

NUMBER: 23-021-14

GROUP: Body

DATE: August 14, 2014

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SUBJECT:

Foreign Material Entering The Cargo Area By The Rear Wheelhouse

OVERVIEW:

This bulletin involves applying sealant to the gap between the body side aperture panel and the wheelhouse.

MODELS:

2014 (VF) Pro Master

NOTE: This bulletin applies to vehicles built on or before April 2, 2013 (MDH 0402XX).

SYMPTOM/CONDITION:

Foreign material is entering the cargo area around the rear wheelhouse.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	NPN	Kent® High-Tech Clear Seam Sealer 5 oz. Tube #P10200
1 (AR)	04318014AB	Mopar Glass Cleaner or equivalent

NOTE: Each Kent® High-Tech Clear Seam Sealer will service approximately 10 wheelhouse seams.

NOTE: Each 04318014AB will service approximately 20 vehicles (Shop Supply, Not on Claim).

REPAIR PROCEDURE:

1. Inspect the area around both rear wheelhouses (2) for foreign material such as salt spray, dust, or mud (1) (Fig. 1).
2. Was foreign material (1) found to be entering the cargo area around one or both rear wheelhouse? (Fig. 1)
 - a. YES>>> Continue with the Repair Procedure.
 - b. NO>>> This Bulletin does not apply. Further diagnosis is required.

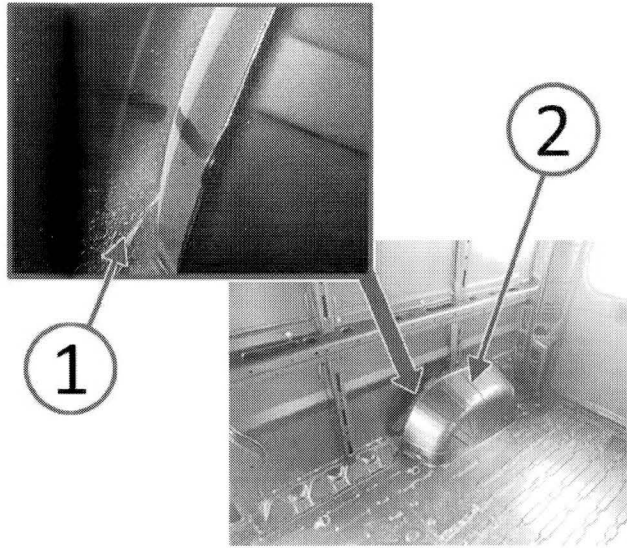


Fig. 1 Foreign Material Inspection

1 - Foreign Material

2 - Wheelhouse

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3. Apply MOPAR Glass Cleaner or equivalent (1) around the wheelhouse (Fig. 2).
 4. Clean the wheelhouse seam area (2) wiping away dust and debris (Fig. 2).
 5. Air dry the wheelhouse seam (3) before applying seam sealant (Fig. 2).

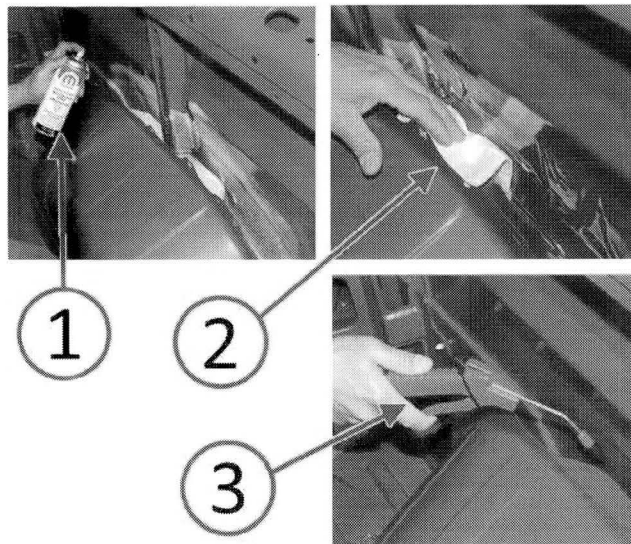


Fig. 2 Clean Wheelhouse Seam

- 1 - Apply Glass Cleaner
- 2 - Wipe Wheelhouse Seam
- 3 - Dry Wheelhouse Seam

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6. Use a piece of tubing (1) to extend the seam sealant applicator for improved access into the wheelhouse seam area (Fig. 3).

