SERVICE BULLETIN

SUBJECT:
Chirp Type Noise Emitted From Exhaust

OVERVIEW:
This bulletin involves replacement of the muffler to correct a chirp type noise that is emitted from the exhaust when the engine enters MDS mode.

MODELS:

2014	(D2)	Dodge Ram 3500 Pickup
2014	(DD)	Dodge Ram 3500 Cab Chassis
2014	(DJ)	Dodge Ram 2500 Pickup
2014	(DP)	Dodge Ram 4500/5500 Cab Chassis

NOTE: This bulletin applies to vehicles built on or after October 25, 2013 (MDH 1025XX) and on or before June 03, 2014 (MDH 0603XX) equipped with a 6.4L engine (sales code ESA or ESB).

SYMPTOM/CONDITION:
Vehicle operators may experience the following condition:

- Chirp Type Noise Emitted From Exhaust when entering MDS mode

DIAGNOSIS:
If the customer/operator describes the symptom/condition above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68226779AD	Muffler DP/DD 144.5 WB
1	68160267AC	Muffler DD 168.5 WB
1	68226780AA	Muffler DP 168.5 /192.5 / 204.5 / 197.4 WB
1	68142483AC	Muffler DD 173.4 WB
1	68226781AA	Muffler DP 173.4 WB
1	68143586AE	Muffler D2 140.5 / 169.5 WB

Qty.	Part No.	Description
1	68213882AC	Muffler D2/DJ 160.5 / 149.5 WB
1	68225051AC	Muffler DJ 149.5 WB

REPAIR PROCEDURE:

1. Replace muffler assembly. Refer to the detailed removal/installation procedure available in DealerConnect> TechConnect> Service Info> Exhaust System> Muffler, Exhaust> Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
11-30-01-9A	Muffler- Replace (0 - Introduction)	08- Engine Performance	0.8 Hrs.

FAILURE CODE:

ZZ	Service Action