

NUMBER: 24-008-14 REV. A

GROUP: Heating & Air
Conditioning

DATE: November 04, 2014

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 24-008-14, DATED SEPTEMBER 17, 2014, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** .**

HELP USING THE wiTECH DIAGNOSTIC APPLICATION FOR FLASHING AN ECU IS AVAILABLE BY SELECTING "HELP" THEN "HELP CONTENTS" AT THE TOP OF THE wiTECH DIAGNOSTIC APPLICATION WINDOW.

THE wiTECH SOFTWARE LEVEL MUST BE AT RELEASE 15.01 OR HIGHER TO PERFORM THIS PROCEDURE.

SUBJECT:

HVAC Blower Intermittently Cuts out When Set On High

OVERVIEW:

****This bulletin involves selectively erasing and reprogramming HVAC Control Module with new software or replacing the HVAC Control Module.****

MODELS:

2014	(LD)	Charger
2014	(LX)	300
2015	(LA)	Challenger

NOTE: This bulletin applies to vehicles built on or before July 30, 2014 (MDH 0730XX).

SYMPTOM/CONDITION:

Customers may experience the blower cutting out when HVAC blower is set to high on Manual Temperature Control (MTC) vehicles or while using high blower in manual mode on Automatic Temperature Controls (ATC) vehicles.

PARTS REQUIRED:

Qty.	Part No.	Description
**1	68199429AD	HVAC Control Module **

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all HVAC systems are functioning as designed. If DTCs are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the above condition is present, perform the Repair Procedure.

REPAIR PROCEDURE:

1. ****Is this vehicle a (LA) Challenger?***
 - a. ****Yes>>> Proceed to Step #4.****
 - b. ****No>>> Proceed to Step #2.****

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

2. Reprogram the HVAC module. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the "HELP" tab on the upper portion of the wiTECH window, then "HELP CONTENTS." This will open the welcome to wiTECH Help screen where topics can be selected.
3. Clear any DTCs that may have been set in other modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow the tech to clear them. Proceed to Step #5.
4. ****Replace HVAC module following the procedure outlined in TechCONNECT Section 24 - Heating and Air Conditioning > Controls > Control, A/C and Heater > Removal / Installation. Once replacement is completed proceed to Step #5.****
5. Perform the Actuator Calibration Test routine found under the Systems Test tab in the HVAC control module view in the wiTECH Diagnostic Application.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

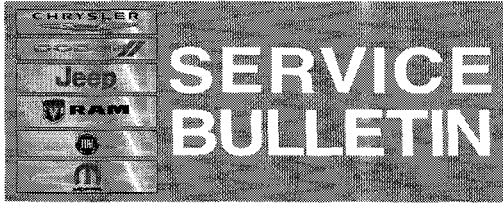
Labor Operation No:	Description	Skill Category	Amount
18-19-62-9D	Module, Automatic Temperature Control (ATC) - Reprogram (1 - Semi-Skilled)	7- A/C and Heating	0.2 Hrs.
24-50-10-9A	Control Assembly, ATC Automatic Temp Control - Instrument Panel - Replace (2 - Skilled)	7- A/C and Heating	0.3 Hrs.

NOTE: The expected completion time for the flash download portion of this procedure is approximately 2 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

FAILURE CODE:

FM	Flash Module	LD/LX
ZZ	Service Action	LA

NOTE: The above failure codes are listed for reference only. The applicable failure code will automatically populate during warranty submission.



NUMBER: 03-001-14 REV. B

GROUP: Differential &
Driveline

DATE: November 07, 2014

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 03-001-14 REV. A, DATED JUNE 28, 2014 WHICH SHOULD BE REMOVED FROM YOUR FILES. THIS IS A COMPLETE REVISION AND NO **ASTERISKS HAVE BEEN USED TO HIGHLIGHT REVISIONS.**

SUBJECT:

Service Bulletin/RRT 03-001-14 REV.A Superseded By Customer Satisfaction Notification (CSN) P39

OVERVIEW:

Refer to service procedures outlined in CSN P39.

MODELS:

2014	(WK)	Jeep Grand Cherokee
2014	(WD)	Dodge Durango

DISCUSSION:

Vehicles that have not had the RRT performed will now be covered under Customer Satisfaction Notification (CSN) P39 and should follow all service procedures and labor times outlined in the CSN.

POLICY:

Information only.