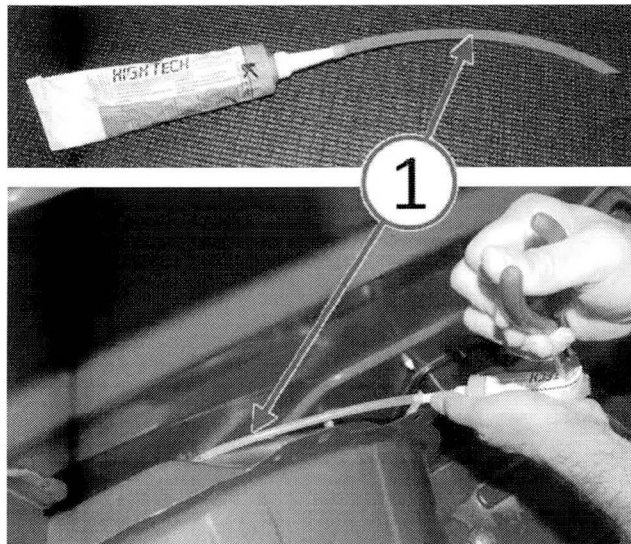


Fig. 3 Extend Sealant Applicator With Hose

- 1 - Applicator Extension Tubing
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7. Apply seam sealant (1) to the gap between the body side aperture panel and the wheelhouse (Fig. 4).
8. Use a small brush or equivalent tool (2) to spread the seam sealant into the gap between the body side aperture panel and the wheelhouse (Fig. 4).

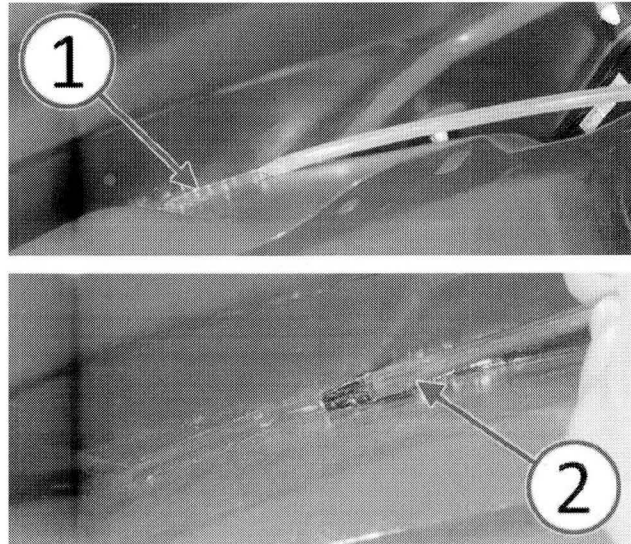


Fig. 4 Apply Sealant And Level With Tool

- 1 - Apply Seam Sealant
2 - Spread Seam Sealant

9. Allow the seam sealant to cure per manufacturer's directions.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-50-35-91	Inspect For Foreign Material Entering Between Body Side Aperture and Wheel Housing (2 - Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-50-35-92	Inspect And Seal Around One Rear Wheelhouse (2 - Skilled)	6 - Electrical and Body Systems	0.3 Hrs.
23-50-35-93	Inspect And Seal Around Both Rear Wheelhouses (2 - Skilled)	6 - Electrical and Body Systems	0.6 Hrs.

FAILURE CODE:

ZZ	Service Action
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PART REIMBURSEMENT DETAIL:

Part No:	Description
NPN	1/5 Of Kent® High-Tech Clear Seam Sealer

NOTE: This part number is for reimbursement only and will need to be claimed for 1/10 the value of Kent® High-Tech Clear Seam Sealer or it will be rejected. If this is a non-MOPAR part or product, a copy of the invoice showing the purchase of the non-MOPAR part or product needs to be attached to the reimbursement claim.