

TECHNICAL BULLETIN
K255 UPS6314-2bNAS1
17 SEP 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-05

Update Prior to Sale: Parcel Shelf Separation

AFFECTED VEHICLE RANGE:

F-TYPE (X152)
Model Year: 2015
VIN: K07480-K15910
Body style: Coupe

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A potential issue has been identified on a limited number of 2015 model year F-TYPE (X152) vehicles (Coupe only) where the noise, vibration, and harshness (NVH) pad, installed to the underside of the parcel shelf, may become separated.

Action: Retailers are required to **HOLD** only affected vehicles that are within your control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated as per Technical Bulletin JTB00376NAS.

PARTS:



NOTE: * when ordering parts, order only the expected percentage demand of parts identified

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE**	EXPECTED % of VEHICLES REQUIRING PARTS*
High-strength glue	ZZZ001	\$2.42	100

** - an allowance of \$2.42 has been allocated to cover the cost of the locally sourced high-strength glue

SPECIAL TOOLS:

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY:



NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K255**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **11 March 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE**
K255	B	Repair parcel shelf	05.10.30	0.30	ZZZ001	\$2.42
K255	C	Repair parcel shelf Drive in/drive out	05.10.30 10.10.10	0.30 0.10	ZZZ001 -	\$2.42 -

Normal Warranty policies and procedures apply

** - an allowance of \$2.42 has been allocated to cover the cost of the locally sourced high-strength glue

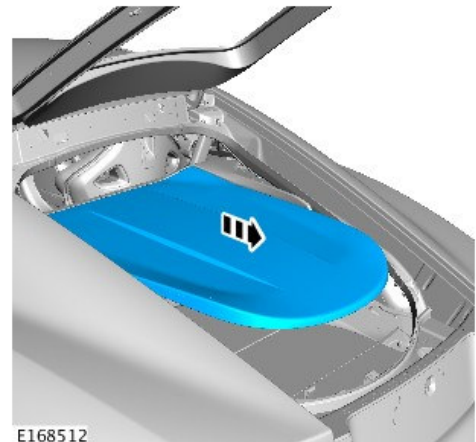
SERVICE INSTRUCTION:

 **NOTE:** This procedure requires a hot melt glue gun and a high-strength glue (to be sourced locally).

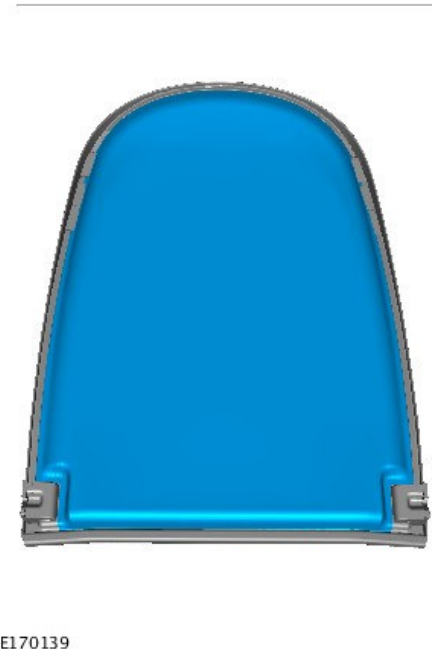
 **NOTE:** Some variation in the illustrations may occur, but the essential information is always correct.

 **NOTE:** Some components are shown removed for clarity.

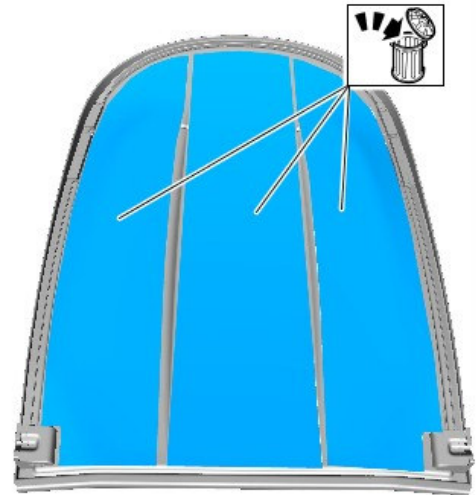
1. Open the luggage compartment lid.
2. Remove the parcel shelf.



3. Remove the noise, vibration, and harshness (NVH) pad from the underside of the parcel shelf.




4. Remove and discard the self-adhesive tape from the underside of the parcel shelf.



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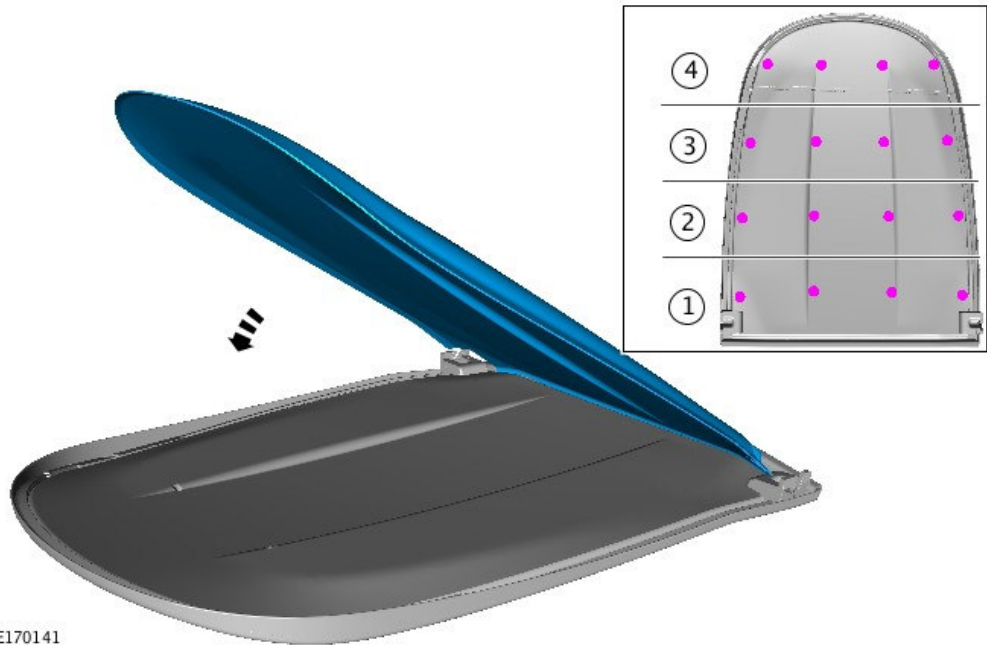
5.  **CAUTION:** Use care when working with hot glue.

 **CAUTION:** Make sure when bonding is complete, the glue manufacturer's curing guidelines are followed. Failure to do so may lead to the NVH pad separating from the parcel shelf in the future.

Using a hot melt glue gun, bond the NVH pad to the parcel shelf.

- Apply a sufficient amount of glue shown.
- Install the NVH pad in stages (one row at a time).

- Press down firmly on the NVH pad and allow the hot melt glue to cure before proceeding to the next row.



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6. After allowing the glue to dry, install the parcel shelf.

7. Close the luggage compartment lid.