



Service Bulletin

File in Section: 01 - HVAC

Bulletin No.: 09-01-38-003D

Date: September, 2014

TECHNICAL

Subject: Moisture from Center HVAC Vent when A/C is On, Front and Back Floor Carpet Wet (Realign A/C Drain Tube)

Models: 2010-2015 Chevrolet Camaro

This bulletin has been revised to add the 2014-2015 Model Years, a Note after Step 6 and update the Labor Operation to the Global Labor Code (GLC). Please discard Corporate Bulletin Number 09-01-38-003C.

Condition

Some customers may comment that when they have the A/C on, they feel moisture coming from the center HVAC vent. They may also notice that the front and back floor carpet is wet.

Cause



2311323

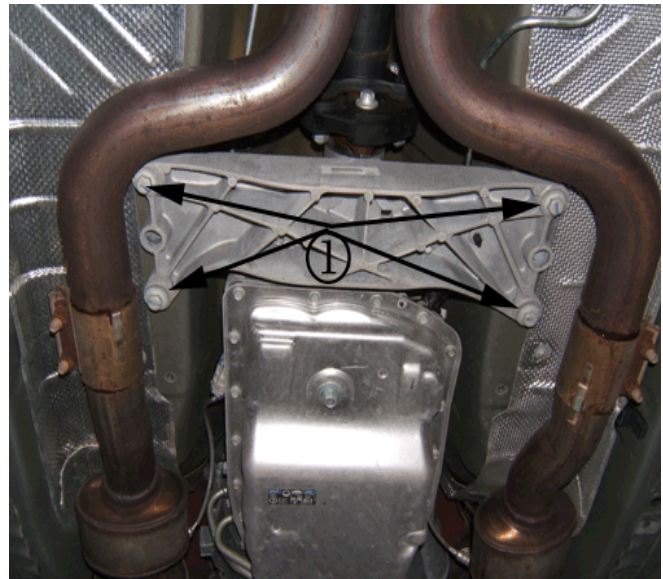
This condition may be caused by a collapsed A/C drain grommet (example shown above), resulting in a buildup of water in the HVAC module.

Correction

Remove the A/C drain pass-thru grommet and realign the drain tube using the procedure listed below.

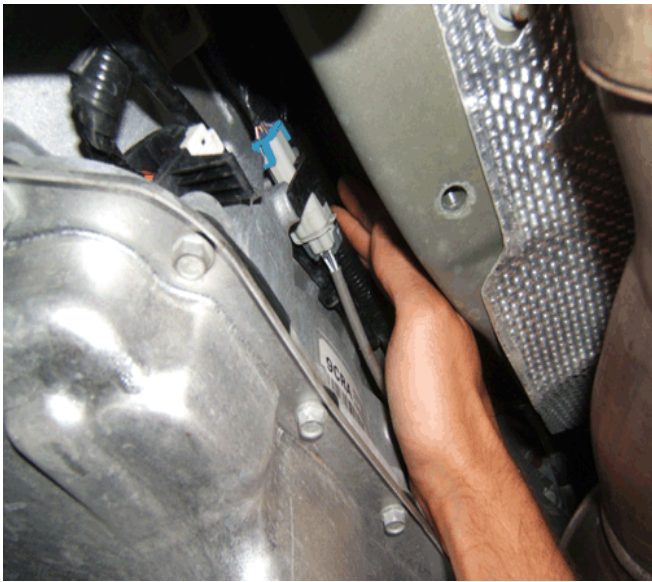
Note: If the carpet is wet, it must be removed and dried.

1. Raise and suitably support the vehicle. Refer to Lifting and Jacking the Vehicle in SI.
2. Support the transmission with a suitable transmission jack.



2311329

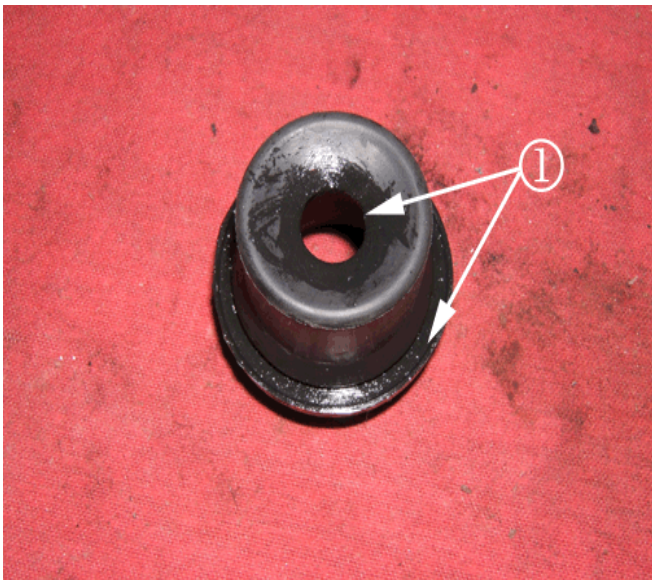
3. Remove the transmission mount bracket (support) bolts (1).
4. Slightly lower the transmission. This will allow access to the HVAC drain tube and grommet.



2311330

5. Reach above the transmission on the passenger side for automatics (shown above) or on the drivers side for manuals until you feel the HVAC drain tube and grommet.
6. Remove the HVAC drain tube grommet. Let any/all of the water drain out completely.

Note: When the HVAC drain tube grommet is removed, insert a wire through to clear any obstructions.



2311326

Important: Only apply a small amount of grease. Too much grease will cause another restriction in the drain tube.

7. Apply a small amount of grease, GM P/N 12345579 (in Canada, use 10953481) around the circumference of the HVAC drain tube and grommet (1).

Important: When installing the HVAC drain tube and grommet, make sure they are properly aligned to allow the HVAC water to drain properly.

8. Reinstall the same HVAC drain tube grommet. Make sure the drain tube is properly centered in the grommet.
9. Raise the transmission and reinstall the bracket (support) bolts.

Tighten

Tighten the bolts to 58 N•m(43 lb ft).

10. Lower the vehicle. Let the vehicle run with the A/C on.
11. Perform a final inspection for the A/C and verify that the system is draining properly.

Parts Information

Part Number	Description	Qty
12345579 (U.S.)	Lubricant, Dielectric Silicone (1 oz tube)	1
10953481 (Canada)		

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4480228*	Reinstall the HVAC Drain Grommet/Verify HVAC Drains	0.8 hr

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.

