



ABOVE & BEYOND

UPDATE PRIOR TO SALE UPS7614: ZF 9HP DRIVEABILITY REFLASH

SERVICE BULLETIN

22-OCT-14 | NO.: SG114-42 | SECTION: GENERAL INFORMATION | MARKET: CAN / USA

DESCRIPTION

A potential issue has been identified on 2015 model year Range Rover Evoque (L538) vehicles where the transmission may exhibit rough/jerky or delayed shifts.

AFFECTED VEHICLES

The VIN range of affected vehicles is FH955857-FH979980.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** only affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action.

Refer to Technical Bulletin UPS7614: *ZF 9HP Driveability Reflash*, for detailed repair instructions.

PARTS

No parts required.

TOOLS

Refer to Service Instruction / Repair Procedure for any required tools.

WARRANTY

△ NOTE: Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only.

Refer to TOPIx to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q422' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **10 April 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / VALUE
Q422	B	Update Transmission Control Module software	44.90.07	0.20	-	-
Q422	C	Update Transmission Control Module software	44.90.07	0.20	-	-
		Drive in/drive out	02.02.02	0.20	-	-

Normal Warranty policies and procedures apply