

COMAND Online: System changes by itself from radio to USB or CD/DVD

Topic number	L182.60-P-058857
Version	1
Design group	82.60 Radio, audio/video systems
Date	04-07-2014
Validity	Model 222 with COMAND Online (code 531) and model year 2014 (code 804)
Reason for change	
Reason for block	

Complaint:

The COMAND unit (A40/3) intermittently changes the audio source from radio mode to USB or CD/DVD by itself.

Cause:

Software release of COMAND control unit (A40/3).

Remedy:

Do not remove, install or replace the COMAND unit (A40/3).

1.) Temporary remedy:

Reset the COMAND unit (A40/3) via the system reset.

However, the problem may reoccur after the reset.

Note: The user data reset erases the customer data!!!

2.) Final remedy in preparation:

The software for the COMAND unit (A40/3) is planned for Regio DVD 09/2014.

Symptoms
Communication/information / Entertainment / CD/DVD drive / CD/DVD mode function error
Communication/information / Entertainment / Radio / Turns on without obvious cause
Communication/information / Entertainment / USB input / Audio output faulty

Validity		
Vehicle	Engine	Transmission
S (222)	*	*

