

(WK)

**NUMBER:** 08-098-14

**GROUP:** Electrical

DATE: November 13, 2014

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# THE wITECH SOFTWARE LEVEL MUST BE AT RELEASE 15.02 OR HIGHER TO PERFORM THIS PROCEDURE.

## SUBJECT:

Page Cate.

Fuel Saver Indicator - Economizer (ECO) Mode Defaults To ON And Will Not Retain The Customer Preference

# **OVERVIEW**:

This bulletin involves reconfiguring the vehicle to allow for customer preference setting of ECO mode operation.

## MODELS:

2015

Jeep Grand Cherokee

NOTE: This bulletin applies to vehicles built on or before August 14, 2014 (MDH 0814XX) equipped with 3.0L V6 ECO Diesel Engine (sales code EXF) or 3.0L V6 24V VVT Engine (sales code EHD) or 3.6L V6 24V VVT Engine (sales code ERB) or 5.7L V8 MDS VVT Engine (sales code EZH).

# NOTE: Does NOT apply to 6.4L V8 SRT HEMI MDS Engine (sales code ESG).

# SYMPTOM/CONDITION:

The customer may describe the ECO button mode indicator lamp defaults to "ON" status and won't retain the customer's preference.

#### DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no DTCs are set. If DTCs are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom, perform the Repair Procedure.

# REPAIR PROCEDURE:

- 1. Using wiTECH, reconfigure the vehicle. This routine is available under the 'Diagnostic Procedures' tab found on the home, 'Vehicle View', page of wiTECH, select Restore Vehicle Configuration.
- 2. Using wiTECH, clear any DTCs which may have been set during the reconfiguration.
- 3. Remove wiTECH after procedure is complete.
- 4. Place the transmission in PARK.

- 5. Turn the ignition off.
- 6. Turn the ignition on.
- Press and release the ECO button to turn the mode indicator lamp off. ECO button is located in the center stack below the radio.
- 8. Turn the ignition off.
- 9. Turn the ignition on and verify that the ECO button mode indicator lamp remained off.

### POLICY:

Reimbursable within the provisions of the warranty.

### TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-02-W9		6 - Electrical and Body Systems	0.2 Hrs.

# FAILURE CODE:

ZZ	Service Action	
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