



NUMBER: 05-004-14

GROUP: Brakes

DATE: October 04, 2014

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SUBJECT:

Front Brake Moan Noise While Stopping In Reverse

OVERVIEW:

This bulletin involves replacing the front rotors and brake caliper adaptor bolts to correct a brake moan condition.

MODELS:

2015 (UF) 200

NOTE: This bulletin applies to vehicles built on or before July 22, 2014 (MDH 0722XX) equipped with Anti-Lock 4-Wheel-Disc Brakes (sales code BRG).

SYMPTOM/CONDITION:

The customer may experience a low frequency noise (300 Hz) such as a moan or howl from the front brakes only when the brakes are applied in reverse.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
2	68257206AA	ROTOR, Brake, Front
4	06510023AA	BOLT, Hex Flange Head, M14X1.50X30.00

REPAIR PROCEDURE:

1. Perform reverse stops while listening for a low frequency noise (300 Hz) such as a moan or howl that comes from the front brakes.
2. Was a low frequency moan or howl noise verified coming from the front brakes when the brakes are applied in reverse?
 - a. YES>>> Replace both front rotors. Continue with the Repair Procedure.
 - b. NO>>> This Bulletin does not apply. Further diagnosis is required.

NOTE: Be sure to review all warnings and cautions before proceeding, refer to the detailed information available in DealerCONNECT> TechCONNECT under: Service Info> 05- Brakes - Warning and 05- Brakes - Caution.

3. Remove and replace the front brake rotors and brake caliper adaptor bolts. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT> under: Service Info> 05 - Brakes, Base> Hydraulic/Mechanical> ROTOR, Brake> Removal/Installation> FRONT BRAKE ROTOR.

NOTE: This bulletin does not require or include brake pad replacement.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
05-21-10-9M	Road Test Vehicle (2 - Skilled)	4 - Chassis Systems	0.2 Hrs.
05-21-10-9N	Road Test Vehicle And Replace Front Brake Rotors (2 - Skilled)	4 - Chassis Systems	0.8 Hrs.

FAILURE CODE:

ZZ	Service Action
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