

From: gm_gmssg_q01 <nobody@gm.com>
Sent: Friday, May 30, 2014 10:57 AM
To: n
Subject: Internal notification for: G_0000193001 14315 - Noncompliance Recall - Release from Stop Delivery Upon Completion of Recall
Attachments: 14315 Bulletin.pdf; 14315 Stop Delivery VINs.xlsx

Date: 5/30/2014 Ref. number: Service / Field Action / G_0000193001
Subject: **14315 - Noncompliance Recall - Release from Stop Delivery Upon Completion of Recall**

**GM CUSTOMER CARE AND AFTERSALES
DCS3156
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 30, 2014

Subject: 14315 - Noncompliance Recall – Release from Stop Delivery Upon Completion of Recall
Base Radio Lock Up

Models: 2014 Chevrolet Silverado and GMC Sierra LD; 2015 Chevrolet Silverado HD, Tahoe, Suburban; GMC Sierra HD, Yukon, and Yukon XL Equipped with Base Radio and Internal Amplifier (IO3 & UQ3/UQ5)

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts and Service Director, and Service Manager

General Motors is releasing Noncompliance Recall 14315 today. The total number of U.S. vehicles involved is approximately 57,500. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery May 29, 2014. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing has not been determined.

Global Connect (GWM)


The "Investigate Vehicle History" (IVH) screen will be updated June 3, 2014. A list of involved vehicle dealer inventory is attached to this message.


Campaign Initiation Detail Report (CIDR)

The CIDR will be available mid-June 2014.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 [14315 Bulletin.pdf](#) Acrobat PDF (170.6KB)
14315 bulletin

 [14315 Stop Delivery VINs.xlsx](#) MS Excel Workbook 2007 (715.0KB)
14315 Inventory VINs

Contact name:	E-Mail:
Department: Service - Brand Quality	Phone:
Intended roles: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts & Service Director, Parts Manager, Service Advisor, Service Manager, Warranty Administrator	
Archives: 6/30/2014	Expires: 5/30/2015