

**NUMBER:** 08-063-14

**GROUP:** Electrical

**DATE:** August 02, 2014

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**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL 14-059. ALL APPLICABLE SOLD AND UN-SOLD VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

**SUBJECT:**

Incorrect Battery

**OVERVIEW:**

This Bulletin involves inspecting to see if the vehicle has the correct battery and replacement if required.

**MODELS:**

2014 (DS) Ram 1500 Pickup (Diesel only)

**NOTE: This bulletin applies to vehicles built on or after March 13, 2014 (MDH 0313XX) on or before June 21, 2014 (MDH 0621XX) equipped with 3.0L diesel engine (sales code EXF).**

**SYMPTOM/CONDITION:**

The customer may experience a slow crank during very cold temperatures. On further inspection it may be found that the vehicle has the incorrect battery.

**DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no DTCs are set. If DTCs are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

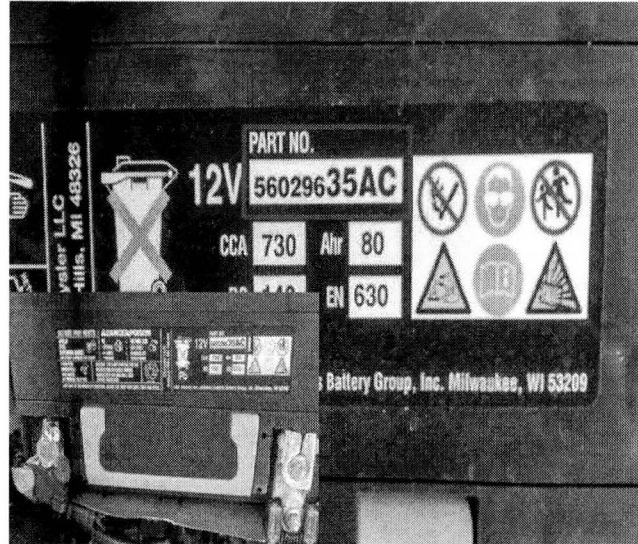
If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describes the symptom/condition, perform the Repair Procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1(AR)	BBAH8800AA	Battery
1 (AR)	BA00L5850W	Battery (Canada only)

**REPAIR PROCEDURE:**

1. Open the hood and inspect if the vehicle has the correct 12 volt battery. H7 (730 Cold Cranking Amps (CCA) battery is the incorrect one. The correct battery will have one of these part numbers, BA00L5850W (Canada only) or BBAH880AA (all other vehicles), see (Fig. 1).



**Fig. 1 Location of the part number on the battery**

2. Does the vehicle have the correct battery?
  - a. Yes >>> This RRT has been completed, Use the inspection LOP (08-08-01-90) to close this RRT.
  - b. No >>> Replace the battery with the correct part, proceed to step Step #3.
3. Replace the battery following TechConnect, 08 - Electrical/8F - Engine Systems/Battery System/BATTERY/Removal and Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
08-08-01-91	Battery - Inspect and Replace (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
08-08-01-90	Battery - Inspect Only (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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