

Tony Lawrence

From: Christopher Ciz
Sent: Tuesday, November 11, 2014 5:12 PM
To: All Dirs All Rgns - PT; All Dirs All Rgns - SR
Subject: MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

SERVICE BULLETIN RELEASE - 11/11/2014

2014 INDEX: http://www.mstore2000.com/PDF_Files/index11-11-14.pdf

The following Service Bulletin has just been issued.

- For latest MS3 postings, click here: <https://portal.mazdausa.com/m173/service/esi/MazdaServiceShop>

- For printable PDF files from MStore, click on the link below each TSB title:

* If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

UPDATED BULLETINS

04-005/14 - 2014-2015 MAZDA3 - SQUEAK NOISE FROM FRONT BRAKES AND/OR GROOVE MARKS ON FRONT DISC PLATE

http://www.mstore2000.com/PDF_Files/04-005-14-2968c.pdf

09-048/14 - MULTI-MODEL - FUEL GAUGE SHOWS EMPTY AND/OR DISTANCE TO EMPTY INDICATES "0" WITH FUEL REMAINING

http://www.mstore2000.com/PDF_Files/09-048-14-2975a.pdf

- Please distribute this information to all parts and service personnel.
- If you no longer wish to receive Mazda service bulletins, please contact the IT Administrator at your dealership and ask them to remove your email address from under the EMDCS application.

Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



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Subject: SQUEAK NOISE FROM FRONT BRAKES AND/OR GROOVE MARKS ON FRONT DISC PLATE	Bulletin No: 04-005/14
	Last Issued: 11/11/2014

BULLETIN NOTE

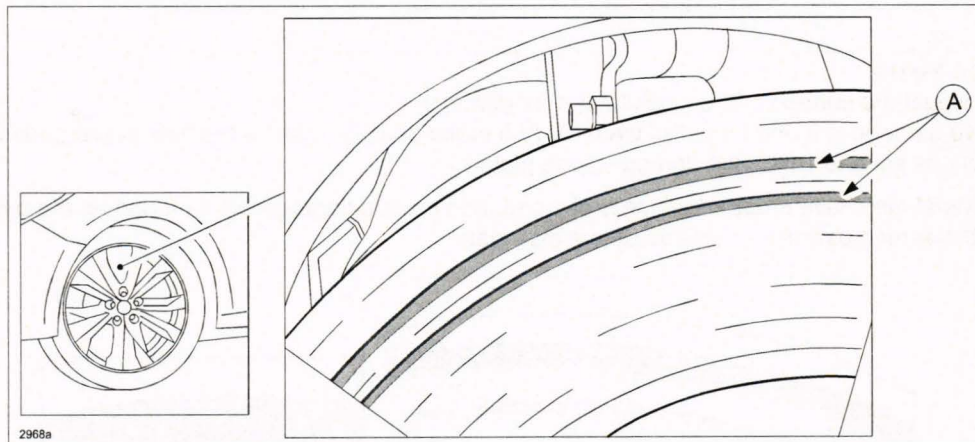
- This bulletin supersedes the previous bulletins 04-005/14 issued on 10/28/14, 10/29/14, and 10/31/14. The APPLICABLE MODEL(S)/VINS has been revised.
- Changes are noted below beside the change bar in Red.

APPLICABLE MODEL(S)/VINS

2014-15 Mazda3 with VINs starting with JM1

DESCRIPTION

Some vehicles may exhibit a squeak noise when applying the brakes and/or groove marks (A) on the front disc plates. This is caused by abrasive metal from the front disc plate sticking to the brake pad, which damages the disc plate over time. To correct the problem, a modified brake pad is being used.



Customers having this concern should have their vehicle repaired using the following repair procedure.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical—including photocopying and recording and the use of any kind of information storage and retrieval system—without permission in writing.

