

# NOTIFICATION OF SAFETY RECALL P050 (NHTSA # 14V618): TIRE PRESSURE MONITORING SYSTEM WARNING LAMP ILLUMINATED

SERVICE BULLETIN

07-OCT-14 No.: SRE14-08 SECTION: RECALL MARKET: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall involving certain 2013–2014 model year Land Rover LR4 and 2014 model year Land Rover Range Rover Sport, and Range Rover vehicles imported into the United States market. Information relating to the Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$7,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Land Rover retailers in the United States that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

#### AFFECTED VEHICLES

Approximately 3,114 2013-2014MY Land Rover LR4 (L319), 15,118 2014MY Range Rover Sport (L494), and 9,784 2014MY Range Rover (L405) vehicles in the USA are affected.

The VIN ranges of the affected vehicles are:

- LR4 (L319) ......SALAG2D44**DA692894** SALAK2V66**EA726009**
- Range Rover Sport (L494) ..... SALWR2WF4EA312792-SALWG2WF2EA383012
- Range Rover (L405) ......SALGS2EF2EA136853-SALGS2WFXEA180114

See attached list of unsold (as of 6 October 2014) affected vehicles.

#### **DESCRIPTION OF DEFECT**

The Tire Pressure Monitoring System (TPMS) warning lamp may flash, accompanied by the message 'TPMS system fault' on the Instrument Cluster, as a result of a failure of the TPMS sensor localization process. During the failed period, tire pressure loss will not be reported to the driver.

#### **EFFECT ON VEHICLE OPERATION**

Vehicle wheels that are not being monitored by the TPMS may lead to the tire(s) being significantly under inflated. Driving with tires significantly under inflated can lead to loss of vehicle stability and increase the risk of a crash.

Jaguar Land Rover is not aware of any reports of accidents or injuries attributed to this condition.

#### SERVICE PROGRAM / REWORK ACTION

Owners will be notified and instructed to take their vehicle to a Land Rover retailer who, in the case of 2014MY LR4, Range Rover Sport, and Range Rover vehicles, will download the latest level of Central Junction Box (CJB) [also known as Body Control Module (BCM)] software. Uniquely for 2013MY LR4 vehicles the software level is not compatible for the particular software version used on 2014 MY vehicles, therefore, Land Rover dealers will replace the wheel sensors built to the latest specification.

There will be no charge to owners for this repair.

#### OWNER NOTIFICATION

Mailing of owner notification letters will occur on or before 1 December 2014.

#### **ACTION TO BE TAKEN**

Retailers are required to check DDW to ensure a vehicle is affected by Program Code 'P050' and HOLD all affected new vehicles in your control and withhold them from onward distribution pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Retailers are advised that the use of vehicles within the affected model year / VIN range as <u>Sales</u>

<u>Demonstrator or Service Loaner vehicles</u> may be considered a violation of Federal legislation. Jaguar Land

Rover North America, LLC recommends against using affected vehicles for demonstrator or loaner purposes.

Please consult your own legal counsel if you have questions in this regard.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.

## SAFETY RECALL P050: UNSOLD AFFECTED VIN LIST

### Unsold Affected Vehicles (as of 06 October 2014)

## LR4 (L319)

LR4 (L319)				
VIN	RETAILER NAME			
EA724376	Bob Moore Land Rover			
EA707984	Land Rover Allentown			
EA722894	Land Rover Annapolis			
EA700590	Land Rover Austin			
EA705926	Land Rover Bellevue			
EA725646	Land Rover Bellevue			
EA725229	Land Rover Boise			
DA699642	Land Rover Buffalo			
EA720958	Land Rover Cherry Hill			
EA725381	Land Rover Jacksonville			
EA723948	Land Rover Las Vegas			
EA721782	Land Rover Minneapolis			
EA719358	Land Rover Newport Beach			
EA721987	Land Rover Paramus			
EA724217	Land Rover Reno			
EA719219	Land Rover San Juan Texas			
EA725895	Land Rover Seattle			
EA722130	Land Rover Tysons Corner			
EA716632	Land Rover Warwick			
EA720759	Land Rover Warwick			
EA725904	Land Rover Westside			
EA722429	Royal Land Rover Tucson			

