SUBJECT:
Diesel Message Display In the Cluster May Have Overlapping Text

OVERVIEW:
This Bulletin involves replacing the Instrument Panel Cluster (IPC).

MODELS:

2013	(DJ)	Ram 2500 Pickup
2013	(D2)	Ram 3500 Pickup
2013	(DD)	Ram 3500 Cab Chassis
2013	(DP)	Ram 4500/5500 Cab Chassis

NOTE: This bulletin applies to vehicles built on or after January 01, 2012 (MDH 0101XX) on or before May 02, 2013 (MDH 0502XX) equipped with 6.7L Cumins Diesel (sales code ETK) with Laramie Longhorn Instrument Cluster (sales code JAX) or Electroluminescent Instr Cluster (sales code JA6).

SYMPTOM/CONDITION:
A customer may notice that some of the text in the cluster for the Diesel Exhaust Fluid (DEF) reminder is overlapping.

DIAGNOSIS:
Using a Scan Tool (wiTECH™) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no DTC's are set. If DTC's are present record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	56046547AH	Highline US Diesel
1 (AR)	56046549AH	Highline CAN/MEX Diesel
1 (AR)	56046548AH	Longhorn US Diesel
1 (AR)	56046550AH	Longhorn CAN/MEX Diesel

NOTE: The replacement cluster must be ordered through the exchange center.

REPAIR PROCEDURE:
1. Replace the cluster, follow the procedure in TechCONNECT08 - Electrical/8J - Instrument Cluster/Removal/Installation.

POLICY:
Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-45-10-9A	Module, Instrument Panel Cluster (IPC), Replace (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action