



**NUMBER:** 08-088-14

**GROUP:** Electrical

**DATE:** October 08, 2014

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**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 14-083. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

**THE wiTECH SOFTWARE MUST BE AT RELEASE 15.02 OR HIGHER TO PERFORM THIS PROCEDURE.**

**SUBJECT:**

Law Enforcement Theft Alarm Inoperative

**OVERVIEW:**

This bulletin involves reconfiguring the vehicle for proper theft alarm operation.

**MODELS:**

2013 -2014 (DS) 1500 Ram Pickup

**NOTE: This bulletin applies to vehicles built on or before June 20, 2014 (MDH 0620XX) and equipped with Special Service Group (sales code AHB) and Security Alarm (sales code LSA).**

**SYMPTOM/CONDITION:**

The customer may notice that the theft alarm feature is inoperative.

**DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no DTCs are set. If DTCs are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

**REPAIR PROCEDURE:**

1. Using wiTECH reconfigure the vehicle. This routine is available under the 'Diagnostic Procedures' tab found on the home, 'Vehicle View', page of wiTECH, select Restore Vehicle Configuration.
2. Using wiTECH clear any DTCs which may have been set during the reconfiguration.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Skill Category</b>	<b>Amount</b>
18-19-02-U9	Module, Body Control (BCM) Reconfigure Vehicle - Powernet (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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