

TECHNICAL BULLETIN  
J041NAS1  
05 AUG 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

**SECTION: 100-00**

Non-Compliance Recall: Incorrect Tire Placard Label

**AFFECTED VEHICLE RANGE:**

**XK Range (X150)**  
**Model Year:** 2013-2015  
**VIN:** B50027-B56335

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**Situation:** A non-compliance concern has been identified where a spare wheel and tire has been installed in certain 2013-2015 model year XK (XKR and XKR-S variants only) vehicles as original equipment but the tire placard label incorrectly states 'none' for the inflation pressure of the spare wheel. Vehicles where the label does not have the correct tire pressures stated will not comply with the requirements of Canada Motor Vehicle Safety Standard (CMVSS) 110 - Tire Selection and Rims for Motor Vehicles and Federal Motor Vehicle Safety Standard (FMVSS) 110 - Tire Selection and Rims – Passenger Cars.

**Action:** Retailers are required to **HOLD** all affected vehicles that are within your control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

**PARTS:**

Replacement tire placard labels will be sent on a free-of-charge basis. To receive the correct required tire placard label, contact the Jaguar Parts Customer Service team with the VIN(s) of the affected vehicle(s) at:

- [jagcsrs@jaguarlandrover.com](mailto:jagcsrs@jaguarlandrover.com) or
- 888-524-3577 > Option '1'

Refer to Service Bulletin 7-089CAN / 7-089USA for list of affected vehicles / retailer.

**SPECIAL TOOLS:**

No special tools required

**WARRANTY:**



**NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIX to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.**

Warranty claims must be submitted quoting Program Code 'J041' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

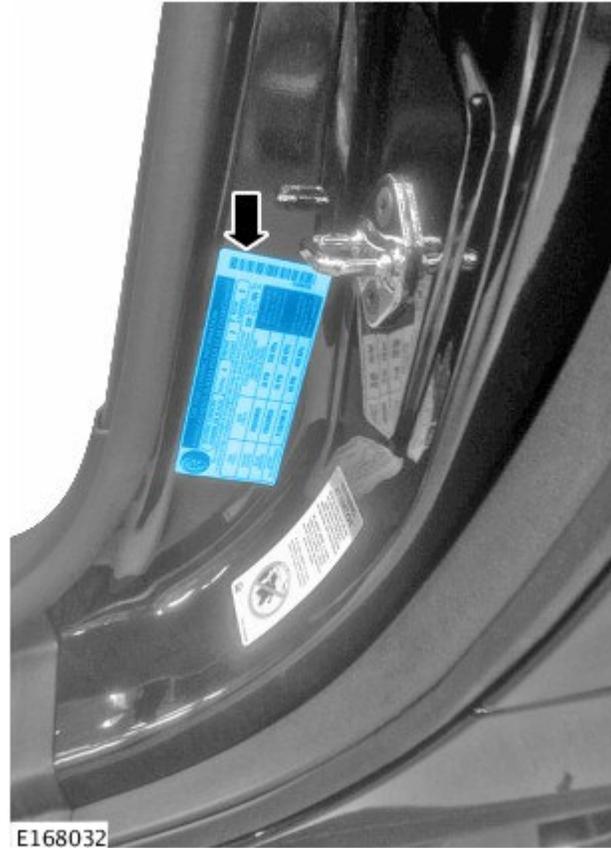
Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
J041	A	Check tire placard label and if required spare wheel; no further action	05.10.20	0.20	-	-
J041	K	Check tire placard label and if required spare wheel; no further action Drive in/drive out	05.10.20 10.10.10	0.20 0.10	- -	- -
J041	D	Check tire placard label and spare wheel; install new tire placard label	05.10.30	0.30	-	-
J041	E	Check tire placard label and spare wheel; install new tire placard label Drive in/drive out	05.10.30 10.10.10	0.30 0.10	- -	- -

Normal Warranty policies and procedures apply

### **SERVICE INSTRUCTION:**

1. Open the driver's door.
  
2. Check the tire placard label.



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### 3. Check the existing tire placard label:

- If the tire placard label has 'NONE' listed for SPARE printed on the label ('X' in illustration), continue to step 4
- If the tire placard label has the tire and pressure information printed on the label ('tick' in illustration), close the door and release the vehicle.

	255/35R20	36 PSI	250 KPa
REAR AUXILIAIRE	255/35R20	36 PSI	230 KPa
SPARE DE RÉCHANGE	NONE/AUCUN	NONE/AUCUN	NONE/AUCUN

	255/35R20	36 PSI	250 KPa
REAR AUXILIAIRE	255/35R20	36 PSI	230 KPa
SPARE DE RÉCHANGE	T135/70R19	60 PSI	420 KPa

E168220

4. Check for a spare wheel in the luggage compartment.

- If there is a spare wheel in the luggage compartment, continue to step 5.
- If there is no spare wheel in the luggage compartment, release the vehicle.

5.  **CAUTION: Make sure that the paintwork is not damaged during this procedure.**

 **NOTE: Some variation in the label may occur, but the essential information is correct.**

 **NOTE: Note the fitted position of the label.**

Using a suitable tool, remove the tire placard label.



6.  **NOTE: Make sure there are no air bubbles or debris under the label and the body surface is clean.**

Install the new tire placard label.

7. Close the driver's door.