
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Tuesday, February 18, 2014 4:46 PM
To:
Subject: Internal notification for: G_0000185831 14048 – Noncompliance Recall - Transmission Shift Cable Adjuster Fracture - Release From Stop Delivery
Attachments: US BAC list.xlsx

Date: 2/18/2014 Ref. number: Service / Field Action / G_0000185831
Subject: **14048 – Noncompliance Recall - Transmission Shift Cable Adjuster Fracture - Release From Stop Delivery**

**GM CUSTOMER CARE AND AFTERSALES
DCS3139
URGENT - DISTRIBUTE IMMEDIATELY**

Date: February 18, 2014

Subject: 14048 – Noncompliance Recall
Transmission Shift Cable Adjuster Fracture
Release From Stop Delivery

Models: 2014 Buick Enclave, LaCrosse, Regal, Verano
2014 Chevrolet Cruze, Impala, Malibu, Traverse
2014 GMC Acadia

To: All Buick, Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is announcing Noncompliance Recall 14048 today. The total number of U.S. vehicles involved is 260. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery February 13, 2014. Once the service procedure contained in this bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM will be updated in the near future. A list of involved vehicles is attached to this message.


Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 [US BAC list.xlsx](#) MS Excel Workbook 2007 (45.48KB)
US BAC list

Contact name:

E-Mail:

Department: Service - Brand Quality

Phone:

Intended roles: General Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty Administrator

Archives: 7/18/2014

Expires: 2/18/2015