



## Notification of Safety Recall J037: Rear Sub-Frame Toe Link Nut and Washer Replacement

## SERVICE BULLETIN

02-APR-14 | No.: 7-077USA | Section: RECALL | Market: USA

*Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall on certain 2013-2014 model year Jaguar XF, XJ, and XK vehicles imported into the United States market. Information relating to the proposed Safety Recall will be posted on the NHTSA website.*

*United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.*

*United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$7,000.00 per vehicle.*

*This Service Bulletin serves as notification to all Jaguar retailers in the United States and Puerto Rico that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.*

### AFFECTED VEHICLES

A total of 297 2013-2014 model year Jaguar XF (XFR-S only; 70), XJ (XJR only; 201), and XK (XKR-S GT only; 26) vehicles in the USA are affected. The VIN ranges of affected vehicles are:

XF (XFR-S only) .....S78410-U23570  
XJ (XJR only) .....V51872-V64843  
XK (XKR-S GT only) .....B51453-B52643

### DESCRIPTION OF DEFECT

A concern has been identified where in the event of prolonged aggressive driving with frequent lateral and braking force inputs it is possible that the rear toe link will separate from the rear sub-frame. In this event, orientation of the affected rear wheel is lost and the wheel will cant inboard or outboard depending on the direction of vehicle turn.

### EFFECT ON VEHICLE OPERATION

In a failed condition, vehicle stability will be compromised and degree of directional control minimized, this significantly increases the risk of an accident.

### SERVICE PROGRAM / REWORK ACTION

Retailers will be instructed to replace the rear sub-frame toe link nut and washer.

### ACTION TO BE TAKEN

**NOTE: Retailers must hold all new XFR-S, XJR, and XKR-S GT vehicles within the listed VIN ranges until the DDW / TOPIx interfaces are set, currently scheduled for Friday, 4 April 2014.**

From Friday, 4 April 2014, retailers are to check DDW to ensure a vehicle is affected by Program Code 'J037' and **HOLD** all affected new vehicles in your control and withhold them from onward distribution pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

**Retailers are advised that the use of vehicles within the affected model year / VIN range as Sales Demonstrator or Service Loaner vehicles may be considered a violation of Federal legislation. Jaguar Land Rover North America, LLC recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.**

A further communication will be sent once the necessary parts have been procured and are ready for distribution detailing the necessary action required for vehicles in retailer inventory and those vehicles already in the hands of customers.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.