



**NUMBER:** 03-001-14 REV. A

**GROUP:** Differential &  
Driveline

**DATE:** June 28, 2014

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**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 14-049. ALL APPLICABLE UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE UN-SOLD VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. FOR VEHICLES NOT INCLUDED IN THE RRT VIN LIST, APPLICATION OF THIS SERVICE BULLETIN TO SOLD UNITS IS BASED UPON THE CUSTOMER EXPERIENCING THE SYMPTOM/CONDITIONS. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

**THIS BULLETIN SUPERSEDES SERVICE BULLETIN 03-001-14, DATED JUNE 27, 2014, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **\*\*ASTERISKS\*\*** AND INCLUDE ADDITIONAL REQUIRED PARTS.**

***SUBJECT:***

Front Half Shaft Boot Clamp Loose

***OVERVIEW:***

This bulletin involves replacing both front half shafts.

***MODELS:***

2014	WD	Durango
2014	WK	Grand Cherokee

**NOTE: This bulletin applies to vehicles built between March 2, 2014 (MDH 0302XX) and April 21, 2014 (MDH 0421XX).**

***SYMPTOM/CONDITION:***

Some vehicles may have been built with loose front half shaft boot clamps. A loose front half shaft boot clamp could allow the boot to come loose allowing moisture and debris into the CV joint.

***DIAGNOSIS:***

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	52124712AC	Half Shaft Assembly, Right Front
1	52124713AC	Half Shaft Assembly, Left Front
**2	04809863AC	Washer, Front Half Shaft to Hub and Bearing Assembly**

**REPAIR PROCEDURE:**

1. Replace both front half shafts. Refer to DealerCONNECT>Service >TechCONNECT>Service Info>03 - Differential and Driveline>Half Shaft, Front>REMOVAL/INSTALLATION for additional information.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
02-13-05-9A	Front Half Shaft - Replace Both Sides (2 - Skilled)	3 - Driveline	1.2 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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