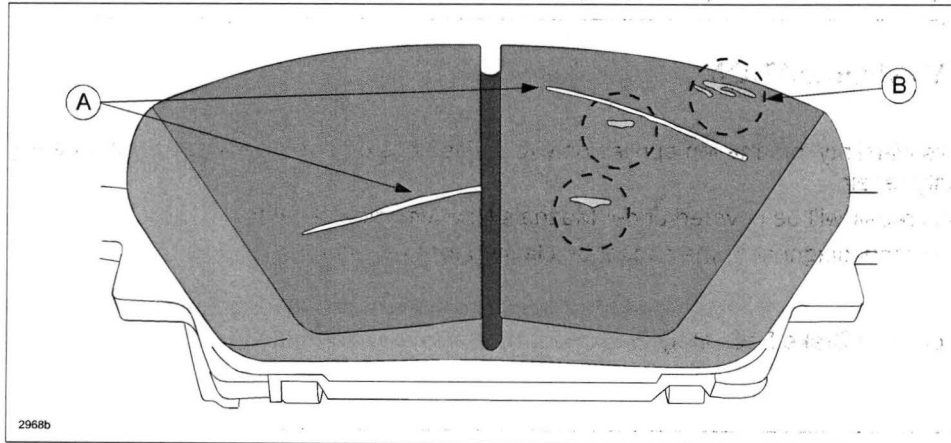
REPAIR PROCEDURE

1. Verify customer concern.
2. Inspect the front brake pads and disc plates for damage and replace according to the inspection results as follows:

Front Brake Pads

Visually inspect the front brake pads surface for pieces of metal.

- If metal pieces (silver or white in color) are found in a line (A) or cluster form (B) on the surface, replace the front brake pads with a modified service set.

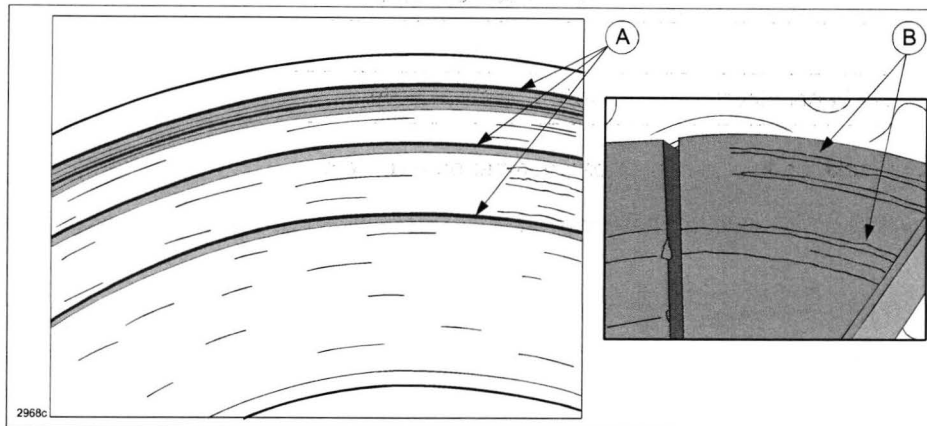


Front Disc Plates

Visually inspect the surface of the disc plate(s) for damage.

- If groove damage is found on a disc plate (A) and brake pad (B), replace the front brake pads with a modified service set and ONLY the damaged disc plate(s).

NOTE: Metal may have dropped off the brake pad, and groove damage will be found on the brake pad in the same position as damage on the disc plate.



3. Verify repair.

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PART(S) INFORMATION

Part Number	Description	Qty.	Notes
BPY1-33-28Z	Front Brake Pad Set	1	All
BPY1-33-251	Front Disc Plate	1 / One side	2.0L
BHY3-33-251	Front Disc Plate	1 / One side	2.5L

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Warranty.
- Additional diagnostic time cannot be claimed for this repair.

Replacement of Front Brake Pads Only

Warranty Type	A
Symptom Code	82
Damage Code	9D
Part Number Main Cause	BPY1-33-251 (2.0L) BHY3-33-251 (2.5L)
Quantity	0
Operation Number / Labor Hours:	XXK9LARX / 0.4 Hrs

NOTE: Claim the brake pads as a related part number on all claims.

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Replacement of Front Brake Pads and Disc Plate(s)

	Replacement of Front Brake Pads and one (1) Disc Plate	Replacement of Front Brake Pads and two (2) Disc Plate
Warranty Type	A	A
Symptom Code	82	82
Damage Code	9D	9D
Part Number Main Cause	BPY1-33-251 (2.0L) BHY3-33-251 (2.5L)	BPY1-33-251 (2.0L) BHY3-33-251 (2.5L)
Quantity	1	2
Operation Number / Labor Hours:	XXK9LBRX / 0.5 Hrs	XXK9LCRX / 0.6 Hrs

NOTE: Claim the brake pads as a related part number on all claims.