

NUMBER: 23-026-14 REV. A

GROUP: Body

DATE: December 16, 2014

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 23-026-14, DATED SEPTEMBER 24, 2014, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDE THE REMOVAL OF 2015 (LA) DODGE CHALLENGER.**

SUBJECT:

Wind Noise At The Left And/Or Right Door

OVERVIEW:

This bulletin involves repositioning the outer door mounted window seal flag.

MODELS:

2014 (LC) Dodge Challenger

NOTE: This bulletin applies to vehicles built on or after January 12, 2014 (MDH 0112XX) and on or before August 28, 2014 (MDH 0828XX).

SYMPTOM/CONDITION:

The customer may describe a wind noise at the left and/or right door.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Left side shown, right side similar. Wind noise concern may occur on either side of the vehicle.

1. Raise the door window glass to the full up position.
2. Inspect both doors for a gap between the outer door mounted window seal flag and the door window glass (Fig. 1).

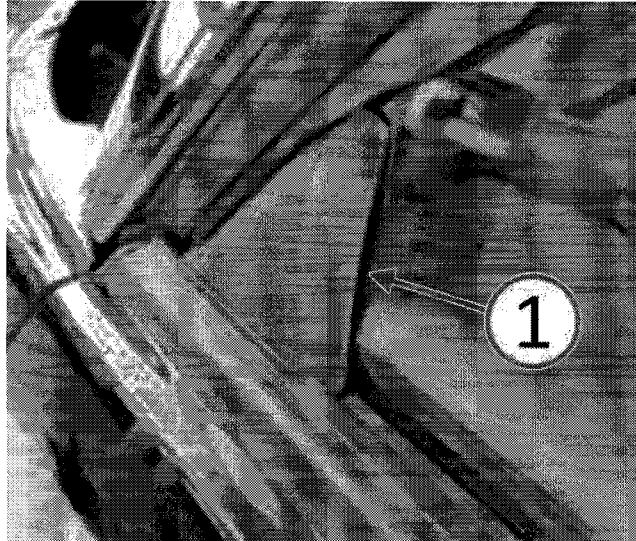


Fig. 1 Window Flag Gap Inspection

1 - Gap

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3. Is there a gap between the outer door mounted window seal flag and the door window glass?
 - a. YES>>> Continue with the Repair Procedure.
 - b. NO>>> This Bulletin does not apply. Further diagnosis is required.
 4. Fully lower the door window glass.
 5. Apply slight pressure to the outboard side of the seal flag. This will reposition the metal tab inside the seal flag moving the seal flag tighter to the glass surface (Fig. 2).

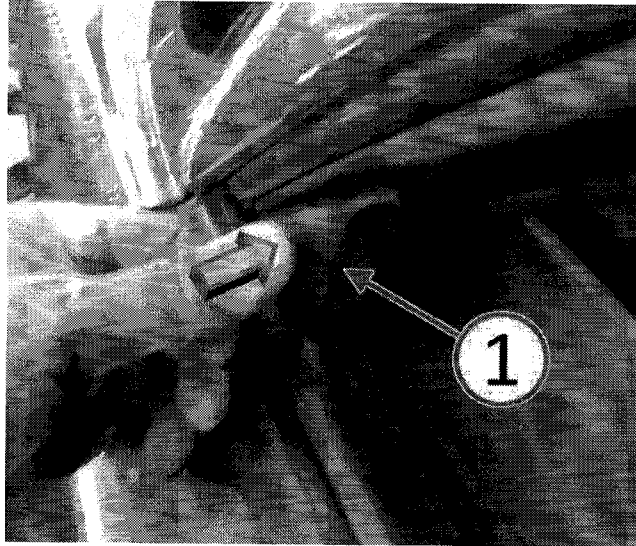


Fig. 2 Push In On The Window Flag

1 - Seal Flag

6. Raise the door window glass to the full up position.
7. Confirm that the gap has been eliminated between the outer door mounted window seal flag and the door window glass (Fig. 3).

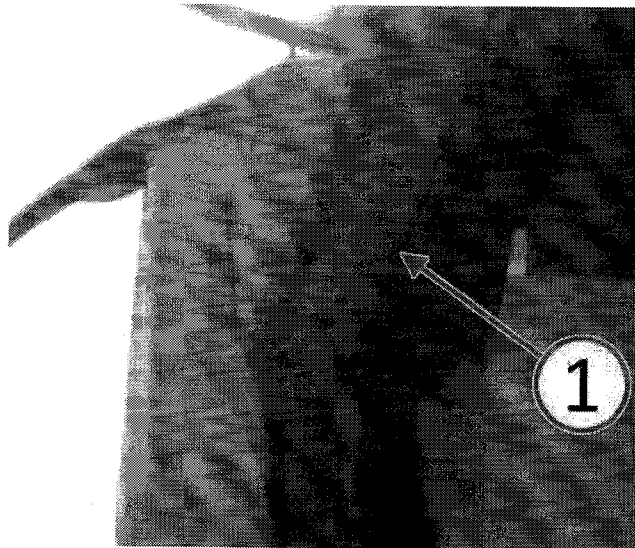


Fig. 3 Window Flag In Proper Position

1 - No Visible Gap

8. If no gap is observed, test drive the vehicle under the conditions described by the customer to confirm that the customer's wind noise complaint has been resolved. Has the wind noise been eliminated?
- YES>>> Return the vehicle to the customer.
 - NO>>> Normal diagnostics need to be performed.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-33-20-9G	Inspect Both Seal Flags For Gap (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-33-20-9H	Inspect And Adjust One Or Both Door Seal Flags And Road Test (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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