## Unsold Affected Vehicles (as of 06 October 2014)

## RANGE ROVER SPORT (L494)

EA377777

EA375415

Land Rover Manhattan

Land Rover Marin

VIN	RETAILER NAME	VIN	RETAILER NAME
EA374174	Land Rover Bellevue	EA357617	Land Rover Milford
EA367801	Land Rover Buckhead	EA357169	Land Rover Monmouth
EA380578	Land Rover Cary	EA364243	Land Rover Naperville
EA373330	Land Rover Cerritos	EA363325	Land Rover North Dade
EA379315	Land Rover Cerritos	EA379386	Land Rover Norwood
EA380160	Land Rover Charleston	EA379606	Land Rover Palm Beach
EA357119	Land Rover Chicago	EA371751	Land Rover Paramus
EA376659	Land Rover Chicago	EA377421	Land Rover Paramus
EA379856	Land Rover Chicago	EA378360	Land Rover Paramus
EA380434	Land Rover Cincinnati	EA349391	Land Rover Peabody
EA369393	Land Rover Colorado Springs	EA362556	Land Rover Peoria
EA342112	Land Rover Columbia	EA362811	Land Rover Princeton
EA374751	Land Rover Darien	EA381720	Land Rover Roanoke
EA374772	Land Rover Darien	EA374398	Land Rover Roaring Fork
EA379428	Land Rover Dayton	EA382049	Land Rover Roaring Fork
EA365566	Land Rover Des Moines	EA375691	Land Rover South Bay
EA369410	Land Rover Dublin	EA376864	Land Rover South Bay
EA379569	Land Rover Edison	EA378220	Land Rover Spokane
EA368844	Land Rover Farmington Valley	EA349687	Land Rover Tampa
EA321927	Land Rover Flatirons	EA382458	Land Rover Thousand Oaks
EA370216	Land Rover Glen Cove	EA354185	Land Rover Tysons Corner
EA373847	Land Rover Glen Cove	EA361768	Land Rover Tysons Corner
EA360046	Land Rover Guilford	EA378461	Land Rover Ventura
EA371154	Land Rover Guilford	EA329772	Land Rover Warwick
EA381100	Land Rover Hanover	EA371351	Land Rover Warwick
EA361119	Land Rover Harrisburg	EA375059	Land Rover Warwick
EA373951	Land Rover Hilton Head	EA376934	Land Rover Warwick
EA361316	Land Rover Hinsdale	EA378225	Land Rover Warwick
EA362333	Land Rover Hinsdale	EA382042	Land Rover Warwick
EA377730	Land Rover Hoffman Estates	EA380756	Land Rover West Columbia
EA374768	Land Rover Houston Central	EA374165	Land Rover Westside
EA367285	Land Rover Hunt Valley		
EA374693	Land Rover Huntington		
EA375329	Land Rover Huntington		
EA370916	Land Rover Livermore		
EA376589	Land Rover Main Line		
EA373794	Land Rover Manhattan		

## Unsold Affected Vehicles (as of 06 October 2014)

Land Rover Houston Central

Land Rover Houston Central

Land Rover Hunt Valley

## RANGE ROVER (L405

EA173321

EA179507

EA179480

VIN	RETAILER NAME	VIN	RETAILER NAME
EA178745	Bob Moore Land Rover	EA157023	Land Rover Huntington
EA178788	Bob Moore Land Rover	EA172108	Land Rover Huntington
EA180068	Bob Moore Land Rover	EA178326	Land Rover Huntington
EA164272	Cole European	EA178726	Land Rover Lakeside
EA169961	Cole European	EA167957	Land Rover Main Line
EA162589	Hornburg Land Rover Los Angeles	EA171354	Land Rover Mission Viejo
EA179789	Hornburg Land Rover Santa Monica	EA167069	Land Rover Monmouth
EA180026	Hornburg Land Rover Santa Monica	EA175900	Land Rover Monmouth
A168323	Land Rover Albany	EA164810	Land Rover Naperville
EA143653	Land Rover Allentown	EA172529	Land Rover Naperville
EA170332	Land Rover Annapolis	EA179088	Land Rover Naperville
EA178623	Land Rover Annapolis	EA177490	Land Rover North Point
EA171016	Land Rover Bellevue	EA158728	Land Rover Norwood
EA178578	Land Rover Buckhead	EA169140	Land Rover Omaha
EA170382	Land Rover Buffalo	EA172147	Land Rover Parsippany
EA179525	Land Rover Cape Cod	EA170748	Land Rover Princeton
EA165003	Land Rover Cary	EA163326	Land Rover Rancho Mirage
A177789	Land Rover Cary	EA178707	Land Rover Richmond
A166187	Land Rover Cerritos	EA163771	Land Rover San Jose
A159998	Land Rover Chantilly	EA179819	Land Rover South Bay
A167868	Land Rover Chantilly	EA175583	Land Rover Southampton
A169913	Land Rover Chantilly	EA178249	Land Rover Tacoma
A170187	Land Rover Chicago	EA179851	Land Rover Tacoma
A155337	Land Rover Edison	EA149419	Land Rover Tampa
EA155460	Land Rover Edison	EA151928	Land Rover Ventura
EA157539	Land Rover Encino	EA168898	Land Rover Ventura
A160122	Land Rover Encino	EA171007	Land Rover Ventura
EA174946	Land Rover Encino	EA173848	Land Rover Ventura
A178158	Land Rover Encino	EA179485	Land Rover Ventura
A179722	Land Rover Encino	EA171895	Land Rover Warwick
A172958	Land Rover Flatirons	EA175702	Land Rover West Columbia
A175215	Land Rover Flatirons	EA177193	Land Rover Westside
EA168555	Land Rover Glen Cove	EA178221	Land Rover Winnetka
EA155577	Land Rover Hinsdale		
EA176952	Land Rover Honolulu	1	
A179804	Land Rover Honolulu		
		1	