

Tony Lawrence

From: Daniel Gonzalez
Sent: Wednesday, March 19, 2014 2:31 PM
To: All Dirs All Rgns - PT; All Dirs All Rgns - SR
Subject: MAZDA DEALER NOTICE - SERVICE BULLETIN RELEASE

SERVICE BULLETIN RELEASE - 03/19/2014

2014 INDEX: http://www.mstore2000.com/PDF_Files/index03-19-14.pdf

The following Service Bulletin has just been issued.

- For latest MS3 postings, click here: <https://portal.mazdausa.com/m173/service/esi/MazdaServiceShop>

- For printable PDF files from MStore, click on the link below each TSB title:

* If the links do not automatically take you directly to the document, cut and paste the link into your internet browser address window and press enter.

NEW BULLETINS

02-001/14 - 2014 MAZDA6 - TPMS WARNING LIGHT ON AFTER TIRE REPLACEMENT OR TIRE ROTATION

http://www.mstore2000.com/PDF_Files/02-001-14-2897.pdf

06-001/14 - 2008-2011 TRIBUTE - DTC B2278 STORED IN THE POWER STEERING CONTROL MODULE

http://www.mstore2000.com/PDF_Files/06-001-14-2887.pdf

UPDATED BULLETIN

05-004/14 - MULTI-MODEL - WHINING NOISE FROM AUTOMATIC TRANSAXLE

http://www.mstore2000.com/PDF_Files/05-004-14-2867a.pdf

- Please distribute this information to all parts and service personnel.
- If you no longer wish to receive Mazda bulletins, please contact the IT Administrator at your dealership and ask them to remove your email address from under the EMDCS application.

Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



MAZDA

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| Subject: TPMS WARNING LIGHT ON AFTER TIRE REPLACEMENT OR TIRE ROTATION | Bulletin No: 02-001/14 |
| | Last Issued: 03/19/2014 |

APPLICABLE MODEL(S)/VINS

2014 Mazda6 vehicles with VINs lower than JM1 GJ ***** 160470 (produced before November 21, 2013)

DESCRIPTION

Some vehicles may exhibit a condition that after replacing one tire with another, which results in large tread depth difference between tires, or tire rotation, the Tire Pressure Monitoring System (TPMS) warning light illuminates even though the tire pressures are adjusted and the TPMS is initialized correctly.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Check all tire pressures (see tire label located on the driver's side B-pillar or edge of drivers door frame for specification). Are the tire pressures correct?
 - Yes - Proceed to step 3.
 - No - This bulletin does not apply. Refer to MS3 online or Workshop Manual (section 02-03 NO.1 TPMS WARNING LIGHT ILLUMINATES).
3. Confirm with the customer that the TPMS warning light illuminated after replacing one tire or tire rotation.
 - Yes - Proceed to step 4.
 - No - This bulletin does not apply. Refer to MS3 online or Workshop Manual (section 02-03 NO.1 TPMS WARNING LIGHT ILLUMINATES).
4. Replace the DSC HU/CM. Refer to MS3 online or Workshop Manual (section 04-15 DSC HU/CM REMOVAL/INSTALLATION).
5. Verify repair.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

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PART(S) INFORMATION

| Part Number | Description | Qty. | Notes |
|--------------|-------------|------|----------------------------------|
| GHY9-43-7A0D | DSC HU/CM | 1 | Without Smart City Brake Support |
| GHY1-43-7A0D | DSC HU/CM | 1 | With Smart City Brake Support |

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

| | |
|---------------------------------|--|
| Warranty Type | A |
| Symptom Code | 62 |
| Damage Code | 9W |
| Part Number Main Cause | GHY9-43-7A0D or GHY1-43-7A0D |
| Quantity | 1 |
| Operation Number / Labor Hours: | XXK49ARX / 1.1 Hrs. Brake line air bleed is included in labor time. |

Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



MAZDA

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| Subject: DTC B2278 STORED IN THE POWER STEERING CONTROL MODULE | Bulletin No: 06-001/14 |
| | Last Issued: 03/19/2014 |

APPLICABLE MODEL(S)/VINS

2008-2011 Tribute

2008-2010 Tribute Hybrid

DESCRIPTION

Some vehicles may have DTC B2278 (Steering Shaft Torque Sensor Malfunction) stored in the Power Steering Control Module (PSCM). A torque sensor service kit is available to correct the condition. Steering column replacement is no longer necessary.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Is DTC B2278 stored in the PSCM?
 - a. Yes - Proceed to step 2.
 - b. No - This bulletin does not apply. Refer to MS3 online or Workshop Manual (section 06-01 SYMPTOM TROUBLESHOOTING CHART — STEERING SYSTEM).
2. Replace the torque sensor. Follow the instructions provided in the torque sensor kit (P/N ZZCT-32-693).

NOTE: During assembly, install 2 new upper column bolts.
Tightening Torque: 21 lb-ft (28 Nm).
3. Verify repair.

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Bulletin No: 06-001/14
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Last Issued: 03/19/2014

PART(S) INFORMATION

| Part Number | Description | Qty. | Notes |
|--------------|-------------------|------|--------------|
| ZZCT-32-693 | Torque Sensor Kit | 1 | --- |
| 9XG1-22-507L | Bolt | 2 | Upper Column |

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

| | |
|---------------------------------|---------------------|
| Warranty Type | A |
| Symptom Code | 72 |
| Damage Code | 9W |
| DTC Code | B2278 |
| Part Number Main Cause | ZZCT-32-693 |
| Quantity | 1 |
| Operation Number / Labor Hours: | XX761XRX / 1.6 Hrs. |