield.
- 2. Use side-cutting pliers to remove the small lug from the centering pin (Figure 1 and Figure 2).



Figure 1. Small lug to be removed from centering pin.

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Figure 2. Centering pin with lug removed.

3. Re-install the windshield.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.				
Service Number:	6412				
Damage Code:	0010				
Labor Operations:	Windshield remove + reinstall	6410 1900	370 TU		
	ECM head-up display adjusted (if necessary)	9091 1550	40 TU		
	Camera for lane assist adjust (if necessary)	9638 1550	40 TU		
	Radar sensor checked + adjusted (if necessary)	9163 0550	30 TU		
	Vehicle front + rear checked (if necessary)	4495 0100	70 TU		
Diagnostic Time:	GFF (if necessary)	0150 0000	20 TU		
	DADP allowance de	tails)			
Claim Comment:	As per TSB #2037934/1				

All warranty claims submitted for payment must be in accordance with the Audi Warranty Policies and Procedures Manual. Claims are subject to review or audit by Audi Warranty.

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Additional Information

All parts and service references provided in this TSB (2037934) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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