



## Notification of Safety Recall J042: Power Assisted Steering Hose

## SERVICE BULLETIN

07-JUL-14

No.: 7-087USA

Section: RECALL

Market: USA

*Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall on certain 2013-2014 model year Jaguar XF (XFR-S variant only) vehicles imported into the United States market. Information relating to the Recall will be posted on the National Highway Traffic Safety Administration website.*

*United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.*

*United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$7,000.00 per vehicle.*

*This Service Bulletin serves as notification to all Jaguar retailers in the United States and Puerto Rico that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.*

### AFFECTED VEHICLES

A total of 81 2013-2014 model year Jaguar XF (X250; XFR-S variant only) vehicles in the USA are affected. The VIN range of affected vehicles is SAJWA0KZXDMS**78410**-SAJXA0KZ9EMU**34801**.

### DESCRIPTION OF DEFECT

A concern has been identified where vehicles being driven aggressively with frequent high energy steering inputs, the Power Assisted Steering (PAS) hose attenuator at the steering rack end may collapse and cause a restriction in the hose. This restriction of PAS fluid flow can cause loss of the steering power assistance and loss of PAS fluid. The mechanical steering link to the steering wheel and road wheels is maintained at all times.

### EFFECT ON VEHICLE OPERATION

Failure of steering power assistance can lead to greater steering effort being required by the driver, which may as a consequence, lead to an increase in risk of a crash.

Jaguar Land Rover is not aware of any reports of accidents or injuries attributed to this condition.

### SERVICE PROGRAM / REWORK ACTION

Vehicle owners will be notified and instructed to take their vehicle to an authorized Jaguar dealer who will fit an improved version of the Power Assisted Steering hose.

There will be no charge to owners for this repair.

### OWNER NOTIFICATION

Mailing of owner notification letters will occur on or before 30 August 2014.

### ACTION TO BE TAKEN

Retailers are required to check DDW to ensure a vehicle is affected by Program Code 'J042' and **HOLD** all affected new vehicles in your control and withhold them from onward distribution pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

**Retailers are advised that the use of vehicles within the affected model year / VIN range as Sales Demonstrator or Service Loaner vehicles may be considered a violation of Federal legislation. Jaguar Land Rover North America, LLC recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.**

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.