

NUMBER: 23-018-14

GROUP: Body

DATE: July 11, 2014

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SUBJECT:

Armrest Storage Compartment Lid Difficult To Latch

OVERVIEW:

This bulletin involves replacing the front center seat armrest storage compartment lid bumpers.

MODELS:

2013-2014	DS	1500 Pickup
2013-2014	DJ	2500 Pickup
2013-2014	DP	4500/5500 Cab Chassis

NOTE: This bulletin applies to vehicles built on or after January 28, 2013 (MDH 0128XX) and on or before October 10, 2013 (MDH 1010XX) equipped with 40/20/40 Split Bench Seat (Sales Codes CBE).

SYMPTOM/CONDITION:

Front center seat armrest storage compartment lid is difficult to latch due to hard lid bumpers.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68238615AA	BUMPER - Seat Armrest Lid Kit

NOTE: Two armrest lid bumpers are contained within the kit.

REPAIR PROCEDURE:

1. Replace both front center seat armrest storage compartment lid bumpers (Fig. 1).

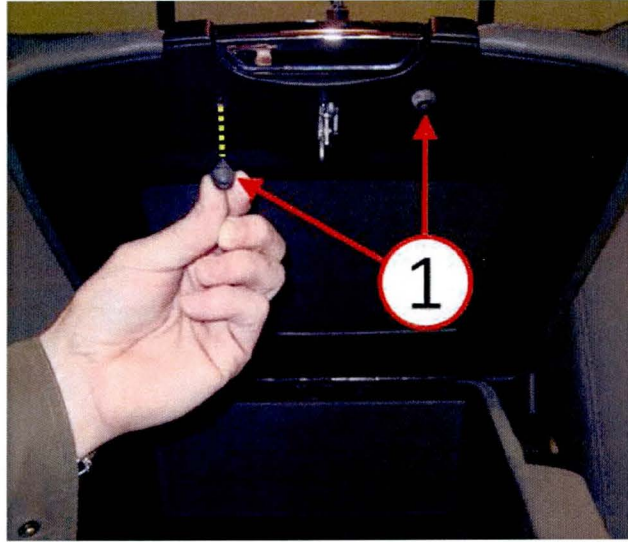


Fig. 1 Armrest Lid Bumper Replacement

1 - Armrest Lid Bumpers

2. Verify that the front center seat armrest storage compartment lid latches properly (Fig. 2).

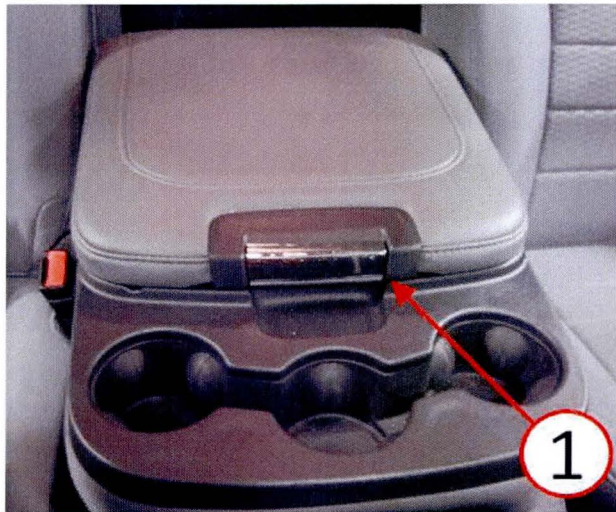


Fig. 2 Armrest Lid

1 - Armrest Lid

POLICY:
Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-14-15-91	Armrest / Lid, Bumpers - Replace (1 - Semi-Skilled)	6 - Electrical And Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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