

TECHNICAL BULLETIN

JTB00354NAS1
30 JUN 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 414-00

Instrument Cluster / Touch Screen and Headlamp Flicker

AFFECTED VEHICLE RANGE:

XJ Range (X351)

Model Year: 2013-2014

VIN: V38913-V67807

MARKETS:

NAS

CONDITION SUMMARY:

Situation: The Instrument Cluster / Touch Screen and headlamp flicker.

Cause: This may be caused during active diagnostics of the dual battery system, where voltage can peak above 16 volts due to internal module software issue.

Action: Should a customer this express concern, follow the Diagnostic Procedure and Service Instruction outlined below.

PARTS:

C2D40918

Dual battery module

Quantity: 1

TOOLS:

Midtronics EXP-1080 tester

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Dual Battery Module - Renew	86.80.46	0.3	42	C2D23810
Midtronics test on the auxiliary battery	05.10.20	0.2	42	C2D23810

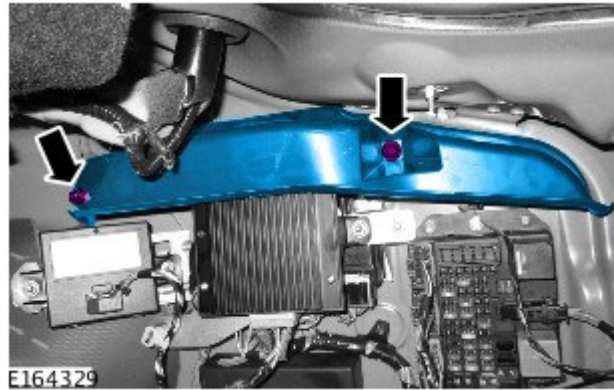


NOTE: Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

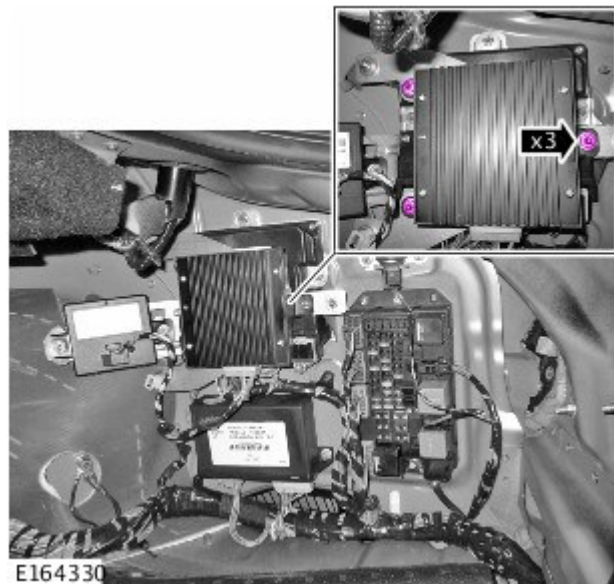
1. Remove the luggage compartment loadspace right-hand trim (see TOPIx Workshop Manual, section 501-05).
2. Remove the water shedder:

- Remove the nuts.



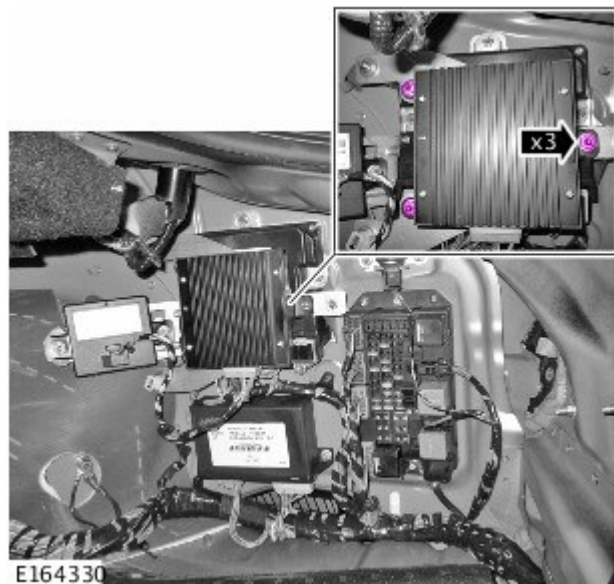
3. Remove the Dual Battery Module:

- Remove the nuts.



4. Install the new Dual Battery Module:

- Install the nuts.
- Torque: 7Nm



5. Install the water shedder:

- Install the nuts.
- Torque: 4Nm



6. Install the luggage compartment loadspace right-hand trim (see TOPIx Workshop Manual, section 501-05).
7. Carry out Midtronics test on the auxiliary battery (see TOPIx Workshop Manual, section 414-01: Diagnosis and testing > Battery > Midtronics EXP-1080 User Guide).