

TECHNICAL BULLETIN
J037NAS1
11 APR 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 204-02

Safety Recall: Rear Sub-Frame Toe Link Nut and Washer Replacement

AFFECTED VEHICLE RANGE:

XF (X250)

Model Year: 2013-2014
VIN: S65176-U23754

XJ Range (X351)

Model Year: 2014
VIN: V51872-V64873

XK Range (X150)

Model Year: 2013-2014
VIN: B51453-B54244

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A concern has been identified on 2013-2014 model year Jaguar XF (XFR-S only), XJ (XJR only), and XK (XKR-S GT only) vehicles within the listed VIN ranges where in the event of prolonged aggressive driving with frequent lateral and braking force inputs it is possible that the rear toe link will separate from the rear sub-frame. In this event, orientation of the affected rear wheel is lost and the wheel will cant inboard or outboard depending on the direction of vehicle turn.



NOTE: Certain XJR vehicles previously updated as part of Update Prior to Sale Notice UPS7513 (Program Code K207) are not affected by Safety Recall J037.

Action: Retailers are required to **HOLD** all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % of VEHICLES REQUIRING PARTS*
Toe Link Nut	C2D38498	2	100



NOTE: * when ordering parts, order only the expected percentage demand of parts identified

SPECIAL TOOLS:

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY:

NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**J037**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

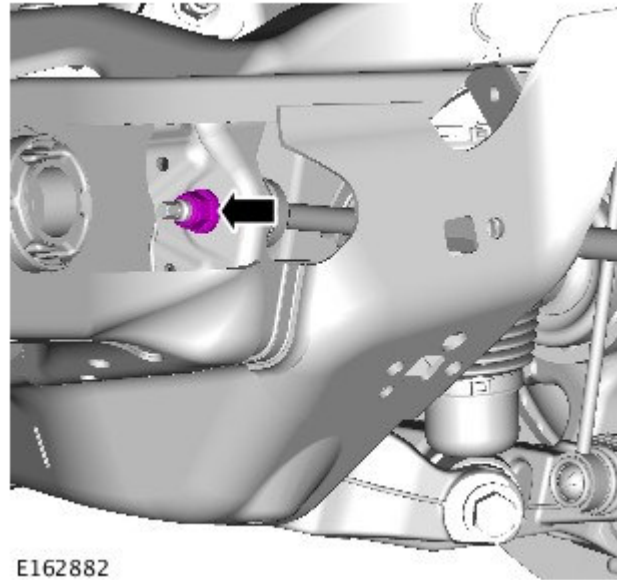
PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
J037	B	Install new toe link nut	05.10.30	0.3	C2D38498	2
J037	C	Install new toe link nut Drive in/drive out	05.10.30 10.10.10	0.3 0.1	C2D38498 -	2 -



NOTE: Normal Warranty policies and procedures apply

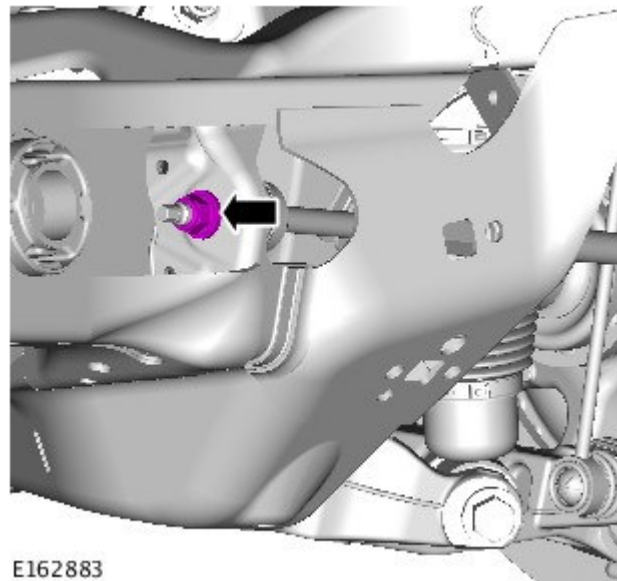
SERVICE INSTRUCTION:

1. Raise vehicle on ramp (see TOPIx Workshop Manual, section 100-02).
2. Remove and discard the rear suspension toe link nut.



3. Install the new rear suspension toe link nut.

- TORQUE: 90 Nm



4. Repeat steps 2-3 to the opposite side.

5. Lower vehicle.