



NUMBER: 08-038-14

GROUP: Electrical

DATE: April 09, 2014

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 14-034. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Missing: Tailgate Keyless Entry With Back-Up Camera Wiring Kit And Vehicle System Interface Module Jumper

OVERVIEW:

This bulletin involves placing the missing wire harnesses in the glove box for later installation.

MODELS:

2014	DJ	2500 Pickup
2014	D2	3500 Pickup
2014	DD	3500 Cab Chassis
2014	DP	4500/5500 Cab Chassis

NOTE: This bulletin applies to vehicles built on or after July 1, 2013 (MDH 0701XX) and on or before September 10, 2013 (MDH 0910XX). with Electronic Monitoring Module (Sales Codes XXS) plus Remote Keyless Entry (Sales Codes GXM) and/or Parkview(TM) Rear Back-Up Camera (Sales Codes XAC).

SYMPTOM/CONDITION:

Vehicle System Interface Module (VSIM) jumper and tailgate keyless entry with back-up camera wiring kit missing from glove box.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68149689AB	CONNECTOR KIT, Tailgate Wiring
1	68211680AA	WIRING, Jumper, Module

REPAIR PROCEDURE:

1. Place in the glove box for later installation, tailgate wiring connector kit for keyless entry with back-up camera and VSIM module wiring jumper.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-90-75-91	Wiring Harness, Body Tailgate Wiring Connector Kit And VSIM Jumper (0 - Low Skilled)	6 - Electrical and Body Systems	0.0 Hrs.

	Special Service / Related		
95-08-91-91	Place VSIM Jumper And Tailgate Connector Wiring In Glove Box Handling Fee		\$5.00

NOTE: Handling fee is only applicable during the active RRT coverage and paid in US dollars.

FAILURE CODE:

ZZ	Service Action
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