

NUMBER: 02-008-14
GROUP: Front Suspension
DATE: November 14, 2014

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of Chrysler Group LLC.

THIS BULLETIN SUPERSEDES SERVICE BULLETIN 02-005-12, DATED SEPTEMBER 06, 2012, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDE UPDATED PART NUMBERS AND REMOVAL OF POLICE FLEET VEHICLES FROM THIS BULLETIN.**

SUBJECT:

Front End Clunk Noise When Coming To A Stop - Mexico Only

OVERVIEW:

This bulletin involves replacing both the left and right side front tension struts

MODELS:

2011 - 2012	(LD)	Dodge Charger
2011 - 2012	(LE)	Dodge Charger (Export)

NOTE: This bulletin applies to vehicles sold in Mexico equipped with heavy duty suspension (sales code SDB) built on or before December 16, 2011 (MDH 1216XX). **This bulletin does NOT apply to Police Group vehicles (sales code AHB).******

SYMPTOM/CONDITION:

The customer may experience a front end clunk noise, coming from the tension strut bushing(s), when coming to a stop.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	**05168652AC**	Strut, Tension RH
1	**05168653AC**	Strut, Tension LH
2	06508238AA	Bolt - M14 (Through Strut)
2	06507838AA	Nut - M14 (Attach to Bolt Through Strut)
2	06502502	Nut - M14 (Attach Strut, Tension Ball Joint to Knuckle)

REPAIR PROCEDURE:

1. Replace both the left and right side tension struts. Refer to the detailed procedures available in DealerConnect>TechCONNECT> under: Service Info> 02 - Front Suspension> Front> STRUT, Tension, RWD> Removal/Installation.

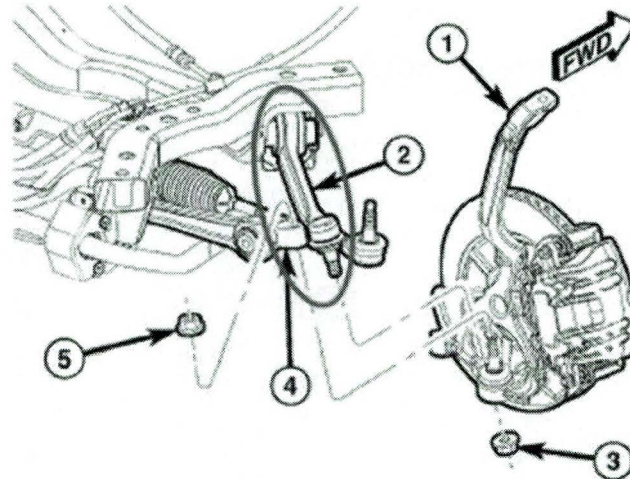


Fig. 1 Tension Strut Replacement

- 1 - Knuckle/Spindle (Front)
- 2 - Tension Strut
- 3 - Retaining Nut (Tension Strut)
- 4 - Knuckle/Balljoint Stud Attachment Point (Lower Control Arm)
- 5 - Retaining Nut (Lower Ball Joint)

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
02-10-25-92	Strut Bar, Tension - Replace Both Front with Alignment (Skill Level = B, Training Level = 3)	4 - Chassis Systems	1.1 Hrs.

FAILURE CODE:

ZZ	Service Action
----	----------------