



NUMBER: 08-072-14

GROUP: Electrical

DATE: September 18, 2014

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SUBJECT:

Intermittently The Vehicle Will Not Shift Out Of Park

OVERVIEW:

This bulletin involves replacing the electronic shifter, if required.

MODELS:

2013 - 2014	(DS)	Ram 1500 Pickup
2014	(WD)	Durango

NOTE: This bulletin applies to vehicles built on or before June 13, 2014 (MDH 0613XX) equipped with 8-SPD Auto 8HP70 Trans (sales code DFD) or 8-SPD 845RE Auto 845RE Trans (sales code DFL).

SYMPTOM/CONDITION:

The customer may experience not being able to shift out of park. This condition can be corrected by turning off the vehicle and allowing all of the modules to go to sleep. Once the modules have gone through a key cycle the DTC will go from active to stored and then the vehicle can be shifted out of park. On further inspection DTCs P0607-00-ECU INTERNAL PERFORMANCE and P0928-00-BTSI CONTROL may be found active or stored.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no DTCs are set other than the ones listed above. If DTCs are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition or if the technician finds **both** of the DTCs, perform the repair procedure.