



## Certified Service

Date: 7/11/2014

Ref. number: Parts / Process and Policy / G\_0000194886

Subject: Ignition Switch Kit and Cruze Half Shaft Shipment Estimator – Weeks of July 14th and July 21st

To: Chevrolet, Buick, GMC, and Cadillac Dealers

In response to Dealer feedback, each Friday we will provide estimated order ship dates for ignition switch / lock cylinder repair kits and for Cruze half shafts based upon the date of initial order entry. This information can be used to help you plan customer appointments to have the repair completed.

### Ignition Switch Orders

Orders Entered		Estimated Shipping Week
Part # 23215459 MY 03-07 Ignition Switch Kit	Part # 23228993 MY 08-11 Ignition Switch Kit	
On or before July 2	On or before May 29	Week of July 14th
On or before July 7	On or before June 2	Week of July 21st

To help Dealers determine what ignition switch orders have placed since the April 16 offline order process was implemented, a report is available on [GMProgramInfo.com](http://GMProgramInfo.com) that provides a listing of the ignition switch orders we have received. The report includes:

- Date of order entry
- Part number
- Dealer entered control number
- The VIN associated with the order

The report does NOT include any SPAC cases that may have been created. This report is posted on the CCA tab within [GMProgramInfo.com](http://GMProgramInfo.com), under the 'Reports & Recognition' menu.

### Cruze Half Shaft Orders

Orders Entered		Estimated Shipping Week
Cruze Half shaft Automatic Transmission	Cruze Half shaft Manual Transmission	
On or before June 12	On or before July 7	Week of July 14st
On or before July 2	On or before July 14	Week of July 21st

Message Attachment(s):

[07-11-2014 Copy of this message G\\_0000194886 - Ignition Switch Kit and Cruze Half Shaft Shipment Estimator - Weeks of July 14th and July 21st.pdf](#) Acrobat PDF (18.36KB)

Contact name: District Manager Aftersales (DMA) or District Manager Sales and Aftersales Combined (DMC)

E-Mail:

Department: Parts - Customer Care & Aftersales WHQ

Phone:

Intended roles: Dealer, Dealer Principal, General Manager, Parts & Service Director, Parts Manager, Service Manager

Archives: 8/11/2014

Expires: 7/11/2020