

NUMBER: 17-004-14
GROUP: Rear Suspension
DATE: August 16, 2014

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SUBJECT:

Right Rear Spring Shifted In Upper Isolator And Possible Clunk Noise

OVERVIEW:

This bulletin involves verifying the customer's symptom/condition and if necessary, replacing the rear suspension springs.

MODELS:

2013 - 2014 (PF) Dart GT

NOTE: This bulletin applies to vehicles built on or before November 27, 2013 (MDH 1127XX) equipped with GT Group (Sales Code ASU).

SYMPTOM/CONDITION:

Right side rear suspension spring is shifted in the upper spring mount isolator and possibly a clunk noise can be heard or felt coming from the rear of the vehicle, while going over bumps.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
2 (AR)	05168041AD	SPRING, Rear Coil (Sales Code ZTU & ZEU)
2 (AR)	05168042AD	SPRING, Rear Coil (Sales Code ZTV & ZEV)
2 (AR)	05168043AD	SPRING, Rear Coil (Sales Code ZTW & ZEW)
2 (AR)	05168044AD	SPRING, Rear Coil (Sales Code ZUS & ZFS)

REPAIR PROCEDURE:

1. Inspect the positioning of the right side rear suspension spring in the upper spring seat isolator (Fig. 1).

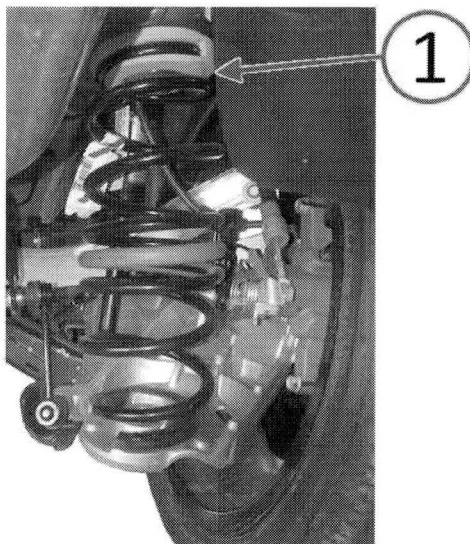


Fig. 1 Spring Seat Upper Isolator

1 - Upper Spring Seat Isolator

2. Is the right side rear spring shifted in the upper spring seat isolator (1) and/or possibly touching the upper spring seat (2) as shown in (Fig. 2)?
- Yes>>> Proceed to Step #3.
 - No>>> Continue further diagnosis, this bulletin does not apply.

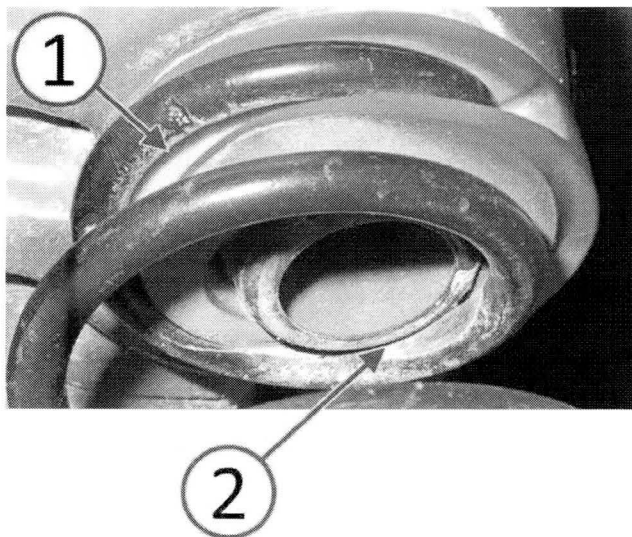


Fig. 2 Spring Shifted In Upper Isolator

1 - Spring Shifted Position In Isolator

2 - Spring Touching Spring Seat

NOTE: Refer to the sales codes associated with vehicle to ensure the correct replacement spring listed in the PARTS REQUIRED section of this bulletin is selected and used for the specific vehicle application.

NOTE: Be sure to review all warnings and cautions before proceeding, refer to the detailed information available in DealerCONNECT> TechCONNECT under: Service Info> 17 - Rear Suspension> Warning

- 3. Replace both the left and right rear springs. Refer to the detailed procedures available in DealerCONNECT> TechCONNECT under: Service Info> 17 - Rear Suspension> SPRING(S)> Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
02-30-01-96	Inspect Rear Suspension Spring (1 - Semi-Skilled)	4 - Chasses Systems	0.2 Hrs.
02-30-01-97	Inspect And Replace Both Rear Suspension Springs (1 - Semi-Skilled).	4 - Chasses Systems	0.7 Hrs.

FAILURE CODE:

ZZ	Service Action
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