



**NUMBER:** 05-005-14

**GROUP:** Brakes

**DATE:** November 22, 2014

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**SUBJECT:**

Steering Wheel And/Or Seat Vibration - Front Brake Rotors

**OVERVIEW:**

This bulletin involves inspecting the Julian date and if necessary, replacing the front brake rotors.

**MODELS:**

2014 - 2015 (RT)

Chrysler Town And Country  
Dodge Caravan  
Ram C/V Tradesman

**NOTE:** This bulletin applies to vehicles built on or after June 01, 2014 (MDH 0601XX) and on or before August 01, 2014 (MDH 0801XX) equipped with Anti-Lock 4-Wheel-Disc Brakes (Sales Code BRG) or Anti-Lock 4-Wheel HD Disc Brakes (Sales Code BR3) or Anti-Lock 4-Wheel FNC Disc Brakes (Sales Code BR1).

**SYMPTOM/CONDITION:**

The customer may describe a shake and/or vibration in the steering wheel and/or the seat while driving at highway speeds without the brakes applied. This vibration may be caused by out of balance front brake rotors.

**DIAGNOSIS:**

If the customer describes the symptom, perform the Repair Procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
2 (AR)	04779712AA	Front Brake Rotor (Sale Code BRG or BR3)
2 (AR)	68227781AA	Front Brake Rotor (Sale Code BR1)

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Skill Category</b>	<b>Amount</b>
05-21-10-9P	Inspect Front Disc Brake Rotor Julian Date (2 - Skilled)	4 - Chassis Systems	0.2 Hrs.
05-21-10-9Q	Inspect and Replace Front Disc Brake Rotors, Includes Vehicle Test Drive (2 - Skilled)	4 - Chassis Systems	0.8 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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