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GROUP: Electrical

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SUBJECT:

MIL Illumination DTC U11E9 After Fascia Removal

OVERVIEW:

This bulletin involves confirming that the Active Grille Shutter (AGS) electrical harness connector is properly connected.

MODELS:

2013 - 2015	(PF)	Dart
2013 - 2015	(DS)	1500 Pickup
2014 - 2015	(DX)	Truck (Mexico)
2014 - 2015	(KL)	Cherokee
2015	(UF)	200

NOTE: This bulletin applies to vehicles equipped with Active Grille Shutters (sales code MDX).

DISCUSSION:

The customer may describe the Malfunction Indicator Lamp (MIL) is illuminated after the vehicle is serviced. The technician may find Diagnostic Trouble Code (DTC) U11E9 is either active or stored. DTC U11E9 - Lost Communication with AGS is set if the vehicle is started while the AGS electrical harness connector is disconnected.

If the MIL is illuminated after performing service that involves disconnecting the AGS electrical harness connector, then use a scan tool (wiTECH) to confirm the presence of the DTC U11E9.

If the DTC U11E9 is present:

1. Confirm that the AGS electrical harness connector is properly connected.
2. Clear any DTCs that may have been set due to the AGS electrical harness connector being disconnected.
3. Perform a test drive then use a scan tool (wiTECH) to check for any set or pending DTCs.

POLICY:

Information Only.