



ABOVE & BEYOND

SERVICE BULLETIN

UPDATE PRIOR TO SALE UPS7814-3B: DYNAMIC RESPONSE VALVE BLOCK SAFETY CONTROL VALVE STICKING OPEN - UPDATE

04-NOV-14 | NO.: SGI14-46 (issue 2) | SECTION: GENERAL INFORMATION | MARKET: CAN / USA

CHANGES ARE HIGHLIGHTED IN GRAY

DESCRIPTION

A limited number of 2014-2015 model year Land Rover Range Rover Sport (L494) and Range Rover (L405) vehicles (5.0L S/C V8 only) fitted with Dynamic Response may experience unexpected body movements when the vehicle is stationary due to the system self-test pulse resulting in pressure in the actuators which is normally isolated from them..

AFFECTED VEHICLES

The VIN ranges of affected vehicles are:

- Range Rover Sport (L494) (LW) 383752 – 394450
• Range Rover (L405) (LG) 180675 – 188790

ACTION TO BE TAKEN

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to HOLD only affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action.

Refer to Technical Bulletin Q427 UPS7814-3bNAS: Dynamic Response Valve Block Safety Control Valve Safety Control Valve Sticking Open, for detailed repair instructions.

PARTS

* - when ordering parts, order only the expected percentage demand of parts identified

Table with 4 columns: DESCRIPTION, PART NO. / SUNDRY CODE, QTY. / VALUE, EXPECTED % OF VEHICLES REQUIRING PARTS. Rows include Valve block and Dynamic Response System fluid.

** - an allowance equivalent approximately \$82.30 (€51.00) has been provided to cover the cost of Dynamic Response System fluid

TOOLS

Refer to Service Instruction / Repair Procedure for any required tools

WARRANTY

NOTE: Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only.

NOTE: Claims for vehicles repaired using Option Codes from Technical Bulletin UPS7814-2bNAS1 / Service Bulletin SGI14-46 (issue 1; 30-OCT-14) may be submitted for payment. All new repairs and claims must follow this revised bulletin procedure.

Refer to TOPIx to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q427' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **29 April 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
Q427	F	SDD routine and drive test	05.10.70	0.70	-	-
Q427	G	SDD routine and drive test	05.10.70	0.70	-	-
		Drive in/drive out	02.02.02	0.20	-	-
Q427	H	Range Rover Sport (L494) only SDD routine and drive test	05.10.70	0.70	-	-
		Replace valve block	60.60.20	2.50	LR061527 ZZZ999	1 ** \$82.30
Q427	J	Range Rover Sport (L494) only SDD routine and drive test	05.10.70	0.70	-	-
		Replace valve block	60.60.20	2.50	LR061527 ZZZ999	1 ** \$82.30
		Drive in/drive out	02.02.02	0.20	-	-
Q427	H	Range Rover (L405) only SDD routine and drive test	05.10.70	0.70	-	-
		Replace valve block	60.60.20	2.70	LR061527 ZZZ999	1 ** \$82.30
Q427	J	Range Rover (L405) only SDD routine and drive test	05.10.70	0.70	-	-
		Replace valve block	60.60.20	2.70	LR061527 ZZZ999	1 ** \$82.30
		Drive in/drive out	02.02.02	0.20	-	-

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Normal Warranty policies and procedures apply