

Update Prior to Sale Notice UPSO214: SDARS 2014MY Feature Content Enable

SERVICE BULLETIN

25-FEB-14

No.: 6-219NAS

Section: GENERAL
INFORMATION

Market: CAN / USA

DESCRIPTION

An issue has been identified on a limited number of 2014 model year Jaguar XF (X250) vehicles within the listed VIN range where new Satellite Digital Audio Radio Service (SDARS) features do not function (soft key present but feature inoperative). These features include: Instant Replay, Traffic Jump, Artist, and Game Seek. These features were disabled for 2013MY but incorrectly not enable for 2014MY vehicles.

AFFECTED VEHICLES

The VIN range of affected vehicles is U06496-U20264.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin UPSO214: *Update Prior to Sale: SDARS 2014MY Feature Content Enable*, for detailed repair instructions.

PARTS

No parts necessary

TOOLS

Refer to Workshop Manual for any required tools

WARRANTY

△ NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K217**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **17 August 2014** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
K217	B	Update Satellite audio unit module software	86.99.81	0.2	-	-
K217	C	Update Satellite audio unit module software Drive in/drive out	86.99.81 10.10.10	0.2 0.1	- -	- -

Normal Warranty policies and procedures apply