THE wiTECH SOFTWARE LEVEL MUST BE AT RELEASE 15.02 OR HIGHER TO PERFORM THIS PROCEDURE.

SUBJECT:
Mirror Tilt In Reverse Feature Is Not Functioning Correctly

OVERVIEW:
This bulletin involves reconfiguring the vehicle for proper mirror tilt in reverse operation.

MODELS:

2013-2014	(DS)	Ram 1500 Pickup
2013-2014	(DJ)	Ram 2500 Pickup
2013-2014	(D2)	Ram 3500 Pickup
2013-2014	(DP)	Ram 4500-5500 Cab Chassis

NOTE: This bulletin applies to vehicles equipped with Exterior Mirrors W/Memory (sales code LEM).

NOTE: This bulletin does NOT apply to vehicles equipped with any Manual Transmission (sales code DBB).

SYMPTOM/CONDITION:
The customer may describe one mirror tilting in reverse and the other mirror not tilting and/or the customer may describe not being able to turn the tilt in reverse feature on/off.

DIAGNOSIS:
Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no DTCs are set. If DTCs are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom, perform the Repair Procedure.

REPAIR PROCEDURE:
1. Using wiTECH, reconfigure the vehicle. This routine is available under the 'Diagnostic Procedures' tab found on the home, 'Vehicle View', page of wiTECH.
2. Using wiTECH clear any DTCs which may have been set during the reconfiguration.

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POLICY:
Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-02-X9	Module, Body Control (BCM) Reconfigure Vehicle - Powernet (0 - Low Skilled)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action